

Ticket 3703 / uplift

SHP RETURN ADVICE NOTE (QUALITY ISSUES ONLY)	DATE:	 SIGNAL HILL PRODUCTS
	15 Jan 2025	

CUSTOMER DETAIL		
OUTLET NAME: GREENHILLS BLUE BOTTLE	ACCOUNT NUMBER (C-CODE): C4353	TICKET CASE NUMBER: 3703

PRODUCT DETAILS									
REPRESENTATIVE								DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / KEGS	BATCH NUMBER	EXPIRY DATE	REASON CODE	DECANT/ RETURN TO AIRPORT	CASES / KEGS	CASES / KEGS
FE82-530	Bavaria Strawberry	330ml	CS	1FF7FV22	3/6/2025	602		12 Unit	

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from SHP Quality Management and Research department.

RETURN REASON DESCRIPTION
Consumer complained about the Taste

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)
SHP QA MANAGER
NAME: Approved by Ciniselo / Megan.
SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
CUSTOMER NAME:	DRIVER NAME:	DISTRIBUTION CENTRE NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

**SHP RETURN ADVICE NOTE
(QUALITY ISSUES ONLY)**

DATE:

15 Jan 2025



SIGNAL HILL PRODUCTS

CUSTOMER DETAIL

OUTLET NAME:

GREENHILLS BLUE BOTTLE

ACCOUNT NUMBER (C-CODE):

C4353

TICKET CASE NUMBER:

3703

PRODUCT DETAILS

REPRESENTATIVE								DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / KEGS	BATCH NUMBER	EXPIRY DATE	REASON CODE	DECANT/ RETURN TO AIRPORT	CASES / KEGS	CASES / KEGS
FB2-530	Bavaria Strawberry	330ml	CS	1FF7FV22	3/6/2025	602		12 Unit	

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RETURN REASON CODES

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Alice Mashile

From: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>
Sent: Thursday, 16 January 2025 14:36
To: Alice Mashile; Markus Klopper; Je`Vanda Schutzler
Cc: Charl Le Roux; Conley Roux
Subject: Re: RAN 3703 Upliftment Greenhill Blue Bottle Monday

Good day

Kindly please cancel upliftment will courier the stock.

Kind regards,
Odireleng Ramorula
Logistics Coordinator



SIGNAL HILL PRODUCTS



Odireleng Ramorula
Logistics Coordinator
+27 (0)76 225 9023



SIGNAL HILL PRODUCTS



From: Odireleng Ramorula

Sent: Thursday, 16 January 2025 08:42

To: Alice Mashile <Alice@Irsa.co.za>; Markus Klopper <markus@Irsa.co.za>; Je`Vanda Schutzler <jevanda@Irsa.co.za>

Cc: Charl Le Roux <charl.leroux@Irsa.co.za>; Conley Roux <conleyr@signalhillproducts.com>

Subject: RAN 3703 Upliftment Greenhill Blue Bottle Monday

Good day

kindly request that you arrange for an uplift of the attached RAN NDD scheduled for Monday .
Additionally, as per Megan please ensure that the stock is sent back to the epping once the upliftment is completed.

Odireleng Ramorula

Logistics Coordinator

+27 (0)76 225 9023



SIGNAL HILL PRODUCTS

