

<b>RETURNS ADVICE NOTE</b> (QUALITY ISSUES ONLY) <i>Ticket NR 2732</i>	DATE:	
	02/10/2024 <i>H8 Ticket 02389237</i>	

CUSTOMER DETAIL			
OUTLET NAME:	ACCOUNT NUMBER (C-CODE):	AREA:	GROUP ACCOUNT REFERENCE /CLAIM NUMBER:
Liquor Legends Tembisa	C0267	Garankuwa	

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:
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PRODUCT DETAILS								
REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
0070335	SBOW Redb&Ap Can Tray	(6x440ml)	90	L4 035710E0251	END NOV	602		

Liquor Runners JHB  
DEBRIEFED 2

DATE \_\_\_\_\_  
TIME \_\_\_\_\_

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION
LEAKING CANS

Liquor Runners JHB  
DEBRIEFED 2


AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: DEWALD PIETERSE	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

DATE \_\_\_\_\_  
TIME \_\_\_\_\_

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.



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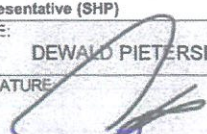
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