


Out of our Route
Cape Town Depot

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY) SHP TICKET 3351 HB CASE 02517552	DATE: 10/12/2024.	
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CUSTOMER DETAIL			
OUTLET NAME: ULTRA WYNBERG	ACCOUNT NUMBER (C-CODE): C0546	AREA: WYNBERG	GROUP ACCOUNT REFERENCE / CLAIM NUMBER:

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:
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PRODUCT DETAILS								
REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
392284	STRONGBOW RED BERRIES CAN 440ml	440 Can	3.	L4073 710E 1114	END DEC	601	✓	
393082	STRONGBOW GOLD CAN 440ml	440 Can	15	L4048 710E 0203	END NOV.	601	✗	Rejected Expired

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES			
CODE	DESCRIPTION	DETAIL	
601	Extrinsic	QUALITY -	Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY -	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY -	Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION

Leaking / Damaged cans.

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME:	NAME:
	NIKITA SCHOEMAN	SCOTT
SIGNATURE:	SIGNATURE:	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.



