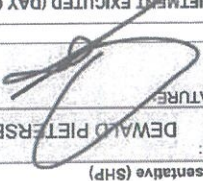


RETURNS ADVICE NOTE (QUALITY ISSUES ONLY)		DATE: 03/09/2024	
Ticket No 2413 HB CASE 02299850			

CUSTOMER DETAIL	
OUTLET NAME: Johnny's Liquor Hypermarket (Pty) Ltd C0532	AREA: Pretoria
ACCOUNT NUMBER (C-CODE):	GROUP ACCOUNT REFERENCE / CLAIM NUMBER:

DISTRIBUTION CENTRE OFFICE USE ONLY:	
SHIPMENT NUMBER:	CREDIT NOTE NUMBER:

PRODUCT DETAILS									
REPRESENTATIVE									
DISTRIBUTION CENTRE		DRIVER	PRODUCT DESCRIPTION						
CASES		CASES	REASON CODE	EXPIRY DATE	BATCH NUMBER	CASES	PACK SIZE	PRODUCT DESCRIPTION	PRODUCT CODE
			602	END NOV 2024	L4033710E1528	120	(6x440ml)	SBOW Gold Ap Can Tray	0070333
		</							

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY)		DATE: 03/09/2024			
Ticket No 2413 HB CASE 02299850					
CUSTOMER DETAIL					
OUTLET NAME: Johnny's Liquor Hypermart (Pty) Ltd C0532		AREA: Pretoria		GROUP ACCOUNT REFERENCE / CLAIM NUMBER:	
ACCOUNT NUMBER (C-CODE):		SHIPMENT NUMBER:		CREDIT NOTE NUMBER:	
DISTRIBUTION CENTRE OFFICE USE ONLY:					
PRODUCT DETAILS					
REPRESENTATIVE		DRIVER		DISTRIBUTION CENTRE	
PRODUCT DESCRIPTION		PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE
SBOW Gold Ap Can Tray		(6x440ml)	120	L4033710E1528	END NOV 2024
PRODUCT CODE	0070333			REASON CODE	CASES
				CASES	CASES
ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.					
RETURN REASON CODES					
CODE		DESCRIPTION		DETAIL	
601	Extrinsic	Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.		QUALITY -	
602	Intrinsic	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.		QUALITY -	
603	Stock Recall	Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.		QUALITY -	
RETURN REASON DESCRIPTION					
LEAKING CANS					
AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)					
District manager (SHP)		NAME: DEWALD PIETERSE		SIGNATURE: 	
Customer		NAME:		SIGNATURE:	
UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)					
Customer		NAME: Driver		SIGNATURE:	
Distribution Centre		NAME:		SIGNATURE:	
NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer.					
No refunds or product replacements will be given.					