RETURNS ADVICE NOTE
(QUALITY ISSUES ONLY)

Ticket 2286 LHB CASE 02274307

DATE: 20/08/2024

STRONGBOW APPLE CIDERS

CUSTOMER DETAIL

OUTLET NAME:	ACCOUNT NUMBER (C-CODE):	AREA:	GROUP ACCOUNT REFERENCE /CLAIM NUMBER:
Platinum Mogwase	C6476	North West	

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:

PRODUCT DETAILS

REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
0070333	SBOW AC Gold Can Tray	440ml	180	L4 033 710E 0156	Nov 2024	601	90	

CN08579

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES

CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION

Leaking cans

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: Dewald Pieterse	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

UPLIFTMENT EXICUTED (DAY OF UPLIFTMENT)

Customer	Driver	Distribution Centre
NAME: SEBETHY	NAME: Hitekani	NAME:
SIGNATURE: S. Sebethy	SIGNATURE: Bhungwani	SIGNATURE:

Liquor Runners JHB DEBRIEFED 2 DATE TIME

Liquor Runners JHB DEBRIEFED 2 DATE TIME

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

Ranjini Padayachee

From:	Customer Care <customercare.za@heineken.com>
Sent:	Friday, 06 September 2024 12:30
To:	Ranjini Padayachee
Subject:	RE: FW: RAN for approval: Platinum Mogwase | SHP ticket 2286 [thread::UEwnnjKdAd6pAQRG01FhgwY::]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Ranjini

Apologies for the delay.

Please see the below approval from Makgosi.

Kind Regards
NC

--------------- Original Message ---------------
From: Makgosi Booysen [makgosi.booysen@heineken.com]
Sent: 2024/08/28 1:22 PM
To: customercare.za@heineken.com; quintus.willemse@heineken.com
Cc: deena.moodliar@heineken.com
Subject: RE: FW: RAN for approval: Platinum Mogwase | SHP ticket 2286 [thread::UEwnnjKdAd6pAQRG01FhgwY::]

Good day,

Approved.

Regards

MB

From: Customer Care <customercare.za@heineken.com>
Sent: Wednesday, August 28, 2024 11:01 AM
To: Makgosi Booysen <makgosi.booysen@heineken.com>; Quintus Willemse <Quintus.Willemse@heineken.com>

PLATINUM DISTRIBUTION CENTRE (PTY) LTD

P O Box 1631, Mogwase 0314
Tel: 014 558 2753 Fax: 014 558 2755
Email: tshah@platinumcashncarrysa.com
vshah@platinumcashncarrysa.com

Date: 11/09/24

TAX INVOICE/TAX DEBIT NOTE

VAT No. 4150218487 No.: 57303

MOGWASE ✓	ZEERUST ☐	NORTHAM ☐	LICHTENBURG ☐	ZINNIAVILLE ☐	POTCHEFSTROOM ☐
Stand No. 3,5, Bodirelo Industrial Area, MOGWASE 0314	52 Klip Street, ZEERUST 2865	8 Rubbi Street, NORTHAM, 0360	103 Buiten Street, LICHTENBURG, 2740	8 Petunia Street, ZINNIAVILLE, 0299	15 Industria Street, POTCHEFSTROOM

Co. Registration No.		M/S Signal Hill products (Pty) Ltd	Ref. Our Order No.	
Carrier's Consignment Note No.		168 Gunners Circle	Your Delivery Note No.	
G. R. V. No & Data		Epping 1 Cape Town WC 7460 VAT NO. 4760259883	Your Invoice No.	133429

SHORTAGE	BREAKAGE	INCORRECT PRICE	EXPIRED STOCK	INCORRECT DISCOUNT	GOODS RETURNED	ANY OTHER

QUANTITY	PRODUCT CODE	DESCRIPTION	INV PRICE	DEAL PRICE	PRICE PER UNIT (~~INCL~~/EXCL VAT)	VALUE
90		Strongbow Gold Can Tray			288.75	25987.50
		24 X 440mL				
	1580	Drivers Name: Hlelcani				
		Truck Reg: HBB276FS				
		Cell No: 0765846003				
RML		ID No: 9211165605081				
		Sign: Slungwani				
						25987.50
					Add: VAT	3898.13
					Total Value Claim (Currency: ZAR)	29885.63

R3898.13

VAT INCLUDED IN TOTAL VALUE

D&S PRESS 011 907 7882

PLEASE NOTE THAT THIS AMOUNT 29 885.63 **WILL BE DEDUCTED FROM OUR NEXT PAYMENT**

Liquor Runner
Johannesburg

GOODS RECEIVED VOUCHER

17982

To be completed on receipt of goods from Producers, Truck drivers or Warehouse

DRIVER NAME: [illegible]

HIRE TRANSPORTATION CO. (if delivered by Hire Vehicle)			
LOAD SHEET NO.	308502	VEHICLE REG. NO.	HBB276 [illegible]

CUSTOMER	Bay 9	DATE RECEIVED	11/9/24

UPLIFT NOTE

DESCRIPTION	RECEIVED		RECEIVED DAMAGED		REMARKS INVOICE NO.
	CASES	UNITS	CASES	UNITS	
1) Strongbow Gold	90				0227430
2) Uplift					
3)					
4) H&BNG Rose	1				Su005/10
5) uplifted					
6)					
7)					
8)					
9)					
10)					
11)					
12)					
13)					
14)					
15)					
16)					
17)					
18)					
19)					
20)					
PALLET CONTROL: GKN BLUE #1	5				
ORDER					
TOTAL					

Prestiga 138640

NOTE: ON G.R.V. SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED

CHECKED ON RECEIPT BY: Johan **DRIVER:** [illegible]

TIME COMPLETED: ______ **PAGE:** 1 **PAGE:** 1

45 Diesel Road
Isando
Kempton Park
1609

Liquor Runners

45 Diesel Road
Isando
Kempton Park
1609

012 001 7105

Tiaan@lrsa.co.za

Liquor Runners Gauteng North JHBNORTHB

Www.lrsa.co.za

REQUEST FOR CREDIT - CR2369814 2024-09-12 11:13:04

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.	Truck Description	Load Capacity	Driver Name	Dispatcher	Checker

Reason for Credit: Leakage

Brief Description of Credit:

Principal Customer Code: C6476

Customer Name: PLATINUM CASH AND CARRY

Doc. Date: 2024-09-10 **Doc. Ref:** HB CASE 0227 **GRV:** **Credit Type:** Upliftment **Invoice Amt:** R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG CD-052	STRONGBOW GOLD CAN 4 X 6 X 440ML	CS	24 x 440ML	R5	Leakage		90

Total Number of Items to be credited on Decument Ref: HB CASE 02274307 (1 Product Type) 90

Authorized by:______________________

[date]

SIGNAL HILL PRODUCTS

Epping
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Web: http://www.signalhillproducts.com

Return for Credit

Order No.:	**CN088579**
Order Date:	12/09/2024
Delivery Date:	14/09/2024
Customer ID:	C6476
Currency:	ZAR

BILL TO:	SHIP TO:
Platinum Distribution Centre (Pty) Ltd President ave Stand 4, Bodirelo Industrial Area Mogwase NW 0314 SOUTH AFRICA Attn: Oscar	Platinum Cash & Carry Mogwase President ave Stand 4, Bodirelo Industrial Area Mogwase NW 0314 SOUTH AFRICA Attn: Vinit Shah

CUSTOMER P.O. NO.	TERMS	CONTACT
		orders@signalhillproducts.com

Customer Contact	SHIPPING TERMS	SHIP VIA
alice@lrsa.co.za	48 hrs from Nominated Order Day	Liquor Runners SA - Crew

NO.	ITEM	QTY.	UOM	PRICE	DISC.	EXTENDED PRICE
1	FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL)	90.0000	CASE	330.0000	6.5%	27,769.50

PLEASE NOTE: The quantity delivered will be subject to stock availability. Shipment confirmation to follow.

Total Weight (KG) : 1,011.600000

Total Volume (L) : 950.400000

Sales Total:	27,769.50
Freight & Misc.:	0.00
Less Discount:	0.00
Tax Total:	4,165.43
Total (ZAR):	31,934.93

STRONGBOW APPLE CIDERS · SOUTH AFRICA Devil's Peak BEER COMPANY · Miller GENUINE DRAFT · STRIPED HORSE · KIX · ST FRANCIS · FOKOF LAGER · IMPORTED Bavaria MALT