

Bay 8



SIGNAL HILL PRODUCTS

Epping
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Web: <http://www.signalhillproducts.com>

Return for Credit

Order No.: CN082171
Order Date: 05/07/2024
Delivery Date: 07/07/2024
Customer ID: C9132
Currency: ZAR

BILL TO:		SHIP TO:				
Liquor Legends VCC (Pty) Ltd Co Boy Louw And Van Riebeeck St Leeuwkuil Vereeniging GP 1939 SOUTH AFRICA		Liquor Legends VCC Co Boy Louw And Van Riebeeck St Leeuwkuil Vereeniging GP 1939 SOUTH AFRICA				
CUSTOMER P.O. NO.		TERMS	CONTACT			
			orders@signalhillproducts.com			
Customer Contact		SHIPPING TERMS	SHIP VIA			
alice@lrsc.co.za		48 hrs from Nominated Order Day	Liquor Runners SA - Crew			
NO.	ITEM	QTY.	UOM	PRICE	DISC.	EXTENDED PRICE
1	FG CD-048: Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL)	15.0000	CASE	330.0000	6.5%	4,628.25

Liquor Runners JHB
DEBRIEFED 2

DATE _____

TIME _____

No Stock Collected. LEON.

PLEASE NOTE: The quantity delivered will be subject to stock availability. Shipment confirmation to follow.

Total Weight (KG) : 168.600000

Total Volume (L) : 158.400000

Sales Total: 4,628.25

Freight & Misc.: 0.00

Less Discount: 0.00

Tax Total: 694.24

Total (ZAR): 5,322.49





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CN082171

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY) <i>Ticket Nr 1506</i>	DATE:	
	16/05/2024	

CUSTOMER DETAIL			
OUTLET NAME:	ACCOUNT NUMBER (C-CODE):	AREA:	GROUP ACCOUNT REFERENCE /CLAIM NUMBER:
Liquor Legends VCC	C9132	Vereeniging	

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:

PRODUCT DETAILS								
REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
0070335	SBOW Redb&Ap Can Tray	440ml	15	L3 361 710E 0800	END SEP 2024	601		
<i>Sent to Heineken 5 June 2024</i>								

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES			
CODE	DESCRIPTION	DETAIL	
601	Extrinsic	QUALITY -	Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY -	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY -	Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION
Leaking cans

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.



Ranjini Padayachee

From: Ranjini Padayachee
Sent: Wednesday, 05 June 2024 14:21
To: Nieschka Christians
Cc: Deena Moodliar
Subject: STRONGBOW RANS - APPROVAL TO UPLIFT LEAKING CANS/REQUEST FOR ON SITE INSPECTION
Attachments: Bona Liquor Store.pdf; Impala Liquor Store.pdf; Liquor Legends VCC.pdf; Platinum Mogwase.pdf; Platinum Zeerust.pdf; Ultra Mbeki.pdf

Hi,

See attached RANs for approval to uplift stock from customer.

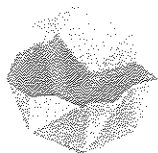
Please issue a ticket so that we can track our RAN submission.

To date we did not receive acknowledgement or feedback for the below RANs that were submitted.

Comment	Customer Name	SHP Account No.	Issue
RAN submitted to HB - requesting inspection	Beatman Liquor Store Overland	C6356	Empty can
RAN submitted to HB - requesting inspection	Massmart Trident Cash & Carry Liquor	C15670	Leaking can
RAN submitted to HB for approval to uplift	Makro Woodmead	C1958	660ml incorrect
RAN submitted to HB for approval to uplift	Sizabantu Liquor Distribution	C16497	660ml incorrect
RAN submitted to HB for approval to uplift	Big Daddy's Walmer	C14327	Leaking can
RAN submitted to HB for approval to uplift	Big Daddy's Uitenhage	C14328	Empty can

Kind Regards,

Ranjini Padayachee
Centralized Sales Manager
+27 71 855 4109



SIGNAL HILL PRODUCTS



Awaiting approval from HB/QT	Approved	Johnny's Schubert
Awaiting approval from HB/QT		Platinum Potchefstroom
Awaiting approval from HB/QT		Ultra Rustenburg
Awaiting approval from HB/QT – rep to provide photos/batch no/expiry dates		Liquor Express Retailers & W/S
Awaiting approval from HB/QT – rep to provide photos/batch no/expiry dates waiting approval from HB/QT		Liquor Express Retailers & W/S
Awaiting approval from HB/QT		Ultra Liquors Church Street
Awaiting approval from HB/QT		Beatman Liquor Store Wolmaransstad (Overland)
Awaiting approval from HB/QT	Approved	Makro Amanzimtoti
Awaiting approval from HB/QT	Approved	Massmart Trident Cash & Carry Liquor
Awaiting approval from HB/QT	Approved	Big Daddy's Walmer
Awaiting approval from HB/QT		Big Daddy's Uitenhage
Awaiting approval from HB/QT	Approved	Liquor Legends VCC
Awaiting approval from HB/QT		Spar WC DC
Uplifted approved by SHP MD		



Cynthia Reddy

Senior Brewing Technologist



@ cynthia.reddy@heineken.com | ☎ +27 (0) 82 302 3642 | 📠 +27 (0) 63 688 4178

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From: Chantalle Kalogwile <Chantalle.Kalogwile@heineken.com>

Sent: Wednesday, July 3, 2024 11:42 AM

To: Cynthia Reddy <Cynthia.Reddy@heineken.com>

Cc: Naledi Jiyane <naledi.jiyane@heineken.com>

Subject: RE: FW: RAN for approval – Manor Liquors 440 CANS leaking [thread::EpDD_zkdBNuzzJuxeKgBZAY::]

Hi Cythina,

Sure, please see attached.

Regards,

From: Cynthia Reddy <Cynthia.Reddy@heineken.com>

Sent: Wednesday, July 3, 2024 11:22 AM

To: Chantalle Kalogwile <Chantalle.Kalogwile@heineken.com>

Cc: Naledi Jiyane <naledi.jiyane@heineken.com>

Subject: FW: FW: RAN for approval – Manor Liquors 440 CANS leaking [thread::EpDD_zkdBNuzzJuxeKgBZAY::]

Hi Chantalle