

<b>RETURNS ADVICE NOTE</b> (QUALITY ISSUES ONLY)	DATE:	
	13 June 2024	

CUSTOMER DETAIL			
OUTLET NAME: Ultra Liquors Carnival	ACCOUNT NUMBER (C-CODE): 53272	AREA: Carnival City	GROUP ACCOUNT REFERENCE / CLAIM NUMBER

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER: CN080324
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PRODUCT DETAILS								
REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
	Strongbow Gold BB	660ml	25	L4092710F	End Jan 2024	601	25	

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department

RETURN REASON DESCRIPTION
Incorrect BB date on bottle (Jan 2024) - stock not expired

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: TEBORO MAFELING	NAME:
SIGNATURE:	SIGNATURE: [Signature]	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME: Howard	NAME: Maguedza	NAME:
SIGNATURE: [Signature]	SIGNATURE: [Signature]	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

To be completed on receipt of goods from Producers, Truck drivers or Warehouse

DRIVER NAME: Magedze

HIRE TRANSPORTATION CO. (if delivered by Hire Vehicle)			
LOAD SHEET NO.	<u>707113</u>	VEHICLE REG. NO.	<u>HG4697 JS</u>
CUSTOMER	<u>Bay 3</u>	DATE RECEIVED	<u>20/6/2024</u>

UPLIFT NOTE

DESCRIPTION	RECEIVED		RECEIVED DAMAGED		REMARKS INVOICE NO.
	CASES	UNITS	CASES	UNITS	
1) Strongbow Uplift	25				CN0804
2)					
3) EXTRA stock	25				NO INV.
4) Strongbow					
5)					
6)					
7)					
8)					
9)					
10)					
11)					
12)					
13)					
14)					
15)					
16)					
17)					
18)					
19)					
20)					
PALLET CONTROL: GKN BLUE #1	8				
ORDER					
<b>TOTAL</b>					

Prestiga 138640

NOTE: ON G.R.V. SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED

CHECKED ON RECEIPT BY: <u>John k</u>	DRIVER: <u>[Signature]</u>
TIME COMPLETED: _____	PAGE: <u>1</u> PAGE: _____