

22/1107 uplift

### SHP RETURN ADVISE NOTE (QUALITY ISSUES ONLY)

DATE:

Approved 11/17/2025  
23/06/25

SHARP BILL NUMBER:

CUSTOMER DETAIL

ACCOUNT NUMBER (P-CODE):

C 54324

OUTLET NAME:

Liquor City Mopanya

TICKET CASE NUMBER:

T0000000

PRODUCT DETAILS

PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / PALS	BATCH NUMBER	EXPIRY DATE	REASON CODE	REASON TO REPORT
FG S2 -001	KIX Rose	24X 330	5	68113	06/09/25		
<p><b>ONLY THE ABOVE APPROVED QUANTITIES &amp; BATCHES WILL BE COLLECTED &amp; CREDITED.</b></p>							

**ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.**

CODE	DESCRIPTION	DETAIL
601	External bottle	Product where the external packaging (i.e. label, cap, cork, carton, etc.) is broken or damaged.
602	Internal bottle	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	Any product to be withdrawn from trade under instruction from SHP Quality Management and Research department.

Liquor Runners JHB

Write Particles floating in the liquid

AGREED UPLEIFT QUANTITIES & BATCHES PRIOR TO UPLEIFT

COMPLETED BY: Lorraine Mmatu SHP QUALIFIER

NAME: Lorraine Mmatu NAME:

SIGNATURE: [Signature] SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

ETHU 14-07-2025

PDF



PROTECT FROM SUNLIGHT

20 1

330ml  
5% Alc/Vol  
7994

**Ranjini Padayachee**

---

**From:** Niccollett Moses  
**Sent:** Wednesday, 09 July 2025 14:25  
**To:** Ranjini Padayachee  
**Subject:** Fw: RAN for KIX NRB Liquor City Maponya  
**Attachments:** Liquor City Maponya 2025-06-25 12.31.01.pdf; Liquor City Maponya IMG\_2230.jpeg

Hi  
Please raise a ticket

Thank you

**Nicollett Moses**  
Telesales  
+27 21 203 2490



# SIGNAL HILL PRODUCTS



**STRONGBOW**



**KIX**



**Bavaria  
smalt**

**From:** Megan Petersen <MeganP@signalhillproducts.com>  
**Sent:** Tuesday, July 8, 2025 07:32  
**To:** Lorraine Mmatli <Lorraine.Mmatli@signalhillproducts.com>; Niccollett Moses <NiccollettM@signalhillproducts.com>  
**Cc:** Signal Hill Products Customer Interaction Centre <customercare@signalhillproducts.com>; Mandla Ngwenya <mandla.ngwenya@signalhillproducts.com>  
**Subject:** Re: RAN for KIX NRB Liquor City Maponya

Hi

Please arrange upliftment to LR as returns.

Tx  
Megan Petersen  
QA Manager  
0721919405



# SIGNAL HILL PRODUCTS

**STRONGBOW**



**From:** Niccollett Moses <NiccollettM@signalhillproducts.com>

**Sent:** Thursday, June 26, 2025 8:10:55 AM

**To:** Megan Petersen <MeganP@signalhillproducts.com>

**Cc:** Lorraine Mmatli <Lorraine.Mmatli@signalhillproducts.com>; Signal Hill Products Customer Interaction Centre <customer@signalhillproducts.com>

**Subject:** Fw: RAN for KIX NRB Liquor City Maponya

Hi Megan

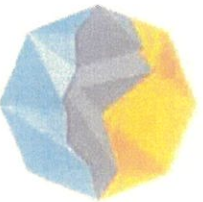
Please advise what action needs to be taken

Regards  
Niccollett

**Niccollett Moses**

Telesales

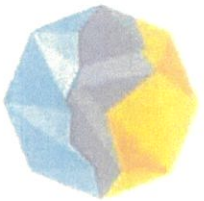
+27 21 203 2490



# SIGNAL HILL PRODUCTS

**STRONGBOW**





# SIGNAL HILL PRODUCTS

**STRONGBOW**



**Bavaria  
Smalt**

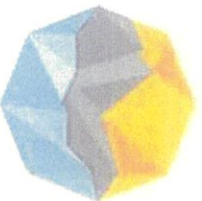


**From:** Lorraine Mmatli <Lorraine.Mmatli@signalhillproducts.com>  
**Sent:** Wednesday, June 25, 2025 12:40  
**To:** Signal Hill Products Customer Interaction Centre <customercare@signalhillproducts.com>  
**Subject:** RAN for KIX NRB Liquor City Maponya

Good day team

Please find attached RAN document for your perusal

**Lorraine Mmatli**  
Field Sales Manager  
+27 (0)66 562 5306



# SIGNAL HILL PRODUCTS

**STRONGBOW**



**Bavaria  
Smalt**



**Ranjini Padayachee**

---

**From:** Ranjini Padayachee  
**Sent:** Thursday, 10 July 2025 18:22  
**To:** Eppingqualitycomplaints  
**Cc:** Niccollett Moses  
**Subject:** RAN for approval: Liquor City Maponya | Ticket T000022 | 10/07/2025  
**Attachments:** Liquor City Maponya Mail T000022 10.07.2025.pdf

Hi,

See attached RAN for approval.

Kindly advise on the action to be followed once the stock is returned to Liquor Runner warehouse.

Kind regards,  
Ranjini

**Ranjini Padayachee**  
Centralized Sales Manager  
+27 71 855 4109



**SIGNAL HILL PRODUCTS**

**STRONGBOW.**



**BAVARIA  
Smalt**



**KIX**



**From:** Niccollett Moses <NiccollettM@signalhillproducts.com>  
**Sent:** Wednesday, 09 July 2025 14:25  
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Thank you

**Ranjini Padayachee**

---

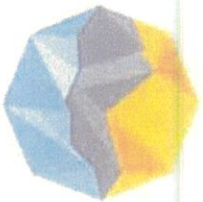
**From:** Ciniselo Bhembe  
**Sent:** Friday, 11 July 2025 08:28  
**To:** Ranjini Padayachee; Eppingqualitycomplaints  
**Cc:** Niccollett Moses  
**Subject:** RE: RAN for approval: Liquor City Maponya | Ticket T000022 | 10/07/2025

Hi Ranjini

The stock has been approved to be sent back to LR as returns, therefore it can be sold to a different customer.

Regards  
Ciniselo

**Ciniselo Bhembe**  
Food Safety Specialist  
+27 67 800 0009



# SIGNAL HILL PRODUCTS



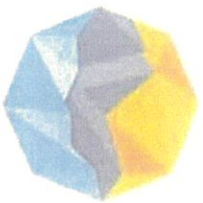
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Sent: Tuesday, July 8, 2025 07:32

To: Lorraine Mmatli <[Lorraine.Mmatli@signalhillproducts.com](mailto:Lorraine.Mmatli@signalhillproducts.com)>; Nicollett Moses <[NicollettM@signalhillproducts.com](mailto:NicollettM@signalhillproducts.com)>

Cc: Signal Hill Products Customer Interaction Centre <[customercare@signalhillproducts.com](mailto:customercare@signalhillproducts.com)>; Mandla Ngwenya <[mandla.ngwenya@signalhillproducts.com](mailto:mandla.ngwenya@signalhillproducts.com)>

Subject: Re: RAN for KIX NRB Liquor City Maponya

Hi

Please arrange upliftment to LR as returns.

Tx

Megan Petersen

QA Manager

0721919405

Get Outlook for Android

Megan Petersen

QA Manager

+27 72 191 9405

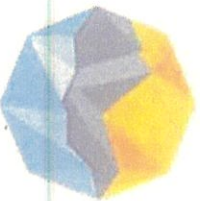
**From:** Niccollett Moses <[NiccollettM@signalhillproducts.com](mailto:NiccollettM@signalhillproducts.com)>  
**Sent:** Thursday, June 26, 2025 8:10:55 AM  
**To:** Megan Petersen <[MeganP@signalhillproducts.com](mailto:MeganP@signalhillproducts.com)>  
**Cc:** Lorraine Mmati <[Lorraine.Mmati@signalhillproducts.com](mailto:Lorraine.Mmati@signalhillproducts.com)>; Signal Hill Products Customer Interaction Centre <[customer-care@signalhillproducts.com](mailto:customer-care@signalhillproducts.com)>  
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Hi Megan

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Regards  
Niccollett

**Niccollett Moses**  
Telesales  
+27 21 203 2490



## SIGNAL HILL PRODUCTS



**STRONGBOW**



**Bavaria smalt**

**From:** Lorraine Mmati <[Lorraine.Mmati@signalhillproducts.com](mailto:Lorraine.Mmati@signalhillproducts.com)>  
**Sent:** Wednesday, June 25, 2025 16:38  
**To:** Niccollett Moses <[NiccollettM@signalhillproducts.com](mailto:NiccollettM@signalhillproducts.com)>; Signal Hill Products Customer Interaction Centre <[customer-care@signalhillproducts.com](mailto:customer-care@signalhillproducts.com)>  
**Subject:** Re: RAN for KIX NRB Liquor City Maponya

Get **Outlook** for iOS  
**Lorraine Mmati**  
Field Sales Manager  
+27 (0)66 562 5306

**From:** Lorraine Mmatli <[Lorraine.Mmatli@signalhillproducts.com](mailto:Lorraine.Mmatli@signalhillproducts.com)>  
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Good day team

Please find attached RAN document for your perusal

**Lorraine Mmatli**  
Field Sales Manager  
+27 (0)66 562 5306



# SIGNAL HILL PRODUCTS

**STRONGBOW**



**KIX**



**Bavaria  
Small**



# LIQUOR RUNNERS

## Johannesburg

115110

### GOODS RECEIVED VOUCHER

To be completed on receipt of goods from producers, Truckdrivers or Warehouse

DRIVER NAME

CHRIS TOPHER

HIRE TRANSPORTATION CO. (if delivered by Hire Vehicle)

LOAD SHEET No: 213299

VEHICLE REG No

PHN 578

CUSTOMER

Bany

DATE RECEIVED

14/7/25

UNLIFT NOTE

	DESCRIPTION	RECEIVED		Cases Received Damaged		Units Received Damaged		REMARKS
		Cases	Units					
1)	SHIP Full Robur	13					1000871	
2)								
3)	SHIP Full Robur	2					1000536	
4)								
5)	SHIP UNLIFT	5					22/107	
6)	SHIP Robur							
7)								
8)								
9)								
10)								
11)								
12)								
13)								
14)								
15)								
16)								
17)								
18)								
19)								
20)								
	PALLET CONTROL: GKN BLUE #1	2						
	ORDER							
	TOTAL							

NOTE: ON G.R.V SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED

CHECKED ON RECEIPT BY:

Shane L DRIVER

TIME COMPLETED:

PAGE:

PAGE:

4 Ashworth Street  
Linbro Park  
Johannesburg  
2090



4 Ashworth Street  
Linbro Park  
Johannesburg  
2090

Heine@rsa.co.za

Liquor Runners Gauteng North JHBNORTHB

012 001 7105  
www.lrsa.co.za

**REQUEST FOR CREDIT - CR2408728 2025-07-15 07:10:17**

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.      Truck Description      Load Capacity      Driver Name      Dispatcher      Checker

Reason for Credit:      Damaged - Clients Floor      Customer Name: LIQUOR CITY MAPONYA MALL

Brief Description of Credit:

Principal Customer Code:

Doc. Date: 2025-07-11      Doc. Ref: 22/1107 UPLIF GRV:      Credit Type: Upliftment      Invoice Amt: R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG 52-001	KIX ROSÉ RASPBERRY PEACH SPRITZER NRB (24 X	CS	24 X 330ML	R4	Damaged - Clients		5

Total Number of Items to be credited on Document Ref: 22/1107 UPLIFT (↑ Product Type)      5

Authorized by: \_\_\_\_\_  
[date]