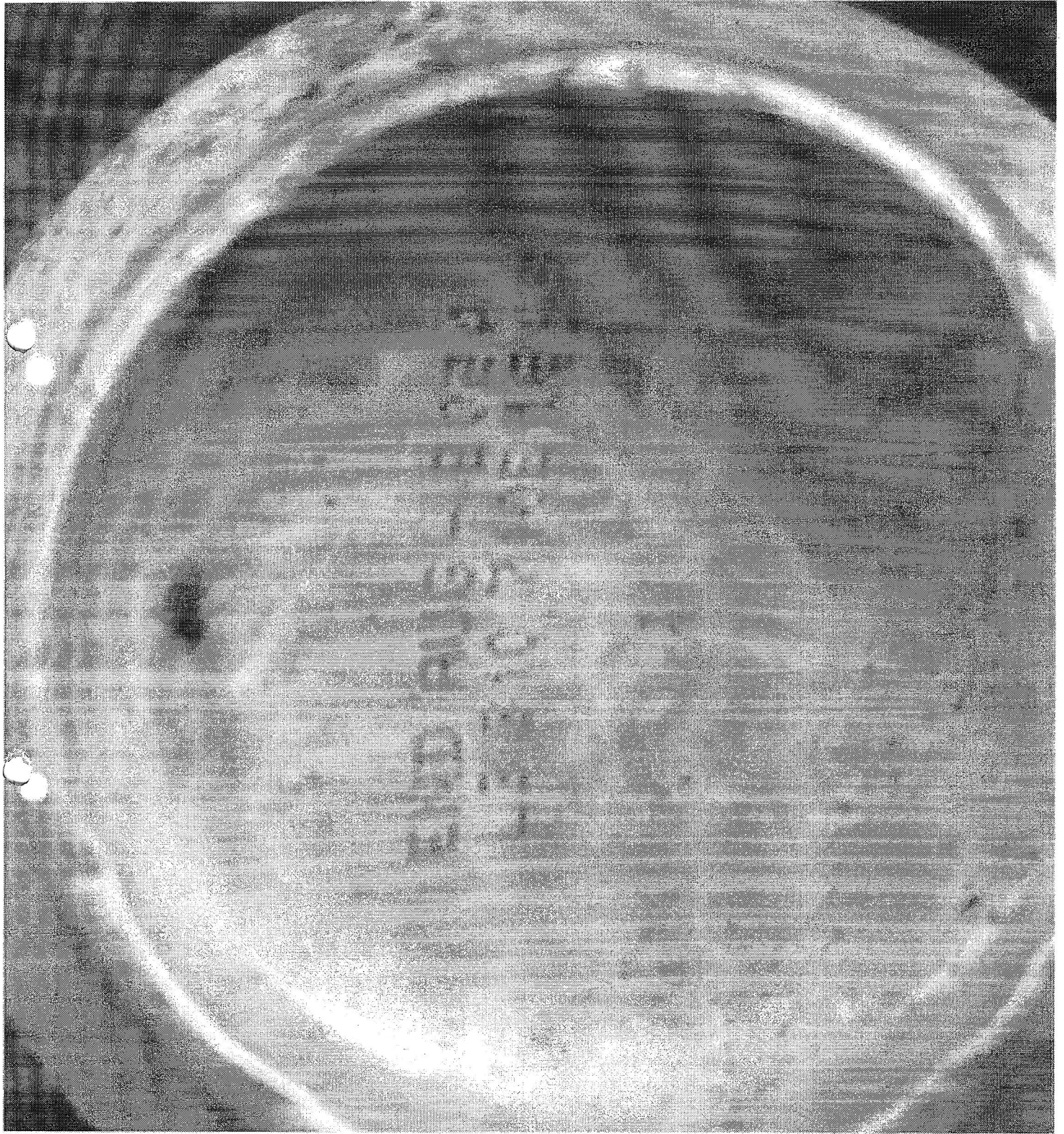


SCANNER OF THE YEAR







Ranjini Padayachee

From: Customer Care
Sent: Friday, 28 June 2024 07:45
To: Mfana Nene
Cc: Ranjini Padayachee
Subject: FW: RAN- Manor Liquors C12639-Ticket Nr 001752
Attachments: RAN- Manor Liquors .pdf; IMG_5248.jpeg; IMG_5249.jpeg; IMG_5250.jpeg

Follow Up Flag: Follow up
Flag Status: Flagged

Good day
Below is the ticket

Rgards
Nicollett

Cases

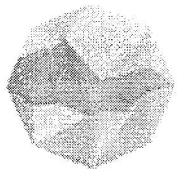
001752 - Strongbow 440ml Leaking Cans

← ↻ 📎 ↶ + 📎 ▾ 🗑️ ⏪ ⏩ > > CLOSE ...

Case ID:	001752	* Class ID:	PRODCOM - Product Complaints	Status:
Date Reported:	28/06/2024 07:43	Business Account:	C12639 - Manor Liquor Wholesalers	Reason:
Last Activity Date:		Contact:		Severity:
SLA		Owner:	Moses Nicollett, Ms.	Priority:
Closing Date:		* Subject:	Strongbow 440ml Leaking Cans	

DETAILS	ADDITIONAL INFO	ATTRIBUTES	ACTIVITIES	RELATED CASES	RELATIONS
VISUAL ▾	↶ ↷	Paragraph ▾	B I <u>U</u> A ↕ ↗ ↘ ↙ ↚ ↛ ↜ ↝ ↞ ↠ ↡ ↢ ↣ ↤ ↥ ↦ ↧ ↨ ↩ ↪ ↫ ↬ ↭ ↮ ↯ ↰ ↱ ↲ ↳ ↴ ↵ ↶ ↷ ↸ ↹ ↺ ↻ ↼ ↽ ↾ ↿ ⇀ ⇁ ⇂ ⇃ ⇄ ⇅ ⇆ ⇇ ⇈ ⇉ ⇊ ⇋ ⇌ ⇍ ⇎ ⇏ ⇐ ⇑ ⇒ ⇓ ⇔ ⇕ ⇖ ⇗ ⇘ ⇙ ⇚ ⇛ ⇜ ⇝ ⇞ ⇟ ⇠ ⇡ ⇢ ⇣ ⇤ ⇥ ⇦ ⇧ ⇨ ⇩ ⇪ ⇫ ⇬ ⇭ ⇮ ⇯ ⇰ ⇱ ⇲ ⇳ ⇴ ⇵ ⇶ ⇷ ⇸ ⇹ ⇺ ⇻ ⇼ ⇽ ⇾ ⇿ ⇿ ⇿ ⇿ ⇿	INSERT	LAYOUT

Customer Care



SIGNAL HILL PRODUCTS



From: Mfana Nene <mfana.nene@signalhillproducts.com>
Sent: Thursday, June 27, 2024 2:44 PM
To: Customer Care <customercare@signalhillproducts.com>
Subject: RAN- Manor Liquors C12639

Ranjini Padayachee

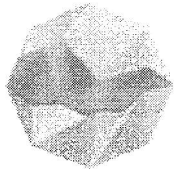
From: Ranjini Padayachee
Sent: Monday, 01 July 2024 17:16
To: Nieschka Christians
Cc: Deena Moodliar; Customer Care
Subject: RAN for approval – Manor Liquors 440 CANS leaking
Attachments: Manor Liquors 01.07.2024.pdf; Strongbow Complaints Register 01.07.2024.xlsx

Hi,

Please find attached RAN for urgent approval – Manor Liquors 440 CANS leaking.

Kind Regards,

Ranjini Padayachee
Centralized Sales Manager
+27 71 855 4109



SIGNAL HILL PRODUCTS



Ranjini Padayachee

From: Customer Care <customercare.za@heineken.com>
Sent: Wednesday, 03 July 2024 11:36
To: Ranjini Padayachee
Cc: Deena Moodliar
Subject: RE: FW: RAN for approval – Manor Liquors 440 CANS leaking [thread::EpDD_zkdbNuzzJuxeKgBZAY::]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Ranjini

Please see communication from QT.

RE: RAN for approval – Manor Liquors 440 CANS leaking [thread::EpDD_zkdbNuzz



Cynthia Reddy

To: Chantalle Kalogwile; Makgosi Booyesen
Cc: Nieschka Christians

😊 Reply Reply All → Fc

Hi Chantalle

Yes, I approve.

Regards



Cynthia Reddy

Senior Brewing Technologist



@ cynthia.reddy@heineken.com | ☎ +27 (0) 82 302 3642 | 📠 +27 (0) 63 688 4178

www.heinekenbeverages.co.za | Heineken Sedibeng Brewery, Klipriver Business Park, Johannesburg, 1871, South Africa

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Kind Regards



Nieschka Christians

Customer Care Consultant

@ nieschka.christians@heineken.com | ☎ 021 809 7820 | 📠 +27 (0) 21 809 8600

www.heinekenbeverages.co.za | 3 Howick Close, 7th Floor The Edge Building, Tygervalley

CLAIM FOR CREDIT

CLAIM No. 05936

Head Office : 1 Scheffer Road

Tel: 032 552 3059 / 69 / 087 802 5384

Fax: 032 552 3069 / 086 621 8566

Branch: 1. SCHLIFE

Tel: 087 202 5384 Fax: 087 202 5384

Date: 12-07-24

Type of Credit Needed:

Supplier Inv Date:

[illegible]

Pink Copy - Admin, Blue Copy - Supplier, White Copy - Book

Supplier Rep: (Name & Signature):

Manor Liquors Rep: (Name & Signature) _____

Supplier Vehicle Reg: 5415313155 Processed:

Settled:

0605316

Reliance 032.551 1931

CN08 2756

30 Hillclimb Road
Westmead
Pinetown

30 Hillclimb Road
Westmead
Pinetown



031-7057431

031-7054986

Selwyn@lrsa.co.za

Liquor Runner Durban Durban

Http://www.lrsa.co.za

REQUEST FOR CREDIT - CR9228531 2024-07-15 13:22:08

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No. Truck Description Load Capacity Driver Name Dispatcher Checker

Reason for Credit: **Damaged - Clients Floor**

Customer Name: MANOR LIQUORS SCHEFFER

Brief Description of Credit:

Principal Customer Code:

Doc. Date: 2024-07-05 **Doc. Ref:** SHPupmanor2 **GRV:** **Credit Type:** Upliftment **Invoice Amt:** R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG CD-052	Strongbow Gold Can 4 x 6 x 440ML	CS	24 x 440ML	R4	Damaged - Clients		56
FG CD-048	Strongbow Redberry Can 4 x 6 x 440ML	CS	24 x 440ML	R4	Damaged - Clients		13
Total Number of Items to be credited on Document Ref: SHPupmanor27062024 (2 Product Type)							69

Authorized by: _____
[date]



Signal Hill Products (Pty) Ltd
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Email: debtors@signalhillproducts.com
Web: http://www.signalhillproducts.com

Credit Memo

Reference No.: CN082756
Date: 15-Jul-2024
Due Date:
Customer ID: C12639
Currency: ZAR
Customer VAT #: 4920267012
Source: LRFG04

BILL TO:		SHIP TO:	
Bhargavi Investments CC 1 Scheffer Road Stranger Ext 15 Kwadukuza KZN 4450 SOUTH AFRICA 0834197786		SHIP VIA: LRSAC Manor Liquor Wholesalers 1 Scheffer Road Stranger Ext 15 Kwadukuza KZN 4450 SOUTH AFRICA Vikash 0834197786	
CUSTOMER REF. NUMBER	TERMS	CONTACT	

SO TYPE		SO NUMBER	SHIPMENT NUMBER		CUSTOMER P.O. NO.		
RC		CN082718	SS140669				
No.	ITEM	QTY.	UOM	UNIT PRICE	DISC %	DISC AMT	EXTENDED PRICE
1	FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL)	56.0000	CASE	330.0000	5.5%	1,016.40	17,463.60
2	FG CD-048: Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL)	13.0000	CASE	330.0000	5.5%	235.95	4,054.05

Driver:

DPBC Packed By:

Driver Signature:

Cust Received By:

DPBC Checked By:

Truck Reg:

Cust Signature

Date:

Settlement Discount:	R 0.00	Sales Total:	21,517.65
Note :	Please note settlement discount doesn't include returnable items.	Tax Total:	3,227.65
		Total (ZAR):	24,745.30
Standard Bank --- Account name: Signal Hill Products (Pty) Ltd --- Account number: 000895466 --- Branch code: 000205 Company Reg: 2013/035584/07 --- Company VAT: 4460259833 --- Customs Code: 21127081			

Returns:

SHP 20L Keg	
SHP 30L Keg	
Strongbow Crates and Bottles	
Strongbow Crates only	
Chep exchanged/swopped with LR	
Chep returns for credit	

