

SIGNAL HILL PRODUCTS

Epping
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Web: <http://www.signalhillproducts.com>

Return for Credit

Order No.: CN084659
Order Date: 05/08/2024
Delivery Date: 07/08/2024
Customer ID: C9857
Currency: ZAR

BILL TO:		SHIP TO:				
King Beta CC Cnr Grey and Buffalo Streets King Williams Town EC 5601 SOUTH AFRICA		King Bottle Store Cnr Grey and Buffalo Streets King Williams Town EC 5601 SOUTH AFRICA				
CUSTOMER P.O. NO.		TERMS		CONTACT		
				orders@signalhillproducts.com		
Customer Contact		SHIPPING TERMS		SHIP VIA		
agencies@mjpres.co.za		48 hrs from Nominated Order Day		Liquor Runners SA - Crew		
NO.	ITEM	QTY.	UOM	PRICE	DISC.	EXTENDED PRICE
1	FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL)	48.0000	CASE	330.0000	8.5%	14,493.60
2	FG CD-048: Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL)	8.0000	CASE	330.0000	8.5%	2,415.60

PLEASE NOTE: The quantity delivered will be subject to stock availability. Shipment confirmation to follow.

Total Weight (KG) : 629.440000

Total Volume (L) : 591.360000

Sales Total: 16,909.20
Freight & Misc.: 0.00
Less Discount: 0.00
Tax Total: 2,536.38
Total (ZAR): 19,445.58



2 Strelitzia Street
Braelyn
East London
5201

043 743 4557

Warehouse@mjpgres.co.za



Brewmaster Trust East-London

2 Strelitzia Street
Braelyn
East London
5201

043 722 1981

REQUEST FOR CREDIT - CR260998

2024-08-02 14:53:30

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.	Truck Description	Load Capacity	Driver Name	Dispatcher	Checker
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Reason for Credit: Client Returned

Customer Name: KING BOTTLE STORE BUFFAL

Brief Description of Credit:

Principal Customer Code: C9857

Doc. Date: 2024-07-15 Doc. Ref: UPL15/07/2024 GRV:

Credit Type: Upliftment Invoice Amt: R 0


Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG CD-052	STRONGBOW GOLD CIDER 24X440ML	CAN	24X440ML	W5	Client Returned		48
FG CD-048	STRONGBOW REDBERRIES 24X440ML	CAN	24X440ML	W5	Client Returned		8

Total Number of Items to be credited on Document Ref: UPL15/07/2024 (2 Product Type)

56

Authorized by:

[date]

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY)		DATE: 8 July 24	
SHP Ticket 1967 / Heineken case 02211970			
CUSTOMER DETAIL			
OUTLET NAME: KING B/STORE	ACCOUNT NUMBER (C-CODE): C 9857	AREA: EAST COAST	GROUP ACCOUNT REFERENCE / CLAIM NUMBER:
DISTRIBUTION CENTRE OFFICE USE ONLY:		SHIPMENT NUMBER:	CREDIT NOTE NUMBER:

PRODUCT DETAILS							DRIVER	DISTRIBUTION CENTRE
REPRESENTATIVE								
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
	STRONGBOW GOLD APPLE	440ml	48	L3-323 710E0313	SEP 2024	601		
	STRONGBOW RED BERRY	440ml	8	L3-332 710E2033	END AUG 2024	601		
<div>1X CASE PAWST APPROX</div>								
<div>10 BACK.</div>								

L4027710 - D48
* L4005710 - D48

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION
LEAKING CANS

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP) NAME: Avelino Rodrigues SIGNATURE: <i>[Signature]</i>	Representative (SHP) NAME: WESLEY LEWIS SIGNATURE: <i>[Signature]</i>	Customer NAME: Matt Mulholland SIGNATURE: <i>[Signature]</i>

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer NAME: DOMONBE SIGNATURE: <i>[Signature]</i>	Driver NAME: Siyobongo SIGNATURE: <i>[Signature]</i>	Distribution Centre NAME: KING B/STORE SIGNATURE: <i>[Signature]</i>

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

522 819 6C

UPL15/07/2024

To: Nieschka Christians <Nieschka.Christians@heineken.com>
Cc: Nicollett Moses <NicollettM@signalhillproducts.com>
Subject: RAN FOR APPROVAL - KINGS BOTTLE STORE | SHP TICKET 9857

Hi,

Please find attached RAN for approval.

-Kings Bottle Store

-SHP ticket 1967

Kind Regards,

Ranjini Padayachee
Centralized Sales Manager
+27 71 855 4109



SIGNAL HILL PRODUCTS



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Ranjini Padayachee

From: Customer Care <customercare.za@heineken.com>
Sent: Thursday, 18 July 2024 16:07
To: Ranjini Padayachee
Subject: RE: RAN FOR APPROVAL - KINGS BOTTLE STORE | SHP TICKET 9857 [thread::mOHMfyKkCymvCx4L8tCUAY::]

Follow Up Flag: Follow up
Flag Status: Flagged

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Day Ranjini

Case reference number: 02211970.

KINGS BOTTLE STORE.

Please see approval from Makgosi.

Thank you.
Nieschka Christians
CIC Customer Care

----- Original Message -----

From: Makgosi Booysen [makgosi.booysen@heineken.com]
Sent: 2024/07/18 4:03 PM
To: customercare.za@heineken.com; chantalle.kalogwile@heineken.com
Subject: RE: RAN FOR APPROVAL - KINGS BOTTLE STORE | SHP TICKET 9857 [thread::mOHMfyKkCymvCx4L8tCUAY::]

Good day,

Approved.

Regards

MB