

SHP RETURN ADVICE NOTE (QUALITY ISSUES ONLY) TICKET 4236	DATE:	 SIGNAL HILL PRODUCTS

CUSTOMER DETAIL			
OUTLET NAME: <i>Liberty Liquor Queen Street</i>	ACCOUNT NUMBER (C-CODE): <i>C1797</i>	AREA: <i>53 Denis Hurley Street, Durban</i>	GROUP ACCOUNT REFERENCE / CLAIM NUMBER:

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:
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PRODUCT DETAILS								
REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / KEGS	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES / KEGS	CASES / KEGS
5652013	24x440ml Kix Rose	440ml	6	DCFFZ	<i>27/12/2015</i>	601		
5686544	24x330ml Milk & Honey	330ml	1	AC57FU22	<i>10/07/2015</i>	601		
/								

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawn from trade under instruction from SHP Quality Management and Research department.

RETURN REASON DESCRIPTION
Leaking cans & Half filled bottles

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
DISTRICT MANAGER (SHP)	REPRESENTATIVE (SHP)	CUSTOMER
NAME: <i>Benjmor Ngwenya</i>	NAME: <i>T. M. M. M.</i>	NAME: <i>STANIS FLORIANO</i>
SIGNATURE: <i>[Signature]</i>	SIGNATURE: <i>[Signature]</i>	SIGNATURE: <i>[Signature]</i>

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
CUSTOMER	DRIVER	DISTRIBUTION CENTRE
NAME: <i>SANDORA MUSA</i>	NAME: <i>ZEBU</i>	NAME:
SIGNATURE: <i>[Signature]</i>	SIGNATURE: <i>[Signature]</i>	SIGNATURE:

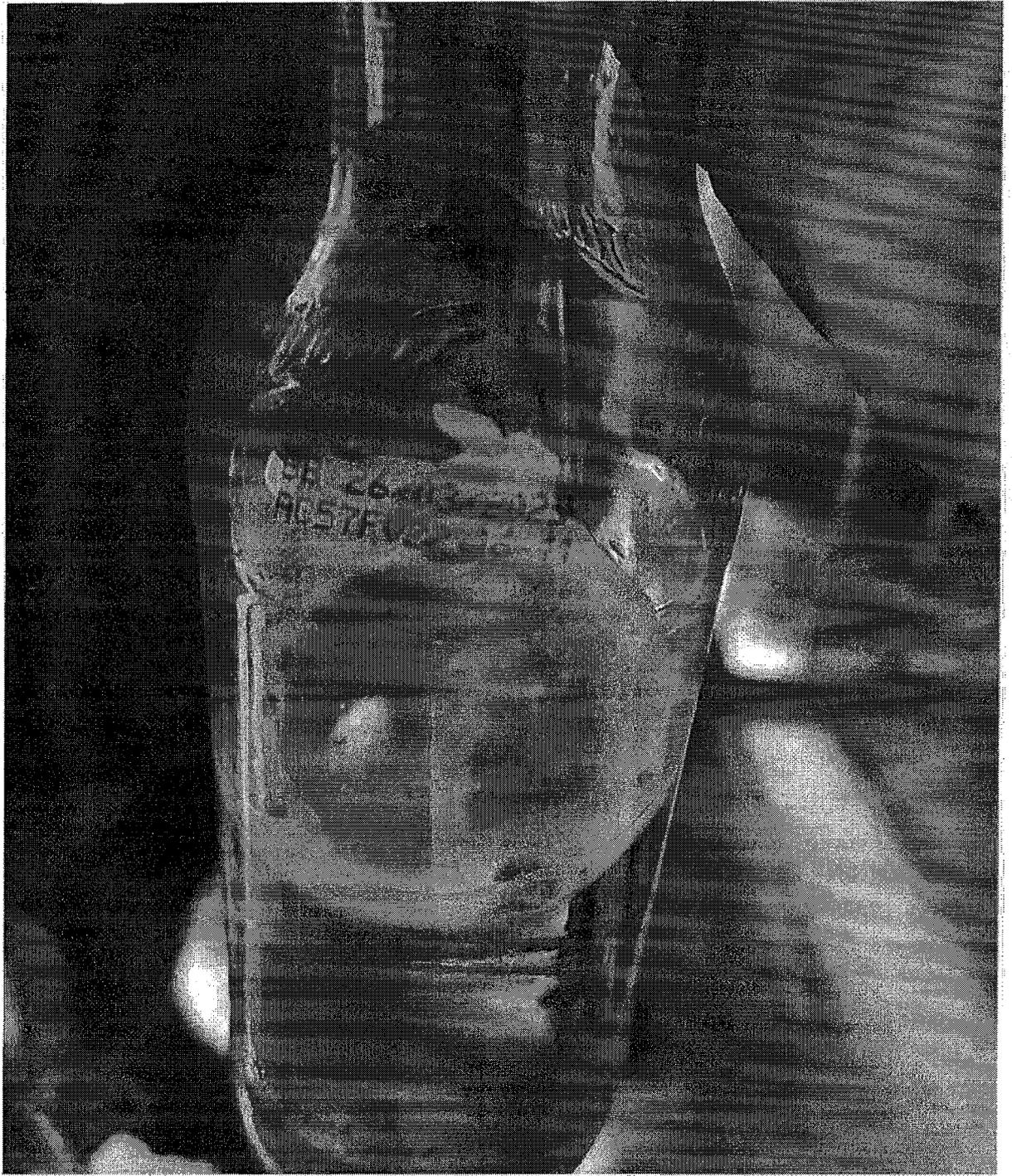
NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

02/04/25

HMS 082 FS



BB: 21/12/2025
DICT 72-02-13



Ranjini Padayachee

From: Thembekani Memela
Sent: Thursday, 06 March 2025 20:26
To: Customer Care
Cc: Nicollett Moses
Subject: Re: Liberty Liquors Queen Street RAN.pdf
Attachments: pro-S9c6sYC4.jpeg

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Awaiting Response from Rep

Please see attached Miller lime bottle

Kind Regards,
Thembekani Memela
Field Sales Manager
+27 78 430 9463



SIGNAL HILL PRODUCTS



From: Customer Care <customercare@signalhillproducts.com>
Sent: Thursday, March 6, 2025 8:20:22 PM
To: Thembekani Memela <ThembekaniM@signalhillproducts.com>
Cc: Nicollett Moses <NicollettM@signalhillproducts.com>
Subject: RE: Liberty Liquors Queen Street RAN.pdf

Hi Thembekani

RAN rejected.

Please supply the below to prevent unnecessary delays for the customer.

photo of the Miller Lime 330ml is not included

batch no of the Miller Lime 330ml is not clear

expiry date of the Miller Lime 330ml is not clear

Kind regards,

FYA - signed

Benjmor Ngwenya
District Manager
+27 76 489 3884



SIGNAL HILL PRODUCTS



From: Thembekani Memela <ThembekaniM@signalhillproducts.com>
Date: Tuesday, 04 March 2025 at 10:43
To: Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>
Cc: Mfana Nene <mfana.nene@signalhillproducts.com>
Subject: Liberty Liquors Queen Street RAN.pdf

Greetings

Please assist with signature on this RAN.

Kind Regards,
Thembekani Memela
Field Sales Manager
+27 78 430 9463



SIGNAL HILL PRODUCTS



LIQUOR RUNNERS

Durban

STOCK RETURN / REQUEST FOR CREDIT N^o 3302

To be completed on receipt of goods from Producers, Truckdrivers or Warehouse

DRIVER NAME ZEKIA

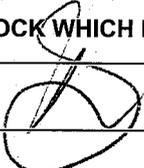
HIRE TRANSPORTATION CO. (If delivered by Hire Vehicle)			
LOAD SHEET No:	<u>3922</u>	VEHICLE REG No:	<u>HMJ082FS</u>

CUSTOMER		DATE RECEIVED	<u>02.04.2025</u>
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UPLIFTNOTE

DESCRIPTION	RECEIVED		Cases Received Damaged	Units Received Damaged	REMARKS INV. NO.
	Cases	Units			
1) <u>Liberty Liquors Durban (SHP)</u>					
2) <u>Kix Rose 440ml</u>	<u>6</u>	<u>1DA53</u>	<u>83CB11</u>	<u>27/11/2024</u>	<u>UPLIFT</u>
3) <u>MILLER Lime 330ml</u>	<u>1</u>	<u>1DA53</u>	<u>06-03-2025</u>		<u>LINSALEABLE</u>
4)					
5)					
6)					
7)					
8)					
9)					
10)					
11)					
12)					
13)					
14)					
15)					
16)					
17)					
18)					
19)					
20)					
PALET CONTROL: GKN	BLUE	#1			
OTHER					
TOTAL					

NOTE: ON G.R.V. SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED

CHECKED ON RECEIPT BY: 	DRIVER: _____
TIME COMPLETED: _____	PAGE: _____ PAGE: _____

Call 116 269

Clairwood Logistics Park
Basil February Road
Mobeni East
4060



Clairwood Logistics Park
Basil February Road
Mobeni East
4060

Selwyn@lrsa.co.za

Liquor Runner Clairwood Clairwood

Http://www.lrsa.co.za

REQUEST FOR CREDIT - CR68660

2025-04-03 08:23:05

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No. Truck Description Load Capacity Driver Name Dispatcher Checker

Reason for Credit: Damaged - Clients Floor

Customer Name: LIBERTY LIQUORS QUEENS

Brief Description of Credit:

Principal Customer Code:

Doc. Date: 2025-03-28 **Doc. Ref:** SHPUPL4236 **GRV:** **Credit Type:** Upliftment **Invoice Amt:** R 0

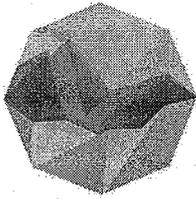
Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG SZ-013	KIX ROSÉ (24 X 440ML)	CS	24 X 440ML	R4	Damaged - Clients		6
FG BR-544	MILLER LIME 24 X 330ML NRB (4,5% ALC/VOL)	CS	24 x 330ML	R4	Damaged - Clients		1

Total Number of Items to be credited on Document Ref: SHPUPL4236 (2 Product Type)

7

REQUEST FOR CREDIT

Authorized by: _____
[date]



SIGNAL HILL PRODUCTS

Signal Hill Products (Pty) Ltd
 166 Gunners Circle
 Epping 1
 Cape Town, WC, 7460
 Phone: +27 (0) 21 203 2490
 Email: debtors@signalhillproducts.com
 Web: http://www.signalhillproducts.com

Credit Memo

Reference No.: CN114272
 Date: 03-Apr-2025
 Due Date: 10-Apr-2025
 Customer ID: C1797
 Currency: ZAR
 Source: LRF604

BILL TO:		SHIP TO:	
Liberty Liquors (Pty) Ltd 53 Denis Hurley Street 0 Durban KZN 4001 SOUTH AFRICA 0313060776 0313060581		SHIP VIA: LRSAC Liberty Liquors Queen Street 53 Denis Hurley Street 0 Durban KZN 4001 SOUTH AFRICA 0313060776 0313060581	
CUSTOMER REF. NUMBER	TERMS	CONTACT	

SO TYPE	SO NUMBER	SHIPMENT NUMBER		CUSTOMER P.O. NO.			
RC	CN114249	SS195004					
No.	ITEM	QTY.	UOM	UNIT PRICE	DISC %	DISC AMT	EXTENDED PRICE
1	FG SZ-013: KIX Rosé - 24 x 440ml Can (5.0% ALC/VOL)	6.0000	CASE	340.0000	8%	163.20	1,876.80
2	FG BR-544: Miller Lime - 24 x 330ml NRBS (4,5% ALC/VOL)	1.0000	CASE	300.0000	11%	33.00	267.00

Driver:

DPBC Packed By:

Driver Signature:

Cust Received By:

DPBC Checked By:

Truck Reg:

Cust Signature

Date:

Settlement Discount:	R 0.00	Sales Total:	2,143.80
Note :	Please note settlement discount doesn't include returnable items.	Tax Total:	321.57
Standard Bank --- Account name: Signal Hill Products (Pty) Ltd --- Account number: 000895466 --- Branch code: 000205 Company Reg: 2013/035584/07 --- Company VAT: 4460259833 --- Customs Code: 21127081		Total (ZAR):	2,465.37

Returns:

SHP 20L Keg:	
SHP 30L Keg	
Strongbow Crates and Bottles	
Strongbow Crates only	
Chep exchanged/swopped with LR.	
Chep returns for credit	

