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FR1

SHPUPL3971-2

<p style="text-align: center;">SHP RETURN ADVISE NOTE (QUALITY ISSUES ONLY)</p> <p>Ticket 3971</p>	<p>DATE: 17 FEBRUARY 2025</p>	 SIGNAL HILL PRODUCTS
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CUSTOMER DETAIL		
OUTLET NAME: CHISIK TRADING	ACCOUNT NUMBER (C-CODE): C52952	TICKET CASE NUMBER:

PRODUCT DETAILS									
REPRESENTATIVE								DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / KEGS	BATCH NUMBER	EXPIRY DATE	REASON CODE	DECANT/ RETURN TO AIRPORT	CASES / KEGS	CASES / KEGS
FGCD055	Strongbow Dry Cans 500ml x 24	500ml	90	42203	21/10/25	601	DECANT		
QA approved upliftment 07/02/2025 Return to L/R for salvage assessment									

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from SHP Quality Management and Research department.

RETURN REASON DESCRIPTION
 STRONGBOW DRY 500ML CANS ARE LEAKING. THEY WERE KEPT ON THEIR ORIGINAL PALLET, BUT THEY STARTED LEAKING WITHOU ANY VISIBLE DAMAGE.

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)
SHP QA MANAGER NAME:
SIGNATURE:

UPLIFTMENT EXICUTED (DAY OF UPLIFTMENT)		
CUSTOMER NAME:	DRIVER NAME:	DISTRIBUTION CENTRE NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.





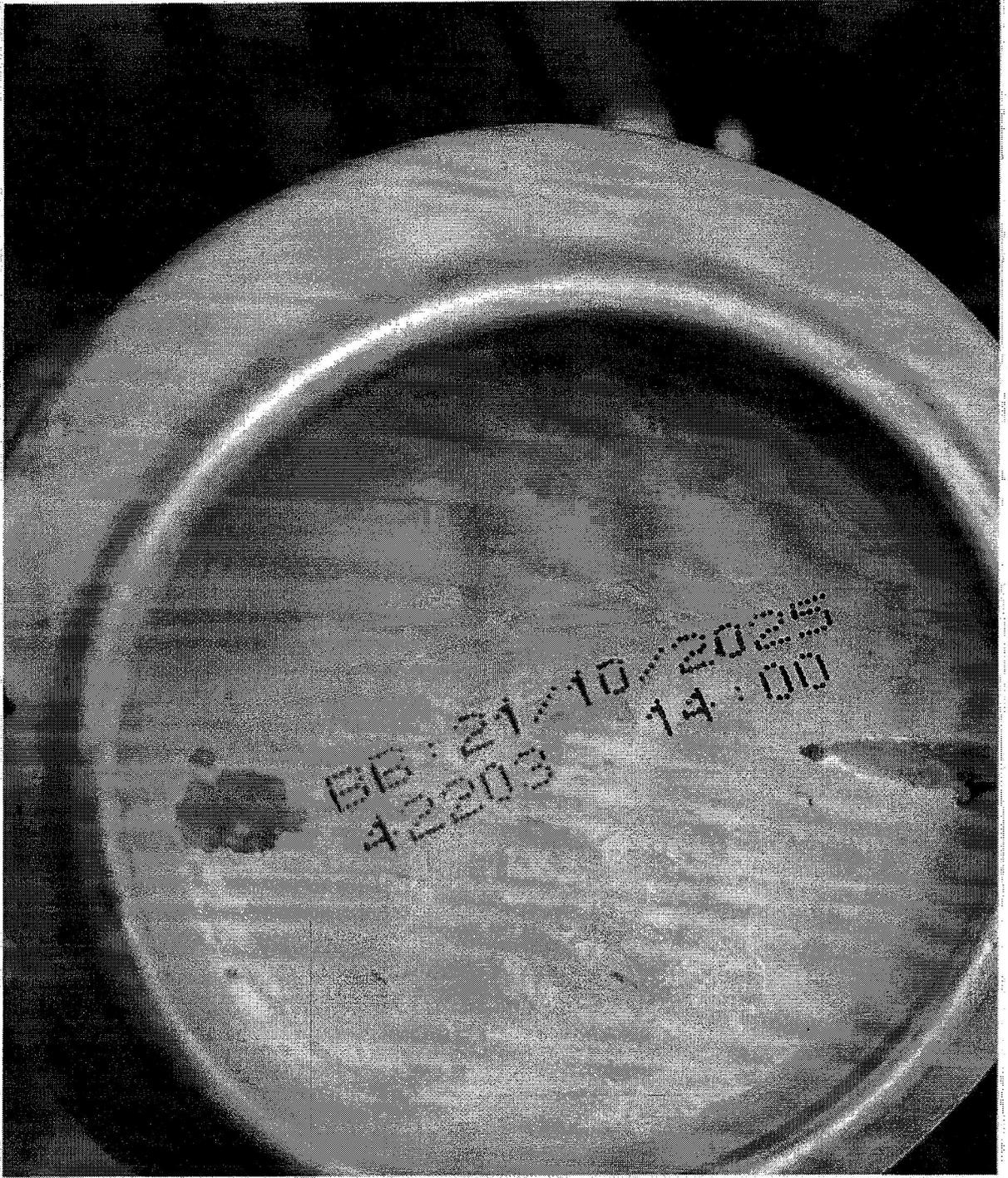
ALCOHOL ABUSE IS DANGEROUS TO YOUR HEALTH

TROPIC PLASTIC

DRINK RESPONSIBLY
Care Line: 0800 060 066 / R3
CIDER 6% alc/vol.
CONTAINS SULPHITES
Not for Persons Under the Age of 18

6 009708 866937

1500 ml
Products (Cape Town)
Capping 1, Cape Town
USE
CLE



66-21-10-2025
14:00



Outlook

Re: RAN approved for upliftment: Chisik Trading | Ticket 3971 | 10.03.2025

From Mfana Nene <mfana.nene@signalhillproducts.com>

Date Wed 3/19/2025 8:09 AM

To Chandre Adams <Dispatch1@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc Aniska Venter <AniskaV@signalhillproducts.com>

 2 attachments (483 KB)

1c3fc57c-6561-4989-aa00-1b9ac8ee3852.jpeg; 9deb5823-3131-42fb-921e-b74e24c1cdae.jpeg;

Hi Chandre

Apologies for the late response.

I informed Ranjini last week that the customer disposed of the stock. It was becoming a hazard and other tenants within the building were complaining about the smell.

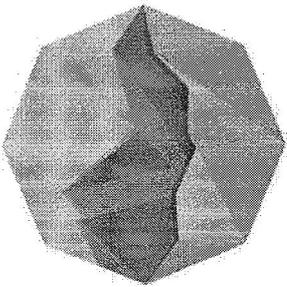
Please see attached pictures of the condition of the stock and the package it was used to dispose it.

Kind Regards

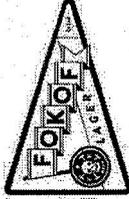
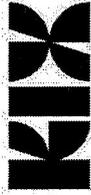
Elsworth Mifana Nene

Team Leader

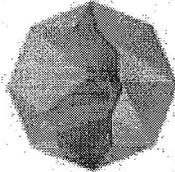
081 885 8932



SIGNAL HILL PRODUCTS



Mfana Nene
Team Leader - Sales
+27 81 885 8932



SIGNAL HILL PRODUCTS



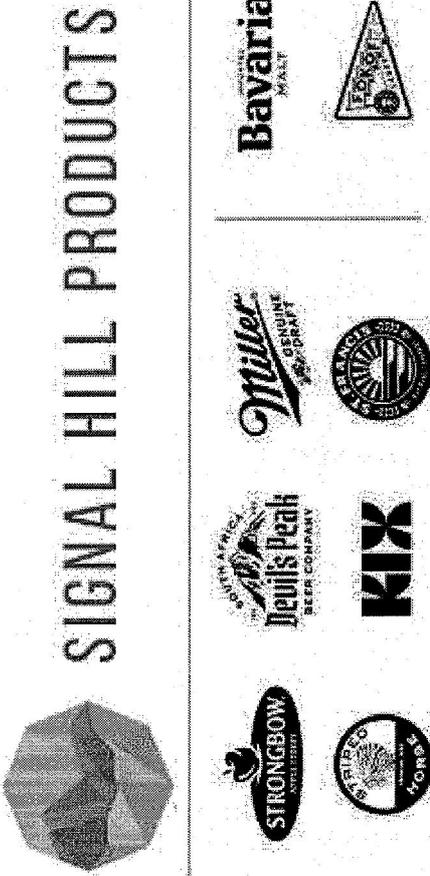
From: Chandre Adams <Dispatch1@signalhillproducts.com>
Sent: Tuesday, March 18, 2025 4:02:57 PM
To: Mfana Nene <mfana.nene@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>
Cc: Aniska Venter <AniskaV@signalhillproducts.com>
Subject: RAN approved for upliftment: Chisik Trading | Ticket 3971 | 10.03.2025

Hi Mfana

LR went to this customer to do the upliftment they were advised their were nothing to uplift please advise if LR should return/is their stock at this customer to be uplifted.

Regard
Chandre

Chandre Adams



From: Wikus Vermeulen <wikus@Irsa.co.za>
Sent: Tuesday, 18 March 2025 14:48
To: Chandre Adams <Dispatch1@signalhillproducts.com>; Charl Le Roux <charl.leroux@Irsa.co.za>
Cc: Aniska Venter <AniskaV@signalhillproducts.com>
Subject: Re: RAN approved for upliftment: Chisik Trading | Ticket 3971 | 10.03.2025

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Chandre

Came back with nothing uplifted, sending out this week again

Kind Regards

Wikus Vermeulen

office 031 0231141

email wikus@lrssa.co.za

Pocket 3A, Clairwood Logistics Park

Corner Basil February Road

Clairwood

From: Chandre Adams <Dispatch1@signalhillproducts.com>

Sent: Tuesday, March 18, 2025 7:31 AM

To: Wikus Vermeulen <wikus@lrssa.co.za>; Charl Le Roux <charl.leroux@lrssa.co.za>

Cc: Aniska Venter <AniskaV@signalhillproducts.com>

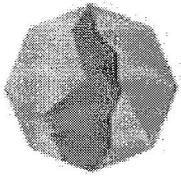
Subject: RE: RAN approved for upliftment: Chisik Trading | Ticket 3971 | 10.03.2025

Hi Wikus

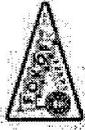
Please advise on upliftment date.

Regards
Chandre

Chandre Adams



SIGNAL HILL PRODUCTS



From: Chandre Adams <Dispatch1@signalhillproducts.com>

Sent: Monday, 10 March 2025 14:31

To: Wikus Vermeulen <wikus@lrta.co.za>; Charl Le Roux <charl.leroux@lrta.co.za>

Cc: Aniska Venter <AniskaV@signalhillproducts.com>

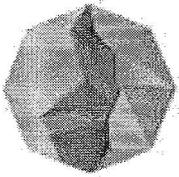
Subject: FW: RAN approved for upliftment: Chisik Trading | Ticket 3971 | 10.03.2025

Hi Wikus

Please arrange upliftment for the attached approved RAN.

Regards
Chandre

Chandre Adams



SIGNAL HILL PRODUCTS



From: Ranjini Padayachee <Ranjini@signalhillproducts.com>

Sent: Monday, 10 March 2025 14:07

To: Chandre Adams <Dispatch1@signalhillproducts.com>

Cc: Aniska Venter <AniskaV@signalhillproducts.com>

Subject: RAN approved for upliftment: Chisik Trading | Ticket 3971 | 10.03.2025

Good day,

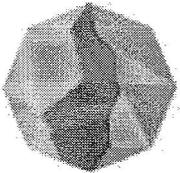
Please find attached RAN approved for upliftment.
Chisik Trading | Ticket 3971 | 10.03.2025

Approval attached herein.

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



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