RETURNS ADVICE NOTE
(QUALITY ISSUES ONLY)

SHP Ticket 3266 HB CASE 02478518

DATE: 18/11/2024

STRONGBOW APPLE CIDERS

CUSTOMER DETAIL

OUTLET NAME:	ACCOUNT NUMBER (C-CODE):	AREA:	GROUP ACCOUNT REFERENCE /CLAIM NUMBER:
Empangeni Liquor	C53396	Empangeni	

DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:

PRODUCT DETAILS

REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
FG(1005)	Strongbow gold 24x440ml can	440ml	55	L405671OE1743	11/24	602		

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES

CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawn from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION

Product is smelling, leaking and the taste is different

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: Thandazile Sikhosana	NAME: Vino
SIGNATURE: [signature]	SIGNATURE: [signature]	SIGNATURE: [signature]

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)

Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

Ranjini Padayachee

From:	Mfana Nene
Sent:	Friday, 22 November 2024 10:43
To:	Customer Care
Cc:	Thandazile Sikhosana; Benjmor Ngwenya; Nicollett Moses
Subject:	Empangeni Cash & Carry RAN- STB
Attachments:	Emapngeni CC RAN.pdf; de8850b3-14e7-435f-b306-4540cb75ef70.jpeg; IMG_7011.jpeg

Hi

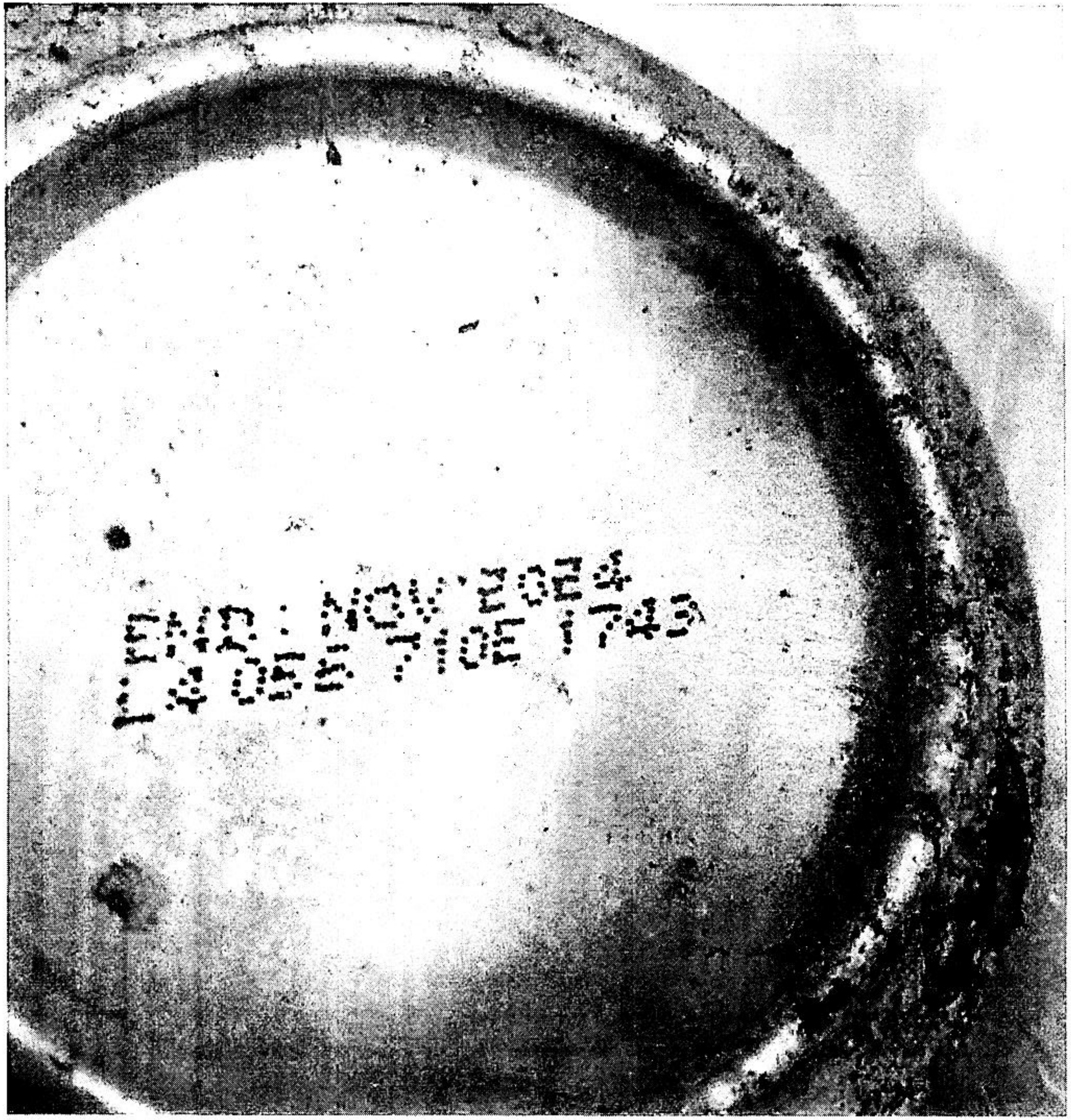
I hope this email finds you well.

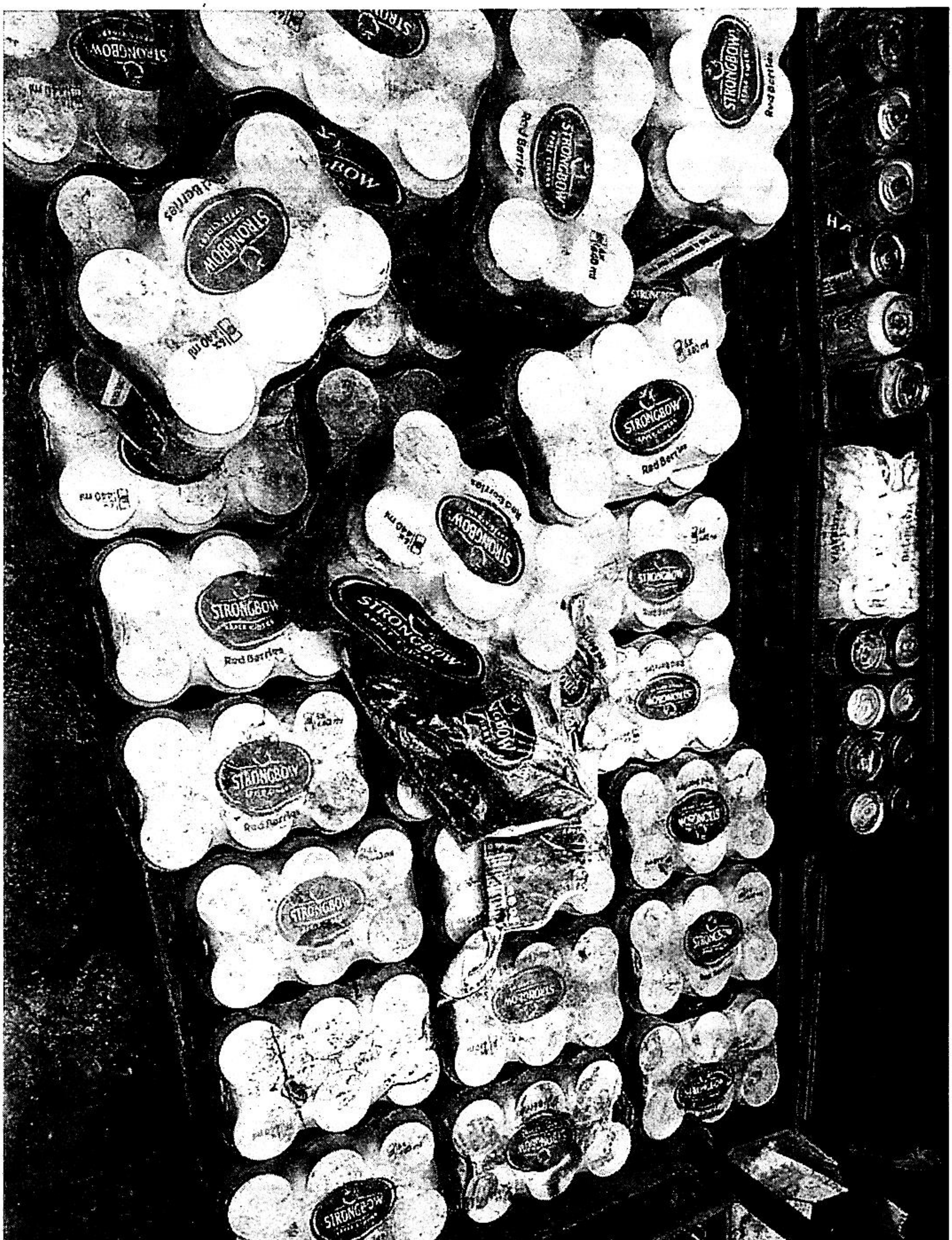
Please see attached STB Berry 440ml RAN document from Empangeni Cash & Carry.

Kind Regards

Mfana Nene
Team Leader - Sales
+27 81 885 8932

SIGNAL HILL PRODUCTS


END: NOV'2024


STRONGBOW
Red Berries

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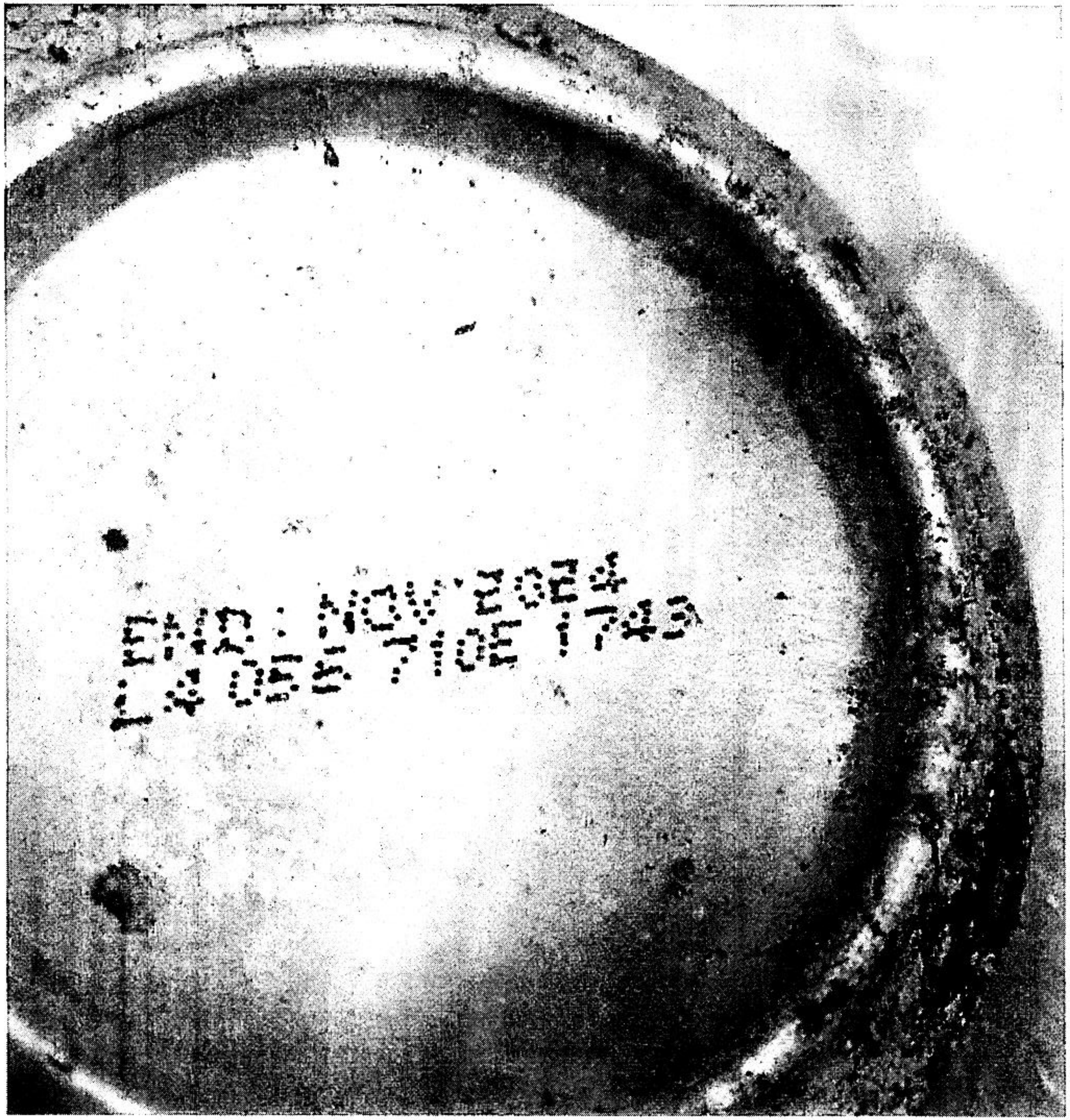
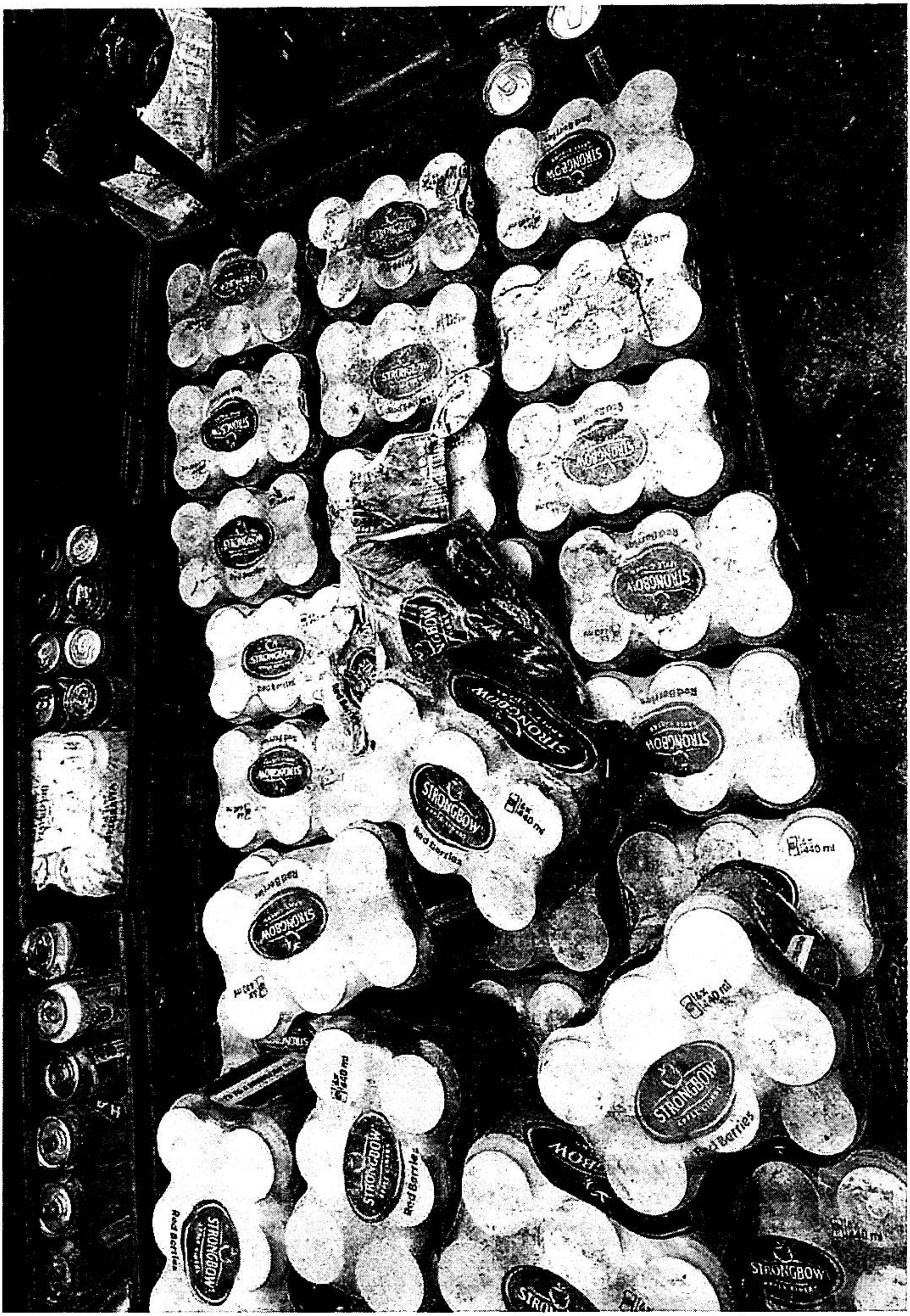

END: NOV'2024
L4 05E 710E 1743


STRONGBOW
Red Berries
440 ml

MASSTORES (PTY) LTD ACTING AS AN AGENT FOR MASSMART WHOLESALE (PTY) LTD (COMPANY REG. NO. 1987/001214/07)

[@Empangeni Liquor Store
[@Reg. No. 1991/06805/07

[@PRIVATE BAG X4

TAX INVOICE(RETURN NOTE)

[@SUNNINGHILL

[@2157

[@Vat No. 4300119155
[@W09L - Empangeni Liquor Store
[@No.10 4th Street
[@Empangeni , 3880
[@
[@Tel:
[@Fax:

Vendor: 9771 SIGNAL HILL PRODUCTS PTY LT
166 GUNNERS CIRCLE
EPPING,WESTERN CAPE, 7460
Vendor Vat No.4460259833
Tel: 0829241834
Contact: MR DESMOND JACOBS

502777665 DOCUMENT NUMBER: 502777
SO Number:
Triceps Number:
Document Date: 02.12.20
Document Time: 14:50:11

[@Page: 1 of 1

440236 2185 Return Order NO:4402362

[@Courier Name NON COURIER
[@Distributor Reg. No. - Unconditional

'Waybill No '*********

ARTICLE NUMBER	BARCODE	ARTICLE DESCRIPTION SERIAL NUMBER	ARTICLE NO	VENDOR RETURN QTY	UOM	PACK SIZE	COST (EXCL)	UNIT COST (EXCL)	Vat%	TOTAL
393082	6009705710362	STRONGBOW GOLD CAN 440ML	FGCD052	1,320.00	EA	24	12.65	16,698.00	15	

SUB TOTAL	16,698.00
VAT	2,504.70
TOTAL COST (INCL)	19,202.70

[@CONDITIONS OF RETURN: Please supply us with our TAX CREDIT NOTE as soon as possible REMARKS:

VEHICLE REG BZ25BVGP

[@_	Name	Signature
[@RETURN CLERK	DMATHE	
[@CHECKED BY		
[@DRIVER NAME	C.D	NGCOBO
[@ID NUMBER	7212175467087	SEAL NO:

LIQUOR RUNNERS

Durban

STOCK RETURN / REQUEST FOR CREDIT № 2618

To be completed on receipt of goods from Producers, Truckdrivers or Warehouse

DRIVER NAME mr charles

HIRE TRANSPORTATION CO. (If delivered by Hire Vehicle)	
LOAD SHEET No: 2090	VEHICLE REG No: KZ 25 BV GP

CUSTOMER		DATE RECEIVED	02-12-2025

UPLIFTNOTE

DESCRIPTION	RECEIVED Cases	RECEIVED Units	Cases Received Damaged	Units Received Damaged	REMARKS INV. NO.
1) Empangeni Cash & Carry			55		
2) Strongbow Gold can					leaking &
3) 24 x 440ml	Sigma				Damaged Stock
4)	HM				
5)					
6) Shoprite Kz Empangeni					
7) Rug' Blue Cooler		KWV		1 pck	pack found
8)					Damaged in a
9)					case.
10)					(Quality issue)
11)					
12)					
13)					
14)					
15)					
16)					
17)					
18)					
19)					
20)					
PALET CONTROL: GKN 2 BLUE #1					
OTHER					
TOTAL					

NOTE: ON G.R.V. SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED

CHECKED ON RECEIPT BY: [signature] DRIVER: ______

TIME COMPLETED: ______ PAGE; ______ PAGE; ______

CN099615

Clairwood Logistics Park
Basil February Road
Mobeni East
4060

Liquor Runners

Clairwood Logistics Park
Basil February Road
Mobeni East
4060

Selwyn@lrsa.co.za

Liquor Runner Clairwood Clairwood

Http://www.lrsa.co.za

REQUEST FOR CREDIT - CR36655 2024-12-03 07:26:15

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.	Truck Description	Load Capacity	Driver Name	Dispatcher	Checker

Reason for Credit: Damaged - Clients Floor

Customer Name: EMPANGENI CASH AND CARRY

Brief Description of Credit:

Principal Customer Code:

Doc. Date: 2024-11-26 **Doc. Ref:** SHPUPL3266 **GRV:** **Credit Type:** Upliftment **Invoice Amt:** R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG CD-052	STRONGBOW GOLD CAN 4 X 6 X 440ML	CS	24 x 440ML	R4	Damaged - Clients		55

Total Number of Items to be credited on Decument Ref: SHPUPL3266 (1 Product Type) 55

Authorized by:______________________

[date]

Credit Memo

SIGNAL HILL PRODUCTS

Signal Hill Products (Pty) Ltd
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Email: debtors@signalhillproducts.com
Web: http://www.signalhillproducts.com

Reference No.:	**CN099513**
Date:	03-Dec-2024
Due Date:	
Customer ID:	C53396
Currency:	ZAR
Customer VAT #	4300119155
Source:	LRFG04

BILL TO:	SHIP TO:
Masstores (Pty) Ltd Lot 22/23, 4th Street, Kuleka Township Empangeni KZN SOUTH AFRICA 0357870726/35 0828955240	**SHIP VIA:** LRSAC Masstores (Pty) Ltd T/A Empangeni Cash & Carry W29/W29L Lot 22/23, 4th Street, Kuleka Township Empangeni KZN SOUTH AFRICA 0357870726/35 0828955240

CUSTOMER REF. NUMBER	TERMS	CONTACT

SO TYPE	SO NUMBER	SHIPMENT NUMBER	CUSTOMER P.O. NO.
RC	CN099415	SS171634	

No.	ITEM	QTY.	UOM	UNIT PRICE	DISC %	DISC AMT	EXTENDED PRICE
1	FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL)	55.0000	CASE	330.0000	8%	1,452.00	16,698.00

Driver:

Driver Signature:

Truck Reg:

Cust Received By:

Cust Signature

DPBC Packed By:

DPBC Checked By:

Date:

Settlement Discount: **R** 0.00

Note : Please note settlement discount doesn't include returnable items.

Sales Total:	**16,698.00**
Tax Total:	2,504.70
Total (ZAR):	**19,202.70**

Standard Bank — Account name: Signal Hill Products (Pty) Ltd — Account number: 000895466 — Branch code: 000205
Company Reg: 2013/035584/07 — Company VAT: 4460259833 — Customs Code: 21127081

Returns:

SHP 20L Keg	
SHP 30L Keg	
Strongbow Crates and Bottles	
Strongbow Crates only	
Chep exchanged/swopped with LR	
Chep returns for credit	