
Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

From Smangaliso Goqo <SmangalisoG@signalhillproducts.com>

Date Thu 12/12/2024 3:30 PM

To Wikus Vermeulen <wikus@lrsa.co.za>; Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Ranjini Padayachee <Ranjini@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Gooday Team

Please be advised that upon the departure of the driver yesterday from the store premises as I was present.

We had no choice but to escalate the matter and request the store to submit a direct claim so that they can decant.

I will follow up with management if they have proceeded with decanting the stock yet.

Smangaliso Goqo
Field Sales Manager
+27 81 244 3709



SIGNAL HILL PRODUCTS



From: Wikus Vermeulen <wikus@lrsa.co.za>

Sent: Thursday, December 12, 2024 2:55:32 PM

To: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Ranjini Padayachee <Ranjini@signalhillproducts.com>; Smangaliso Goqo <SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc: Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

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Hi Odi

Truck went back today as the stock wasn't ready yesterday. I believe they have repacked for us to collect today

Kind Regards

Wikus Vermeulen

office 031 0231141
email wikus@lrsa.co.za

Pocket 3A, Clairwood Logistics Park
Corner Basil February Road
Clairwood

From: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>
Sent: Thursday, December 12, 2024 2:49 PM
To: Charl Le Roux <charl.leroux@lrsa.co.za>; Wikus Vermeulen <wikus@lrsa.co.za>; Ranjini Padayachee <Ranjini@signalhillproducts.com>; Smangaliso Goqo <SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>
Cc: Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>
Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi

[@Wikus Vermeulen](#) any update with the upliftment?

Kind regards,
Odireleng Ramorula
Logistics Coordinator



SIGNAL HILL PRODUCTS



Odireleng Ramorula

Logistics Coordinator

+27 (0)76 225 9023



SIGNAL HILL PRODUCTS



From: Charl Le Roux <charl.leroux@lrsa.co.za>

Sent: Thursday, 05 December 2024 11:01

To: Wikus Vermeulen <wikus@lrsa.co.za>; Odireleng Ramorula <odi.ramorula@signalhillproducts.com>;
Ranjini Padayachee <Ranjini@signalhillproducts.com>; Smangaliso Goqo
<SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc: Customer Care <customercare@signalhillproducts.com>; Tumi Motedi
<tumi.motedi@signalhillproducts.com>

Subject: RE: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET
3197 | HB CASE 02463982 | 25 NOV

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Great, thank you so much!

Kind Regards

Charl Le Roux
Business Support Specialist

office 051 435 4711

mobile 082 921 7886

email charl.leroux@lrsa.co.za

254 OR Tambo, Hamilton, Bloemfontein, 9301



From: Wikus Vermeulen <wikus@lrsa.co.za>
Sent: Thursday, 05 December 2024 10:47
To: Charl Le Roux <charl.leroux@lrsa.co.za>; Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Ranjini Padayachee <Ranjini@signalhillproducts.com>; Smangaliso Goqo <SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>
Cc: Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>
Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi Charl

Will do. Will also send it out on Monday again with memo attached stating the full address.

Kind Regards

Wikus Vermeulen

office 031 0231141
email wikus@lrsa.co.za

Pocket 3A, Clairwood Logistics Park
Corner Basil February Road
Clairwood

From: Charl Le Roux <charl.leroux@lrsa.co.za>
Sent: Thursday, December 5, 2024 8:25 AM
To: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Ranjini Padayachee <Ranjini@signalhillproducts.com>; Smangaliso Goqo <SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>; Wikus Vermeulen <wikus@lrsa.co.za>
Cc: Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>
Subject: RE: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi @Wikus Vermeulen

Will you please find out from Ndu where this driver went to?

Sounds like they went to the wrong store.

Kind Regards

Charl Le Roux
Business Support Specialist

office 051 435 4711
mobile 082 921 7886
email charl.leroux@lrsa.co.za

254 OR Tambo, Hamilton, Bloemfontein, 9301



From: Odireleng Ramorula odi.ramorula@signalhillproducts.com
Sent: Wednesday, 04 December 2024 15:34
To: Ranjini Padayachee Ranjini@signalhillproducts.com; Smangaliso Goqo SmangalisoG@signalhillproducts.com; Benjmor Ngwenya Benjmor.Ngwenya@signalhillproducts.com; Wikus Vermeulen wikus@lrso.co.za; Charl Le Roux charl.leroux@lrso.co.za
Cc: Customer Care customercare@signalhillproducts.com; Tumi Motedi tumi.motedi@signalhillproducts.com
Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi

[@Wikus Vermeulen](#) and [@Charl Le Roux](#) Kindly advise which address did the driver collect from ?

Kindly please see below response from Sales

Kind regards,
Odireleng
Ramorula
Logistics Coordinator



SIGNAL HILL PRODUCTS



Odireleng Ramorula
Logistics Coordinator
[+27 \(0\)76 225 9023](tel:+272259023)



SIGNAL HILL PRODUCTS



From: Ranjini Padayachee <Ranjini@signalhillproducts.com>

Sent: Wednesday, 04 December 2024 15:30

To: Smangaliso Goqo <SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>; Odireleng Ramorula <odi.ramorula@signalhillproducts.com>

Cc: Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Subject: RE: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

[@Odireleng Ramorula](#) please refer to the rep's response below and advise me on which address the driver went to collect from.

[@Smangaliso Goqo](#) can you also please provide the batch code and expiry date as this was not completed on the RAN. I pushed the RAN through the approval process because the customer was threatening to waste the stock. Let's get this right team.

Kind regards,
Ranjini

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



SIGNAL HILL PRODUCTS



From: Smangaliso Goqo <SmangalisoG@signalhillproducts.com>

Sent: Wednesday, 04 December 2024 15:25

To: Ranjini Padayachee <Ranjini@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

The address is correct. There is only one Shoprite store in Boardwalk mall in Richards Bay.

There is no other store. The driver did not visit the location provided on physical address details.

Smangaliso Goqo

Field Sales Manager

+27 81 244 3709



SIGNAL HILL PRODUCTS



From: Ranjini Padayachee <Ranjini@signalhillproducts.com>

Sent: Wednesday, December 4, 2024 3:21:42 PM

To: Smangaliso Goqo <SmangalisoG@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Subject: RE: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

[@Smangaliso Goqo](mailto:SmangalisoGoqo), In order to resolve this issue we will require you be provide us with accurate details.

The driver cannot identify this store by the store code supplied - 079398 Shoprite Liquor Boardwalk. He relies on his RAN to identify the store.

The account no. was not referenced in this RAN. Kindly supply us with the customer account no. The address for uplift was supplied as per below. Is this the correct address?

RETURNS ADVICE NOTE		DATE:
SHP Ticket 3197 HB CASE 02463982		22-10-2024
CUSTOMER DETAIL		
OUTLET NAME: C.154 60 Shoprite L. R Bay	ACCOUNT NUMBER (HEINEKEN):	AREA: Boardwalk mall Inkwar, Richards B 3900

Kind regards,

Ranjini

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



SIGNAL HILL PRODUCTS



From: Smangaliso Goqo <SmangalisoG@signalhillproducts.com>

Sent: Wednesday, 04 December 2024 15:05

To: Ranjini Padayachee <Ranjini@signalhillproducts.com>; Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>

Cc: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi Team

Please note that there 3 Shoprite stores in 100m space between each other. This Shoprite due for an uplift store code 079398 Shoprite Liquor Boardwalk.

The store manager is Sixolile contact (0835596780)

Kindly have the team contact me directly if they having any issues upon arrival (064 557 6352)

Smangaliso Goqo

Field Sales Manager

+27 81 244 3709



SIGNAL HILL PRODUCTS



From: Ranjini Padayachee <Ranjini@signalhillproducts.com>

Sent: Wednesday, December 4, 2024 2:55:27 PM

To: Benjmor Ngwenya <Benjmor.Ngwenya@signalhillproducts.com>; Smangaliso Goqo <SmangalisoG@signalhillproducts.com>

Cc: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>; Tumi Motedi <tumi.motedi@signalhillproducts.com>

Subject: FW: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Good afternoon,

Please see attached RAN. This customer has advised that there is no stock to uplift.

Kindly follow up with your customer and advise urgently.

Kind regards,
Ranjini

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



SIGNAL HILL PRODUCTS



From: Odireleng Ramorula odi.ramorula@signalhillproducts.com

Sent: Wednesday, 04 December 2024 12:51

To: Ranjini Padayachee Ranjini@signalhillproducts.com; Customer Care <customercare@signalhillproducts.com>; Wikus Vermeulen <wikus@lrsa.co.za>; Charl Le Roux <charl.leroux@lrsa.co.za>

Cc: Conley Roux <conleyr@signalhillproducts.com>

Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi Ranjini

As per LR's , the customer advised there is no stock to be uplifted , Kindly advise ?

Kind regards,
**Odireleng
Ramorula**
Logistics Coordinator



SIGNAL HILL PRODUCTS



Odireleng Ramorula

Logistics Coordinator

+27 (0)76 225 9023



SIGNAL HILL PRODUCTS



From: Ranjini Padayachee <Ranjini@signalhillproducts.com>

Sent: Monday, 02 December 2024 12:55

To: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>; Wikus Vermeulen <wikus@lrsa.co.za>; Charl Le Roux <charl.leroux@lrsa.co.za>

Cc: Conley Roux <conleyr@signalhillproducts.com>

Subject: RE: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi Odi,

Apologies, we slipped on this RAN; it should have been rejected until it was completed accurately and in full.

For now can we please proceed with the uplift otherwise the management team will waste the stock. The stock has been cordoned off in store.

Kind Regards,
Ranjini

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



SIGNAL HILL PRODUCTS



From: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>

Sent: Monday, 02 December 2024 12:43

To: Ranjini Padayachee <Ranjini@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>; Wikus Vermeulen <wikus@lrsa.co.za>; Charl Le Roux <charl.leroux@lrsa.co.za>

Cc: Conley Roux <conleyr@signalhillproducts.com>

Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi Ranjini

Kindly please add the batches to the RAN and send the updated document

Kind regards,
Odireleng
Ramorula
Logistics Coordinator



SIGNAL HILL PRODUCTS



Odireleng Ramorula
Logistics Coordinator
[+27 \(0\)76 225 9023](tel:+27762259023)



SIGNAL HILL PRODUCTS



From: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>

Sent: Thursday, 28 November 2024 21:57

To: Customer Care <customercare@signalhillproducts.com>; Wikus Vermeulen <wikus@lrsa.co.za>; Charl Le Roux <charl.leroux@lrsa.co.za>

Cc: Conley Roux <conleyr@signalhillproducts.com>

Subject: Re: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi

[@Customer Care](#) kindly please add the Batches to the RAN

Kind regards,
Odireleng
Ramorula
Logistics Coordinator



SIGNAL HILL PRODUCTS



From: Charl Le Roux <charl.leroux@lrsa.co.za>

Sent: Thursday, 28 November 2024 12:43

To: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>; Wikus Vermeulen <wikus@lrsa.co.za>

Cc: Conley Roux <conleyr@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>

Subject: RE: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

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Hey Odi!

Surely we cant process a RAN document like this?

The RAN has no batch or Exp dates/details.

If we submit a Depot RAN like this then its gets declined.

Who carries the loss if this Shoprite send back whatever batches...

Kind Regards

Charl Le Roux
Business Support Specialist

office 051 435 4711

mobile 082 921 7886

email charl.leroux@lrsa.co.za

254 OR Tambo, Hamilton, Bloemfontein, 9301

 [Liquor Runner Logo](#)

From: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>

Sent: Monday, 25 November 2024 22:44

To: Wikus Vermeulen <wikus@lrsa.co.za>; Charl Le Roux <charl.leroux@lrsa.co.za>

Cc: Conley Roux <conleyr@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>

Subject: Fw: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Hi Wikus

Kindly please see attached approved Ran to be uplifted NDD Monday

Kind regards,
Odireleng Ramorula
Logistics Coordinator



SIGNAL HILL PRODUCTS



Odireleng Ramorula

Logistics Coordinator

+27 (0)76 225 9023



SIGNAL HILL PRODUCTS



From: Ranjini Padayachee <Ranjini@signalhillproducts.com>

Sent: Monday, 25 November 2024 13:55

To: Odireleng Ramorula <odi.ramorula@signalhillproducts.com>

Cc: Conley Roux <conleyr@signalhillproducts.com>; Customer Care <customercare@signalhillproducts.com>

Subject: RAN APPROVED FOR UPLIFT: SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982 | 25 NOV

Good day,

RAN approved for uplift.

SHOPRITE LIQUOR SHOP BOARDWALK RICHARDS BAY | SHP TICKET 3197 | HB CASE 02463982

Kind regards,

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



SIGNAL HILL PRODUCTS



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