# RETURNS ADVICE NOTE
(QUALITY ISSUES ONLY)

DATE: 25 February 2025

STRONGBOW APPLE CIDERS

CUSTOMER DETAIL

| OUTLET NAME | ACCOUNT NUMBER (C-CODE) | AREA | GROUP ACCOUNT REFERENCE /CLAIM NUMBER |
|---|---|---|---|
| Liberty Liquors 35J | C8317 | 140 Sandile Thusi Road, Durban | |

| DISTRIBUTION CENTRE OFFICE USE ONLY: | SHIPMENT NUMBER: | CREDIT NOTE NUMBER: |
|---|---|---|
| | | |

PRODUCT DETAILS

| REPRESENTATIVE | | | | | | | DRIVER | DISTRIBUTION CENTRE |
|---|---|---|---|---|---|---|---|---|
| PRODUCT CODE | PRODUCT DESCRIPTION | PACK SIZE | CASES | BATCH NUMBER | EXPIRY DATE | REASON CODE | CASES | CASES |
| FGCD048 | 440ml x 24 Strongbow Red | 440ml | 2 | C43287108E 1423 | End August 2025 | 601 | | |
| FGCD048 | 440ml x 24 Strongbow Gold | 440ml | 5 | 6644304 710C2308 | End July 2025 | 601 | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Stock Returned For Credit

19/03/25

Liquor Runners Durban
DEBRIEFED
Signed

**ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.**

RETURN REASON CODES

| CODE | DESCRIPTION | DETAIL |
|---|---|---|
| 601 | Extrinsic | QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged. |
| 602 | Intrinsic | QUALITY - Product where the content is incorrect. I.e. foreign object, taste, smell, colour, etc. |
| 603 | Stock Recall | QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department. |

RETURN REASON DESCRIPTION

cans are half empty from leaking

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

| District manager (SHP) | Representative (SHP) | Customer |
|---|---|---|
| NAME: | NAME: T. Mamele | NAME: Nkululeko |
| SIGNATURE: | SIGNATURE: | SIGNATURE: |

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)

| Customer | Driver | Distribution Centre |
|---|---|---|
| NAME: | NAME: | NAME: |
| SIGNATURE: 19/03/25 | SIGNATURE: | SIGNATURE: |

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE. But serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager at his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

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# LIQUOR RUNNERS

## Durban

**STOCK RETURN / REQUEST FOR CREDIT** № 1465

**To be completed on receipt of goods from Producers, Truckdrivers or Warehouse**

**DRIVER NAME** NKOSINATHI.

| | |
|---|---|
| HIRE TRANSPORTATION CO. (If delivered by Hire Vehicle) | |
| LOAD SHEET No: 3718 | VEHICLE REG No: FSR 815 FS |

| | |
|---|---|
| CUSTOMER | |

| | |
|---|---|
| DATE RECEIVED | 19-03-2025 |

**UPLIFTNOTE**

| DESCRIPTION | RECEIVED Cases | RECEIVED Units | Cases Received Damaged | Units Received Damaged | REMARKS INV. NO. |
|---|---|---|---|---|---|
| 1) Tops Marina (BSK). | | | | | |
| 2) Honor VS | | 12 | | | |
| 3) Honor VS Select Red | | 6. | | | Duplicated |
| 4) Royal Flush | | 12. | | | INV00279211 |
| 5) ✓ ✓ Amber | | 12 | | | |
| 6) | | | | | |
| 7) Liberty Liq Queen (ORC) | | | | | |
| 8) 1/View Nat Swt Rose 1LT | | | | | |
| 9) ✓ Swt Red 5LT | | | | 1 | UPLIFT |
| 10) ✓ Dry Red 5LT. | | | | 3. | 9817297 |
| 11) ✓ Nat Swt Rose 5LT | | | | 1 | |
| 12) ORC ✓ ✓ Red 1LT | | | | 3 | |
| 13) ✓ ✓ ✓ Rose 1LT | | | | 19 | |
| 14) ✓ ✓ ✓ White | | | | 1 | |
| 15) 1/View Dry Red. 1LT. | | | | 2. | |
| 16) | | | | 5 | |
| 17) Liberty Liq Argyle (SHP) | | | | | |
| 18) S/Bow Dry 500mL | | | 24 | | |
| 19) Liberty Liq Argyle (SHP) | | | | | UPLIFT |
| 20) S/Bow R/Berry. | | | | | |
| PALET CONTROL: GKN BLUE #1 S/Bow Gold | | | 2 | | UPLIFT |
| OTHER | | | 5 | | |
| **TOTAL** | | | | | |

**NOTE: ON G.R.V. SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED**

CHECKED ON RECEIPT BY: ______________ DRIVER: ______________

TIME COMPLETED: ______________ PAGE; ______ PAGE; ______

Eagle Stationers 031 335 ...

CN112867

Clairwood Logistics Park
Basil February Road
Mobeni East
4060

Liquor Runners

Clairwood Logistics Park
Basil February Road
Mobeni East
4060

Selwyn@lrsa.co.za Liquor Runner Clairwood Clairwood Http://www.lrsa.co.za

# REQUEST FOR CREDIT - CR67063

2025-03-24 13:23:05

LOAD SHEET Reference - LSID , DATE Delivered -

| Reg. No. | Truck Description | Load Capacity | Driver Name | Dispatcher | Checker |
|---|---|---|---|---|---|

**Reason for Credit:** Damaged - Clients Floor

**Customer Name:** LIBERTY LIQUORS GREYVILLE

**Brief Description of Credit:**

**Principal Customer Code:**

**Doc. Date:** 2025-03-24 **Doc. Ref:** SHPUPL050225 **GRV:** **Credit Type:** Upliftment **Invoice Amt:** R 0

| Stock Code | Stock Description | Unit | Packsize | Reason Code | Reason | Batch | QTY |
|---|---|---|---|---|---|---|---|
| FG CD-052 | STRONGBOW GOLD CAN 4 X 6 X 440ML | CS | 24 x 440ML | R4 | Damaged - Clients | | 5 |
| FG CD-048 | STRONGBOW REDBERRY CAN 4 X 6 X 440ML | CS | 24 x 440ML | R4 | Damaged - Clients | | 2 |

Total Number of Items to be credited on Decument Ref: SHPUPL050225 (2 Product Type) 7



**Authorized by:**____________________

**[date]**

# Credit Memo

SIGNAL HILL PRODUCTS

Signal Hill Products (Pty) Ltd
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Email: debtors@signalhillproducts.com
Web: http://www.signalhillproducts.com

| | |
|---|---|
| **Reference No.:** | **CN113761** |
| **Date:** | 01-Apr-2025 |
| **Due Date:** | 08-Apr-2025 |
| **Customer ID:** | C8317 |
| **Currency:** | ZAR |
| **Customer VAT #** | 4110118066 |
| **Source:** | LRFG04 |

| BILL TO: | SHIP TO: |
|---|---|
| Liberty Liquors (Pty) Ltd<br>140 Sandile Thusi Road<br>Greyville<br>Durban KZN 4001<br>SOUTH AFRICA<br>0313039285 | **SHIP VIA:** LRSAC<br>Liberty Liquors Argyle<br>140 Sandile Thusi Road<br>Greyville<br>Durban KZN 4001<br>SOUTH AFRICA<br>0313039285 |

| CUSTOMER REF. NUMBER | TERMS | CONTACT |
|---|---|---|
| | | |

| SO TYPE | SO NUMBER | SHIPMENT NUMBER | CUSTOMER P.O. NO. |
|---|---|---|---|
| RC | CN113559 | SS194554 | |

| No. | ITEM | QTY. | UOM | UNIT PRICE | DISC % | DISC AMT | EXTENDED PRICE |
|---|---|---|---|---|---|---|---|
| 1 | FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL) | 5.0000 | CASE | 330.0000 | 3% | 49.50 | 1,600.50 |
| 2 | FG CD-048: Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL) | 2.0000 | CASE | 330.0000 | 3% | 19.80 | 640.20 |

Driver:

Driver Signature:

Truck Reg:

Cust Received By:

Cust Signature

DPBC Packed By:

DPBC Checked By:

Date:

**Settlement Discount:** **R** 0.00

**Note :** Please note settlement discount doesn't include returnable items.

| | |
|---|---|
| **Sales Total:** | **2,240.70** |
| **Tax Total:** | 336.11 |
| **Total (ZAR):** | **2,576.81** |

Standard Bank — Account name: Signal Hill Products (Pty) Ltd — Account number: 000895466 — Branch code: 000205
Company Reg: 2013/035584/07 — Company VAT: 4460259833 — Customs Code: 21127081

**Returns:**

| | |
|---|---|
| SHP 20L Keg | |
| SHP 30L Keg | |
| Strongbow Crates and Bottles | |
| Strongbow Crates only | |
| Chep exchanged/swopped with LR | |
| Chep returns for credit | |