

SHIPUP 2193

Liquor Runners Durban  
Signed: DEBRIEFED

<b>RETURNS ADVICE NOTE</b> (QUALITY ISSUES ONLY)		DATE 05 August 2024	
Ticket NR 2193   HEINEKEN CASE 02256424			

CUSTOMER DETAIL			
OUTLET NAME Durban North Distributors	ACCOUNT NUMBER (C-CODE) C8194	AREA 27 Aberdare Drive Phoenix 4156	GROUP ACCOUNT REFERENCE CLAIM NUMBER
DISTRIBUTION CENTRE OFFICE USE ONLY:		SHIPMENT NUMBER	CREDIT NOTE NUMBER

PRODUCT DETAILS								DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PAKAGE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES		
FGCDO48	STRONGBOW RED BERRY CIDER - 24 X 340ML CAN	340ML	10	LB381710E1010	SEP 24	801			
Returned 10 cases									

ONLY THE ABOVE APPROVED QUANTITIES &amp; BATCHES WILL BE COLLECTED &amp; CREDITED.

RETURN REASON CODES			
CODE	DESCRIPTION	DETAIL	
801	Expiry	QUALITY	Product where the internal packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
802	Isometric	QUALITY	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
803	Stock Recall	QUALITY	Any product to be withdrawn from trade under instruction from Heineken Quality Management and Research departments.

## RETURN REASON DESCRIPTION

Leaking Cans of Strongbow Berry 340ml

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)			
District Manager (DM)	Representative (REP)	Customer	
NAME: Gerardo Aguirre	NAME: Eusebio Riera	NAME: Rainy Rado	
SIGNATURE: [Signature]	SIGNATURE: [Signature]	SIGNATURE: [Signature]	

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME: [Blank]	NAME: [Blank]	NAME: [Blank]

## DURBAN NORTH LIQUOR DISTRIBUTORS PHOENIX

Received by: [Signature]

Date: 23-08-2024

Sign: [Signature]

Checked by: P. DEWZIL

14:00 PM

SCANNER  
OBTAIN APPS

## Ranjini Padayachee

---

**From:** Customer Care <customercare.za@heineken.com>  
**Sent:** Monday, 19 August 2024 15:28  
**To:** Ranjini Padayachee  
**Subject:** RE: RAN for approval: Durban North Distributors | Ticket 2193 [ thread::iXEUfl6QDMii2XYQC\_fAmAY:: ]

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Day Ranjini

Case reference number: 02256424

Durban North Distributors.

Please see approval from Makgosi.

Thank you.  
Nieschka Christians  
CIC Customer Care

----- Original Message -----

**From:** Makgosi Booysen [makgosi.booysen@heineken.com]  
**Sent:** 2024/08/19 3:26 PM  
**To:** customercare.za@heineken.com; quintus.willemse@heineken.com;  
chantalle.kalogwile@heineken.com  
**Cc:** deena.moodliar@heineken.com  
**Subject:** RE: RAN for approval: Durban North Distributors | Ticket 2193 [ thread::iXEUfl6QDMii2XYQC\_fAmAY:: ]

Good day,

Approved.

Regards

MB

<b>DURBAN NORTH LIQUOR DISTRIBUTORS PHOENIX</b>	
Received by :	_____
Date :	_____
Sign :	_____
Checked by :	<i>P. DE VILL</i>

# LIQUOR RUNNERS

Durban

STOCK RETURN / REQUEST FOR CREDIT

No 0993

To be completed on receipt of goods from Producers, Truckdrivers or Warehouse

DRIVER NAME SILULEKO

HIRE TRANSPORTATION CO. (If delivered by Hire Vehicle)			
LOAD SHEET No:	<u>594</u>	VEHICLE REG No:	<u>HXD195FS</u>

CUSTOMER		DATE RECEIVED	<u>23-08-2024</u>
----------	--	---------------	-------------------

UPLIFTNOTE

DESCRIPTION	RECEIVED		Cases Received Damaged	Units Received Damaged	REMARKS INV. NO.
	Cases	Units			
1) DURBAN NORTH LUG (BSK)					
2) Freeball black					UPLIFT
3)					MD608
4)					
5) RJ BBL (Dannic)					
6) GORDON'S Pink Berry	1				No Stock
7)					INV 0024135
8)					
9) FOS Standard (Independent)					
10) D/A STRAWBERRY T20		1 TRAY			No Stock
11)					93864 IL
12)					
13) KATTANS (ORC)					
14) GORDON'S Special		*		12	UPLIFT
15)					9592583
16)					
17) DURBAN NORTH DIST (Signal Hill)					
18) STRAWBERRY BERRY CAN	10				UPLIFT -
19)					
20)					
PALET CONTROL: GKN BLUE #1					
OTHER					
TOTAL					

NOTE: ON G.R.V. SHOW ONLY STOCK WHICH HAS PHYSICALLY BEEN RECEIVED

CHECKED ON RECEIPT BY: <u>Scham</u>	DRIVER: _____
TIME COMPLETED: _____	PAGE: _____ PAGE: _____



CN086476

Clairwood Logistics Park  
Basil February Road  
Mobeni East  
4060



Clairwood Logistics Park  
Basil February Road  
Mobeni East  
4060

Selwyn@lrsc.co.za

Liquor Runner Clairwood Clairwood

Http://www.lrsa.co.za

## REQUEST FOR CREDIT - CR10073

2024-08-26 08:50:15

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.	Truck Description	Load Capacity	Driver Name	Dispatcher	Checker
----------	-------------------	---------------	-------------	------------	---------

Reason for Credit: Damaged - Clients Floor

Customer Name: DBN NORTH LIQUOR DISTRIB

Brief Description of Credit:

Principal Customer Code:

Doc. Date: 2024-08-21 Doc. Ref: SHPUP2193 GRV: Credit Type: Upliftment Invoice Amt: R 0

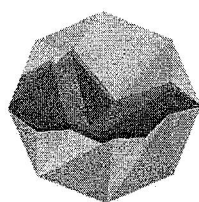
Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG CD-048	STRONGBOW REDBERRY CAN 4 X 6 X 440ML	CS	24 x 440ML	R4	Damaged - Clients		10

Total Number of Items to be credited on Document Ref: SHPUP2193 (1 Product Type)

10

Authorized by: \_\_\_\_\_

[date]



SIGNAL HILL PRODUCTS

Signal Hill Products (Pty) Ltd  
166 Gunners Circle  
Epping 1  
Cape Town, WC, 7460  
Phone: +27 (0) 21 203 2490  
Email: debtors@signalhillproducts.com  
Web: http://www.signalhillproducts.com

## Credit Memo

Reference No.: CN086550  
Date: 26-Aug-2024  
Due Date:  
Customer ID: C8194  
Currency: ZAR  
Customer VAT #: 4860252859  
Source: LRFG04

BILL TO:		SHIP TO:	
Ellicidor 52 CC 27 Aberdare Drive Phoenix KZN 4156 SOUTH AFRICA 0315791308		SHIP VIA: LRSAC Durban North Liquor Distributors 27 Aberdare Drive Phoenix KZN 4156 SOUTH AFRICA 0315791308	
CUSTOMER REF. NUMBER		TERMS	CONTACT

SO TYPE		SO NUMBER	SHIPMENT NUMBER		CUSTOMER P.O. NO.		
RC		CN086474	SS148155				
No.	ITEM	QTY.	UOM	UNIT PRICE	DISC %	DISC AMT	EXTENDED PRICE
1	FG CD-048: Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL)	10.0000	CASE	330.0000	8.5%	280.50	3,019.50

Driver:

DPBC Packed By:

Driver Signature:

Cust Received By:

DPBC Checked By:

Truck Reg:

Cust Signature

Date:

Settlement Discount: R 0.00

Note : Please note settlement discount doesn't include returnable items.

Sales Total: 3,019.50

Tax Total: 452.93

Total (ZAR): 3,472.43

Standard Bank --- Account name: Signal Hill Products (Pty) Ltd --- Account number: 000895466 --- Branch code: 000205  
Company Reg: 2013/035584/07 --- Company VAT: 4460259833 --- Customs Code: 21127081

### Returns:

SHP 20L Keg	
SHP 30L Keg	
Strongbow Crates and Bottles	
Strongbow Crates only	
Chep exchanged/swopped with LR	
Chep returns for credit	



KIX



Bavaria  
MALT