

SHP4p canelands 270624

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY)	DATE	
	27 JUNE 2024	

CUSTOMER DETAIL			
OUTLET NAME Shoprite Canelands DC Ticket 1753	ACCOUNT NUMBER (C-CODE) C0790	AREA 22 New Glasgow Road, Canelands	GROUP ACCOUNT REFERENCE / CLAIM NUMBER

DISTRIBUTION CENTRE OFFICE USE ONLY: HEINEKEN CASE	SHIPMENT NUMBER	CREDIT NOTE NUMBER
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PRODUCT DETAILS								DRIVER	DISTRIBUTION CENTRE
REPRESENTATIVE								CASES	CASES
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE			
7GDD052	STRONGBOW GOLD APPLE CIDER - 24 X 440ML CAN	440ML	41	L3344710E0830	SEP 24	601			
7GDD046	STRONGBOW RED BERRY CIDER - 24 X 440ML CAN	440ML	1	L4108710E2105	JAN 25	601			

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES			
CODE	DESCRIPTION	DETAIL	
601	Extrinsic	QUALITY	Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY	Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY	Any product to be withdrawn from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION
Leaking Cans of Strongbow Gold Apple. Leaking Strongbow Berry Cider. 107 units of Gold and 1 case of Berry.

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP)	Representative (SHP)	Customer
NAME: Benjamin Nwagwu	NAME: Ekwonkwo Nnam	NAME: Nwankwido Mburu
SIGNATURE: [Signature]	SIGNATURE: ENNENE	SIGNATURE: [Signature]

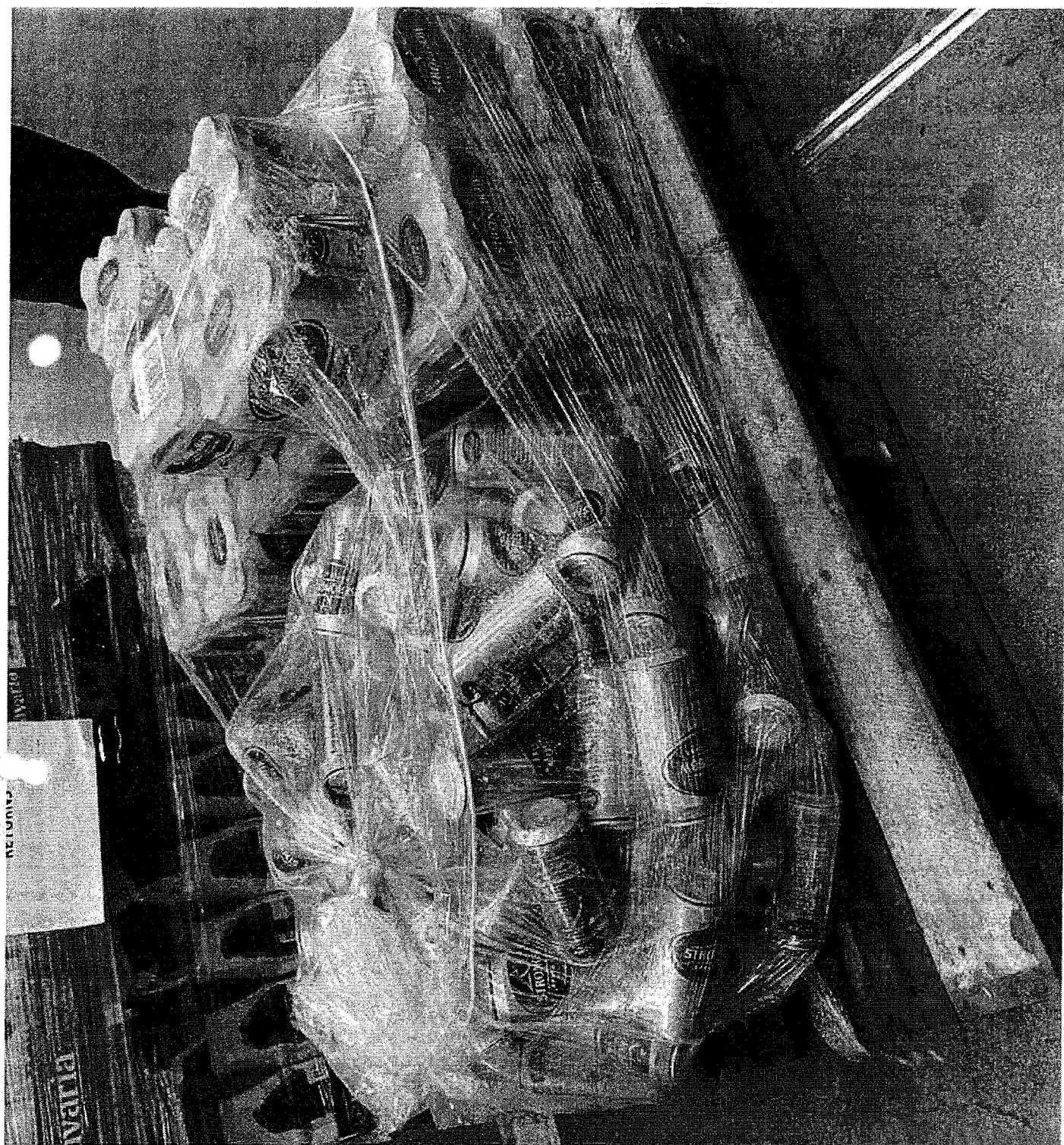
UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

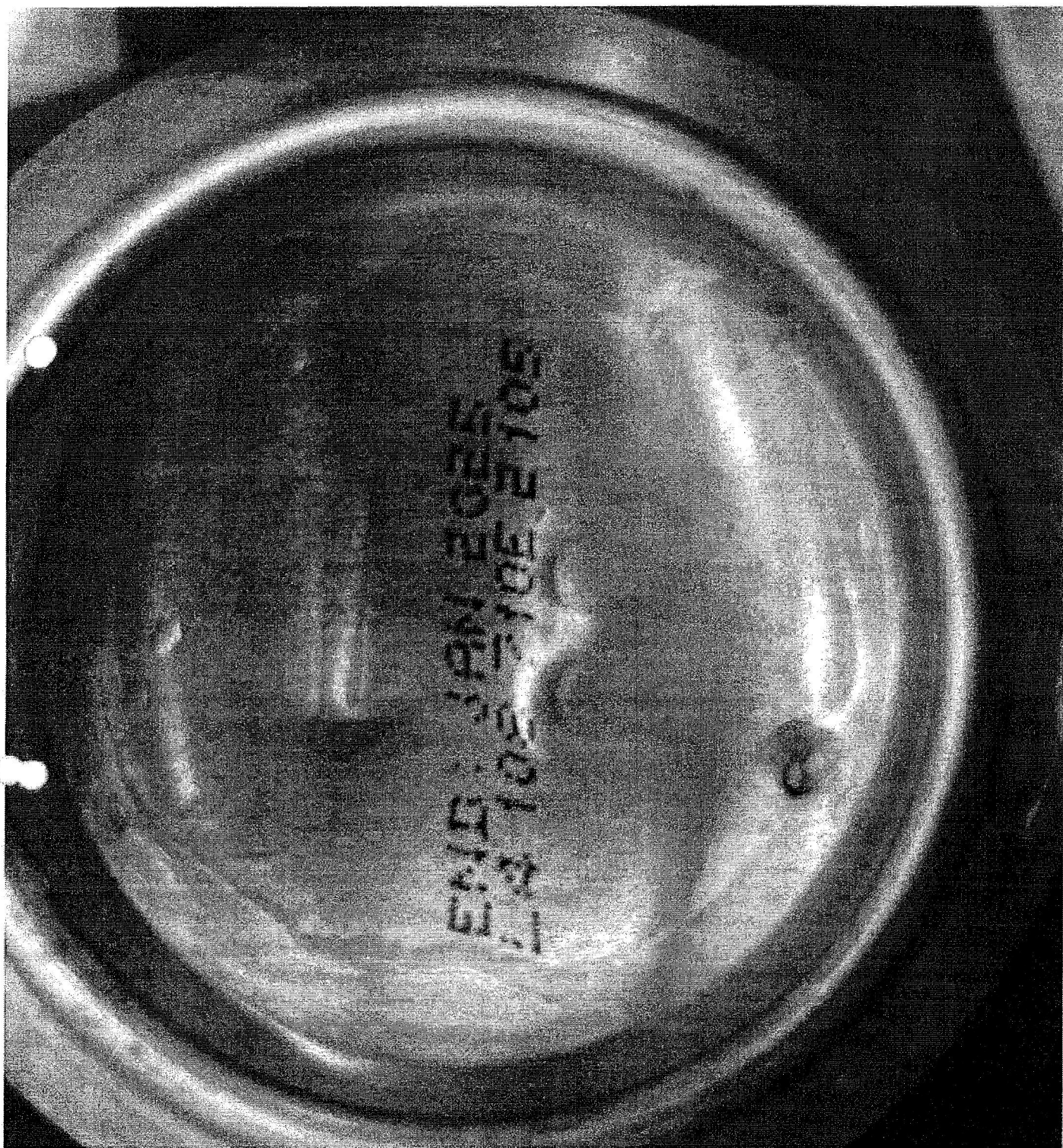
NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

No stock for Apple

Meshack
800 7285792088
Reg:- HK5766FS
Trailer HWM571F8
Company:- Liquor Runners

SCANNER
01/15/17 ATPS







45120 30V 102 E
7802 - 43 104

Ranjini Padayachee

From: Customer Care <customercare.za@heineken.com>
Sent: Tuesday, 16 July 2024 12:03
To: Ranjini Padayachee
Subject: RE: FW: RAN FOR APPROVAL - SHOPRITE CANELANDS DC [thread::wSLGPxinCc6o8pCjmY5S4wY::]

Follow Up Flag: Follow up
Flag Status: Flagged

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Good Day Ranjini

Apologies for the delay.

Shoprite Canelands DC RAN has been approved by our QT.

Thank you.

Kind Regards
Nieschka Christians
CIC Customer Care

INEKEN
Beverages

Nieschka Christians

Customer Care Consultant


@ nieschka.christians@heineken.com | ☎ 021 809 7820 | 📠 +27 (0) 21 809 8600

www.heinekenbeverages.co.za | 3 Howick Close, 7th Floor The Edge Building, Tygervalley

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