

CREDIT NOTE

DIAGEO

Page 1/1

Invoice Number 7746042145	Sap Order 10213931
Invoice Date 07.08.2024	Purchase Order No 9746191359

Sap Order Date 07.08.2024	Account Number 195907
------------------------------	--------------------------

Diageo South Africa
Building 3, Maxwell Office Park, Magwa
Crescent,
Waterfall City, Midrand, 2090
REG NO. 1964/003344/07
VAT Reg: 4750101802 NLA: RG0002237

Invoice Address
ULTRA LIQUORS UMBILO ROAD
ULTRA LIQUORS UMBILO ROAD
ROBINSON LIQUORS (PTY) LTD
PO Box 19083
4001 DURBAN
Customer VAT Number: 4280101561

Delivery Address
ULTRA LIQUORS UMBILO ROAD
ULTRA LIQUORS UMBILO ROAD
ROBINSON LIQUORS (PTY) LTD
PO Box 19083
4001 Durban
Liquor Licence : KZN2810140003

Payment Terms
COD EFT Pmt due 24hrs after
Del
Bank : CITIBANK N A SOUTH AFRICA SANDTON
CITIBANK N A SOUTH AFRICA/350005

Product	Description	Qty	UOM	List Price	Customer Discount	Promotional Discount	Amount Excl VAT	VAT	Amount Incl VAT
782656	Bells Extra Spl 20cl 48X01	5	CAS	-3,122.09			-15,610.46	-2,341.57	-17,952.03
Subtotal							15,610.46		

Sales Order Notes:



Taxable Amount	ZAR	15,610.46
VAT Rate	15 %	
Tax Amount	ZAR	2,341.57-
Total Due	ZAR	17,952.03-
ESD		0.00

TAX INVOICE

Copy Tax Invoice

Page 1/2

Invoice Number
9746191355

SAP Order
117787950

Sap Order Date
09.01.2024

Delivery Date
17.07.2024

Account Number
195997

Payment Bay
0111

GRV Required
NO

Order type
GRV F81d

Invoice Address
ULTRA LIQUORS
160 UMBILO ROAD,
4001, Durban

ULTRA LIQUORS
160 UMBILO ROAD
4001, Durban

Payment Terms
COD EFT Pst due 24hrs after Del
Bank CITIBANK & A SOUTH AFRICA SANDTON 0203070204 / 350035
Customer Service Telephone: 0800 600230

Product Description

Unit Price

Customer Discount

Promotional Discount

Amount excl Vat

Vat

Amount incl Vat

787267	Satiroff 1818	1L	12X01	5	035	2.153,46				10.542,51	1.591,36	12.133,87
664741	Balls Extra Sp	1L	12X01	1	035	3.091,60				3.091,60	456,15	3.497,15
765853	White Horse Fo	75cl	12X01	2	035	2.838,16				4.076,32	611,45	4.687,77
627546	Balls Spa Rev	75cl	12X01	1	035	3.711,93				3.711,93	556,53	4.267,68
771127	Black & Whit	28cl	04X06	1	035	1.241,74				1.241,74	186,26	1.428,09
777739	JR Bot Bick	75cl	06X01	1	035	2.839,75				2.785,75	412,66	3.263,61
733882	JR Bot Rev	75cl	06X01	2	035	3.758,05				7.382,09	1.095,31	8.397,40
748480	CH Spicedold S	28cl	12X01	1	035	656,73				646,73	97,01	743,74
755862	Diaven - Single	75cl	127 06X01	1	035	2.971,03				2.909,03	458,35	3.345,38
777935	Tang Ten	75cl	06X01	1	035	2.600,64				2.600,64	390,10	2.990,74
782555	Balls Extra Sp	28cl	48X01	5	035	64,93				324,69	48,73	373,62
789360	Gardons Dry Gin	28cl	12X01	20	035	512,64				9.752,81	1.452,92	11.215,73
787269	Satiroff 1818	28cl	48X01	130	035	OUT OF STOCK						
663749	J4B Refo	1L	12X01	1	035	OUT OF STOCK						
664738	Balls Extra Sp	375cl	04X06	1	035	OUT OF STOCK						
778831	Don Jofito Apado	75cl	06X01 (2022)	1	035	OUT OF STOCK						
771125	J43 Refo	28cl	04X06	2	035	OUT OF STOCK						
796824	Gardons Dry Gin	5cl	48X01	1	035	OUT OF STOCK						
768014	Satiroff 1818	75cl	12X01	1	035	OUT OF STOCK						

ANY RETURNS MUST BE NOTED ON THIS DOCUMENT AND ITS COPY

ULTRA LIQUORS
160 UMBILO ROAD
031 201 0886

Sales Order Notes

Receipt From
Diageo

Name

Signature

Date

Receipt From
Customer

Name

Signature

Date

Sign this document is a legal requirement!

Taxable Value Rand	54.358,34
Vat Rate	15%
Tax Amount Rand	7.545,15
Total Due	56.274,49
ESD	0,00
Currency	ZAR



TAX INVOICE

Invoice Number
974619359

SAP Order
117187960

Sap Order Date
09.07.2024

Account Number
195907

GRV Required
NO

Invoice Date
12.07.2024

PO Number
6025

Delivery Date
17.07.2024

Client / Bay
221

Order Type
Y816

Invoice Address
WETA LIGOROS WETA RD,
33555 23035 (70) 15,
60 73110 202, 401, Durban

Delivery Address
WETA LIGOROS WETA RD,
33555 23035 (70) 15,
60 73110 202, 401, Durban

Payment Terms
ON 30% Net due 25% after 30;
Bank CITIBANK N.A. SOUTH AFRICA SWAPEN 040007994 / 335555
Customer VAT Number: 4280161561

Product	Description	QTY	UOM	Unit Price	Customer Discount	Promotional Discount	Amount excl Vat	Vat	Amount Incl Vat
779054	Gordon's Pat Br 75cl	1,000	CAS	097 OP STOCK					
779077	Gordon's Sastor 75cl	1,000	CAS	097 OP STOCK					
789420	Gordons Dry Glc 1L	1,000	CAS	097 OP STOCK					

ALL RETURNS MUST BE NOTED ON THIS DOCUMENT AND ITS COPY

Sales Order Notes Notes:	Receipt From Diageo	Name Sik 1995	Signature 	Date 12/07/24
	Receipt From Customer	Name	Signature	Date

Similar this document is a legal requirement

Taxable Value Rand	7,340,15
Vat Rate	15 %
Tax Amount Rand	56,274,49
Total Due	63,614,64
ESD	0,00
Currency	ZAR



office: 031 023 1141
mobile: 073 260 7700
email: erasmus@lrsa.co.za

Pocket 3A Clairwood Logistics Park,
C/O Basil February Road,
Clairwood, 4060



From: Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>
Sent: Thursday, August 1, 2024 12:02 PM

To: Zita, Themba <Themba.Zita@diageo.com>; Kistnasamik, Karen <Kistnasamik@diageo.com>; Ruul De Ridder <ruul@lrsa.co.za>; Jean Kruger, Jean (Contractor) <Jean.Kruger@diageo.com>; Nataniel Reddy <nataniei@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Priscilla Ramlall <priscilla@lrsa.co.za>
Cc: VanWyk, Iana <Iana.VanWyk@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Velaphi Ratshefole <velaphi@lrsa.co.za>; Erasmus Ngcemu <erasmus@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>
Subject: RE: CT Instead of CAS-Diageo Ultra Bloem -1054608581

Hi Team,

Yes the best way to sort this out will be to:

1. Create the manual YPOD on SAP for the stock invoiced out in CT as the UOM. Please confirm if this has been done or not? What support is required from OTC?
2. Depots to confirm what was actually delivered. Depot any please feedback.
3. Themba to replace an order for the qty actually delivered. Themba what is required from your side for the below questions to be actioned?
4. Once order is placed, customer will need to be billed and a dummy invoice picked.
5. LR to ensure that Diageo and Libra stock to align.

Regards,
Andisa

From: Zita, Themba <Themba.Zita@diageo.com>
Sent: Wednesday, July 31, 2024 1:54 PM

To: Kistnasamik, Karen <Kistnasamik@diageo.com>; Ruul De Ridder <ruul@lrsa.co.za>; Jean Kruger, Jean (Contractor) <Jean.Kruger@diageo.com>; Nataniel Reddy <nataniei@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borraigeiro <Lucinda@lrsa.co.za>; Priscilla Ramlall <priscilla@lrsa.co.za>
Cc: Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>; VanWyk, Iana <Iana.VanWyk@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Velaphi Ratshefole <velaphi@lrsa.co.za>
Subject: RE: CT Instead of CAS-Diageo Ultra Bloem -1054608581

Hi!

Any feedback on the below invoices?

Regards
Themba

From: Zita, Themba
Sent: Friday, July 26, 2024 8:25 AM
To: Kistnasamik, Karen <Karen.Kistnasamik@diageo.com>; Ruai De Ridder <ruai@lrsa.co.za>; Kruger, Jean (Contractor) <Jean.Kruger@diageo.com>; Nataniel Reddy <natanie@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borrageiro <lucinda@lrsa.co.za>; Priscilla Ramall <priscilla@lrsa.co.za>
Cc: Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>; VanWyk, Iana <Iana.VanWyk@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Velaphi Ratshefoa <velaphi@lrsa.co.za>
Subject: RE: CT Instead of CAS-Diageo Ultra Bloem -1054608581

Hi Team

Please note there are no Ypods created for below invoices, please advise.

9746191359
9746190772

Regards
Themba

From: Kistnasamik, Karen <Karen.Kistnasamik@diageo.com>

Sent: Thursday, July 25, 2024 11:01 PM

To: Ruai De Ridder <ruai@lrsa.co.za>; Zita, Themba <Themba.Zita@diageo.com>; Kruger, Jean (Contractor) <Jean.Kruger@diageo.com>; Nataniel Reddy <natanie@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borrageiro <lucinda@lrsa.co.za>; Priscilla Ramall <priscilla@lrsa.co.za>
Cc: Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>; VanWyk, Iana <Iana.VanWyk@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Velaphi Ratshefoa <velaphi@lrsa.co.za>
Subject: RE: CT Instead of CAS-Diageo Ultra Bloem -1054608581

Good Day All,

Have we closed out the below?

Karen Kistnasami

Customer Service Manager

DIAGEO | Building 3, Maxwell Office Park, Magwa Crescent, WATERFALL CITY, MIDRAND 2090
Mob: +27 (0) 82 667 0426



Diageo is committed to promoting responsible drinking - visit www.DRINKIQ.com to find out more

From: Kistnasamik, Karen
Sent: Tuesday, July 23, 2024 10:48 AM
To: Ruai De Ridder <ruai@lrsa.co.za>; Zita, Themba <Themba.Zita@diageo.com>; Kruger, Jean (Contractor) <Jean.Kruger@diageo.com>; Nataniel Reddy <natanie@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borrageiro <lucinda@lrsa.co.za>; Priscilla Ramall <priscilla@lrsa.co.za>
Cc: Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>; VanWyk, Iana <Iana.VanWyk@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Velaphi Ratshefoa <velaphi@lrsa.co.za>
Subject: RE: CT Instead of CAS-Diageo Ultra Bloem -1054608581

Hi All,

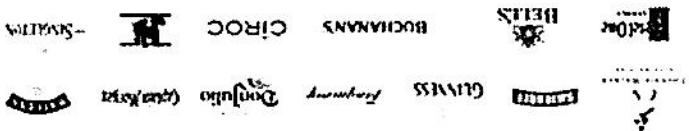
Please I can get confirmation that this has all been corrected and resolved?

Karen Kistnasami

Customer Service Manager

DIAGEO | Building 3, Maxwell Office Park, Magwa Crescent, WATERFALL CITY, MIDRAND 2090

Mob: +27 (0) 82 667 0426



Diageo is committed to promoting responsible drinking - visit www.DBINKIQ.com to find out more

From: Kistnasami, Karen

Sent: Wednesday, July 17, 2024 2:24 PM

To: Ruani De Ridder <ruani@lrsa.co.za>; Zita, Themba <Themba.Zita@diageo.com>; Kruger, Jean (Contractor) <Jean.Kruger@diageo.com>; Nataniel Reddy <nataniei@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borrageiro <lucinda@lrsa.co.za>; Priscilla Ramall <priscilla@lrsa.co.za>
Cc: Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>; VanWyk, Ilana <Ilana.VanWyk@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Velaphi Ratshefoa <velaphi@lrsa.co.za>
Subject: RE: CT Instead of CAS-Diageo Ultra Bloem -1054608581

Hi Ruani,

Yes the best way to sort this out will be to:

1. Create the manual YPOD on SAP for the stock invoiced out in CT as the UOM.
2. Depots to confirm what was actually delivered
3. Themba to replace an order for the qty actually delivered.
4. Once order is placed, customer will need to be billed and a dummy invoice picked
5. LR to ensure that Diageo and Libra stock to align.

There is the list of impacted orders.

DN14 has completed the YPOD and await for the invoice for 3cs to be placed.

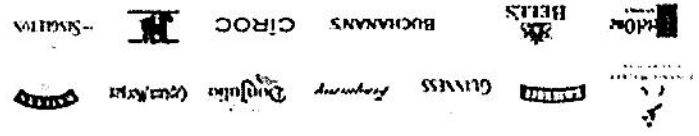
Plant	Sold-To Number	Sold to Name	Order No	Requested Del Date (header)	Delivery Dc
DN11	0000195907	ULTRA LIQUORS UMBILO ROAD	117787960	7/17/2024	105462928
DN11 Total	0000195908	SOLLY KRAMER WESTVILLE	117796350	7/17/2024	105462928
DN14	0000195975	ULTRA LIQUOR BLOEMFONTEIN	117739578	7/10/2024	105460858
DN14 Total	0000195908	SOLLY KRAMER WESTVILLE	117753674	7/3/2024	105458353
DN16	0000195908	SOLLY KRAMER WESTVILLE	117753674	7/3/2024	105458353
DN16 Total					
Grand Total					

Karen Kistnasami

Customer Service Manager

DIAGEO | Building 3, Maxwell Office Park, Magwa Crescent, WATERFALL CITY, MIDRAND 2090

Mob: +27 (0) 82 667 0426



Diageo is committed to promoting responsible drinking - visit www.DRINKiQ.com to find out more

From: Ruail De Ridder <ruail@lrsa.co.za>
Sent: Monday, July 15, 2024 7:58 AM
To: Kistnasamik, Karen <karen.kistnasamik@diageo.com>; Mtshali, Brian M <Brian.Mtshali@diageo.com>; Darren Fry <darren@lrsa.co.za>; Mdongwe, Andisa <Andisa.Mdongwe@diageo.com>; Mkhize, Palesa <Palesa.Mkhize@diageo.com>
Cc: Janine De Fortier <janine@lrsa.co.za>; Dewald Burger <dewald@lrsa.co.za>; Jorrie Jordaan <jorrie@lrsa.co.za>; Velaphi Ratshefoia <velaphi@lrsa.co.za>; Coetsee Van Der Linde <coetsee@lrsa.co.za>; Jean Kruger <jean@lrsa.co.za>; Michael Siebert <michael@lrsa.co.za>; Johan Vorster <johanv@lrsa.co.za>; Ian Benn <ian@lrsa.co.za>; Dewald Burger <dewald@lrsa.co.za>; Hein Van Der Walt <hein@lrsa.co.za>; Heinrich Veer <heirich@lrsa.co.za>; Jeremy Weber <jeremy@lrsa.co.za>; Pieter Le Roux <pieter@lrsa.co.za>; Selwyn Kok <selwyn@lrsa.co.za>; Shaun Ponton <shaun@lrsa.co.za>; Tiaan Barnardo <tiaan@lrsa.co.za>; Wilhelm Viljoen <wilhelm@lrsa.co.za>; Charl O'Neil <Charl@lrsa.co.za>; Dean Ammasai <dean@lrsa.co.za>; George Koupis <koupis@lrsa.co.za>; Goodman Ngcobo <goodman@lrsa.co.za>; Jan Van Schaikwyk <jan@lrsa.co.za>; Johan Harmse <johanh@lrsa.co.za>; Johan Vorster <johanv@lrsa.co.za>; Karabo Suping <karabo@lrsa.co.za>; Kobus Claassens <kobus@lrsa.co.za>; Markus Kloppe <markus@lrsa.co.za>; Morne Van Rensburg <morne@lrsa.co.za>; Luthando Mrubata <warehousepe@lrsa.co.za>; Narkesh Motheel <nick@lrsa.co.za>; Tasmin Jacobs <tasmin@lrsa.co.za>; Janine De Fortier <janine@lrsa.co.za>; Mignon Milando <lrhein@lrsa.co.za>; Natasha Labuschagne <natasha@lrsa.co.za>; Samantha Bam <samantha@lrsa.co.za>; Sylvia Diedericks <ct@lrsa.co.za>; Anelize Wikus Vermeulen <[wikus@lrsa.co.za](mailto>wikus@lrsa.co.za)>; agencies@mjpres.co.za; Andrew Kirk <andrew@kirkgroup.co.za>; Anelize Polokwane <michael@fastadsl.co.za>; charis <charis@fastadsl.co.za>; Charl Schoeman <queries@fastadsl.co.za>; info <info@fastadsl.co.za>; JT- Polokwane <boschford@gmail.com>; Melissa <lrhein@lrsa.co.za>; Natellie Lottering <prsa.eastlondon@lrsa.co.za>; Petru Pelser <admin@kirkgroup.co.za>; warehouse@mjpres.co.za; werner <werner@kirkgroup.co.za>
Subject: CT Instead of CAS-Diageo Ultra Bloem -1054608581
Importance: High

External-Email: Be cautious of clicking any link or attachment unless you recognize the sender and know the content is safe.

Dear Karen

On the delivery for Ultra 1054608581 the system issued CT instead of CAS. Libra converts this to Cases, and we picked cases. This was picked up on the daily count as per conversation and confirmed with the customer that they received the 3 cases. My suggestion as per below.

- We credit the 3 CT on Sap, Manually - Think the interface will try and credit 3 cases.
- We then invoice a No Pick order for the customers and send the invoice for signing.

@Darren Fry We need to setup a block in libra to prevent this from importing, Suggest we stop the import so that the admin can escalate back to Diageo .

Kind Regards

Ruail de Ridder