

6

MW

SHIPUP 4258-2

SHR RETURN ADVICE NOTE (QUALITY ISSUES ONLY)	DATE:	 SIGNAL HILL PRODUCTS
	10-02-2005	

CUSTOMER DETAIL		
OUTLET NAME: 165600 (G550) L15 Menden	ACCOUNT NUMBER (C-CODE): C54001	TICKET CASE NUMBER: 4258

PRODUCT DETAILS								DRIVER	DISTRIBUTION CENTRE
REPRESENTATIVE									
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / KEGS	BATCH NUMBER	EXPIRY DATE	REASON CODE	DECANT/ RETURN TO AIRPORT	CASES / KEGS	CASES / KEGS
FG52 001	KIX NRB	330ml	350	EOA5FV24	05/9/05	602			

35 C

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from SHP Quality Management and Research department.

RETURN REASON DESCRIPTION
 602 Intrinsic - Product where the content is incorrect i.e. foreign object, taste, smell, colour, e.t.c.

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)	
SHR QA MANAGER NAME:	
SIGNATURE:	

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
CUSTOMER NAME:	DRIVER NAME:	DISTRIBUTION CENTRE NAME:
SIGNATURE: N. J. Kott	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/hor sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No



Ranjini Padayachee

From: Smangaliso Goqo
Sent: Wednesday, 12 March 2025 12:57
To: Ranjini Padayachee
Cc: Benjmor Ngwenya
Subject: Shoprite Liquor Mandeni
Attachments: Scanned_from_a_Lexmark_Multifunction_Product03-12-2025-104539.pdf;
1000700191.jpg

Importance: High

Hi Ranjini

Please find attached for collection at Shoprite Mandeni.

Address : Mandeni Plaza, Main Road, Mandeni, Stanger, 4490

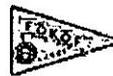
Manager : Ntsiko +27753298290

If processed in time, we arrange for collection Monday. There is an order I'll process for ikhwezi Isithebe which is not far from the venue.

Regards,
Smangaliso Goqo
Field Sales Manager
+27 81 244 3709



SIGNAL HILL PRODUCTS



Ranjini Padayachee

From: Megan Petersen
Sent: Tuesday, 28 January 2025 16:47
To: Ranjini Padayachee; Consumer Care; Customer Care; Nicollett Moses; Conley Roux
Subject: Kix Floaters Customer Complaints

Hi All.

Please note that ALL KIX NRBs Customer Complaints produced between Feb 2024 and October 2024 (BB FEB 2025- BB 31.10.2025) where the complaint description is related to the Floating particles/White particles/Floaters can be considered as Approved by quality, and does not need individual approval for the credit/replacement of stock. Stock to be uplifted and returned to depot to salvage for sales through another channel.

Please do ensure that I am still kept in the loop on these complaints.

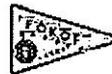
All complaints outside of these dates follows standard process of Quality approval.

Please advise if any further clarity is required.

Regards,
Megan Petersen
QA Manager
+27 72 191 9405



SIGNAL HILL PRODUCTS



SHP RETURN ADVICE NOTE (QUALITY ISSUES ONLY)	DATE:	 SIGNAL HILL PRODUCTS
	10-02-2005	

CUSTOMER DETAIL		
OUTLET NAME: 165600 (GEGO) L15 Nandan	ACCOUNT NUMBER (C-CODE): C54001	TICKET CASE NUMBER: 4258

PRODUCT DETAILS								DRIVER	DISTRIBUTION CENTRE
REPRESENTATIVE								CASES / KEGS	CASES / KEGS
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES / KEGS	BATCH NUMBER	EXPIRY DATE	REASON CODE	DECANT / RETURN TO AIRPORT		
FG52 001	KIX NRB	330ml	350	EOA5FV24	05/01/05	602			

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from SHP Quality Management and Research department.

RETURN REASON DESCRIPTION
 602 | Intrinsic - Product where the Content is incorrect i.e. foreign object, taste, Smell, Colour e.t.c.

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)
SHP QA MANAGER NAME:
SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
CUSTOMER NAME: N. Srikott	DRIVER NAME:	DISTRIBUTION CENTRE NAME:
SIGNATURE: [Signature]	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No other arrangements will be taken.



Ranjini Padayachee

From: Smangaliso Goqo
Sent: Wednesday, 12 March 2025 12:57
To: Ranjini Padayachee
Cc: Benjmor Ngwenya
Subject: Shoprite Liquor Mandeni
Attachments: Scanned_from_a_Lexmark_Multifunction_Product03-12-2025-104539.pdf;
1000700191.jpg

Importance: High

Hi Ranjini

Please find attached for collection at Shoprite Mandeni.

Address : Mandeni Plaza, Main Road, Mandeni, Stanger, 4490

Manager : Ntsiko +27753298290

If processed in time, we arrange for collection Monday. There is an order I'll process for ikhwezi Isithebe which is not far from the venue.

Regards,

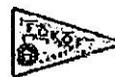
Smangaliso Goqo

Field Sales Manager

+27 81 244 3709



SIGNAL HILL PRODUCTS



Ranjini Padayachee

From: Megan Petersen
Sent: Tuesday, 28 January 2025 16:47
To: Ranjini Padayachee; Consumer Care; Customer Care; Nicollett Moses; Conley Roux
Subject: Kix Floaters Customer Complaints

Hi All.

Please note that ALL KIX NRBs Customer Complaints produced between Feb 2024 and October 2024 (BB FEB 2025- BB 31.10.2025) where the complaint description is related to the Floating particles/White particles/Floaters can be considered as Approved by quality, and does not need individual approval for the credit/replacement of stock. Stock to be uplifted and returned to depot to salvage for sales through another channel.

Please do ensure that I am still kept in the loop on these complaints.

All complaints outside of these dates follows standard process of Quality approval.

Please advise if any further clarity is required.

Regards,

Megan Petersen

QA Manager

+27 72 191 9405



SIGNAL HILL PRODUCTS





SHOPRITE CHECKERS (PTY) LTD

Proof of Returns

Document Number: 5168977760

GRN: 30931

<u>Delivery Details</u>	<u>Supplier Details</u>
Store Number: G560 Store Name: LS MANDENI Division: Natal Credit Request Date: Apr 1, 2025 Return Purchase Order: 1176396778 Approval Reference: C54021 Created by: 1160290	Supplier: 133033 Name: SIGNALHILL PRODUCTS (PTY) LTD Address: Street: 166 GUNNERS CIRCLE Town: EPPING Post Code: 7460

Line	GTIN	Article Number	Article Description	Pack Size (UOM)	Quantity	Net Value	Tax	Gross Value
1	6009708954664	10761844	COOLER ROSE KIX 330ML NRB	1(EA)	876	10,402.50	1,560.38	11,962.88
Total Credit Value								11,962.88

Receiving Clerk Signature: <u><i>[Signature]</i></u> Employee number: <u>1160290</u>	Driver Name: EMMANUEL Driver signature: <u><i>Emmanuel</i></u> Vehicle Registration: JDN 014 FS
---	---

Clairwood Logistics Park
Basil February Road
Mobeni East
4060



CN11S326
Liquor Runners

Clairwood Logistics Park
Basil February Road
Mobeni East
4060

Selwyn@lrsc.co.za

Liquor Runner Clairwood Clairwood

Http://www.lrsa.co.za

REQUEST FOR CREDIT - CR70424

2025-04-16 15:07:14

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No. Truck Description Load Capacity Driver Name Dispatcher Checker

Reason for Credit: Client Returned

Customer Name: SHOPRITE LIQUOR MANDENI

Brief Description of Credit:

Principal Customer Code:

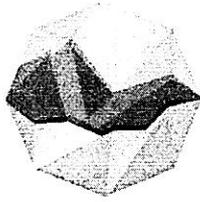
Doc. Date: 2025-04-04 Doc. Ref: SHPUPL4258-2 GRV: Signed Credit Type: ACCOUNT Invoice Amt: R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG SZ-001	KIX ROSÉ RASPBERRY PEACH SPRITZER NRB (24 X	CS	24 X 330ML	W5	Client Returned		35

Total Number of Items to be credited on Document Ref: SHPUPL4258-2 (1 Product Type) 35

Authorized by: _____

[date]



SIGNAL HILL PRODUCTS

Signal Hill Products (Pty) Ltd
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Email: debtors@signalhillproducts.com
Web: http://www.signalhillproducts.com

Credit Memo

Reference No.: CN115427
Date: 17-Apr-2025
Due Date: 31-May-2025
Customer ID: C54021
Currency: ZAR
Customer VAT #: 4420106777
Source: LRF04

BILL TO:		SHIP TO:	
Shoprite Holdings Ltd Shop No. 28 & 29, Mandeni Plaza, Portion of the Farm Amanda Eshowe, Stanger Mandeni KZN 4490 SOUTH AFRICA		SHIP VIA: LRSAC Shoprite Liquorshop - Mandeni_165602/G560 Shop No. 28 & 29, Mandeni Plaza, Portion of the Farm Amanda Eshowe, Stanger Mandeni KZN 4490 SOUTH AFRICA	
CUSTOMER REF. NUMBER	TERMS	CONTACT	

SO TYPE	SO NUMBER	SHIPMENT NUMBER	CUSTOMER P.O. NO.				
RC	CN115326	SS197188					
No.	ITEM	QTY.	UOM	UNIT PRICE	DISC %	DISC AMT	EXTENDED PRICE
1	FG SZ-001: KIX Rosé Raspberry Peach Spritzer - 24 x 330ml NRBs (5% ALC/VOL)	35.0000	CASE	285.0000	0%	0.00	9,975.00

Driver: DPBC Packed By:
 Driver Signature: Cust Received By: DPBC Checked By:
 Truck Reg: Cust Signature Date:

Settlement Discount: R 0.00	Sales Total: 9,975.00
Note : Please note settlement discount doesn't include returnable items.	Tax Total: 1,496.25
	Total (ZAR): 11,471.25
Standard Bank --- Account name: Signal Hill Products (Pty) Ltd --- Account number: 000895466 --- Branch code: 000205 Company Reg: 2013/035584/07 --- Company VAT: 4460259833 --- Customs Code: 21127081	

Returns:

SHP 20L Keg	
SHP 30L Keg	
Strongbow Crates and Bottles	
Strongbow Crates only	
Chep exchanged/swopped with LR	
Chep returns for credit	

