

(QUALITY ISSUES ONLY)

14 /10/2024

GROUP ACCOUNT REFERENCE
/CLAIM NUMBER:

Cape Town

CREDIT NOTE NUMBER:

DISTRIBUTION
CENTRE

CASES

DC# 11030

Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.

Leaking Cans

SIGNATURE:

SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

UPL22102024 SHP

RETURNS ADVICE NOTE
(QUALITY ISSUES ONLY)

DATE:

14/10/2024



TICKET NR 2830 HB Ticket 02387453

CUSTOMER DETAIL

OUTLET NAME:	ACCOUNT NUMBER (C-CODE):	AREA:	GROUP ACCOUNT REFERENCE /CLAIM NUMBER:
SHOPCHECK Cilmor	c0705	Cape Town	

DISTRIBUTION CENTRE OFFICE USE ONLY:

SHIPMENT NUMBER:

CREDIT NOTE NUMBER:

PRODUCT DETAILS

REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
FGCD052	Strongbow Gold Apple	440ml	92	A4048710E1	End Nov			

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES

CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
502	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION

Leaking Cans

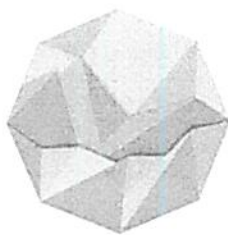
AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: Tumi Motedi	NAME:
SIGNATURE:	SIGNATURE: Tumelo F Motedi	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)

Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.



SIGNAL HILL PRODUCTS

Signal Hill Products PTY LTD
166 Gunners Circle Epping 1,
Cape Town 7645
+27 (0)21 203 2490
VAT #4460259833

14 October 2024

Dear Valued Customers,

We are reaching out to inform you of a serious issue that has come to our attention. It has been reported that external parties are impersonating our staff members and using our information fraudulently to request payments and changes to banking details. We want to emphasize that we take this matter very seriously and are actively working to address it.

To protect yourself and your accounts, we urge you to remain vigilant and consider the following precautions:

1. **Verify Communications:** Always confirm any requests for payment or changes to banking details by contacting us directly through official channels.
2. **Be Wary of Impersonation:** If you receive a message or call that seems suspicious or does not follow our usual communication protocols, please treat it with caution.
3. **Report Suspicious Activity:** If you encounter any suspicious communications, report them to us immediately. Your prompt action can help us combat this fraud effectively.

Your security is our top priority, and we are committed to protecting your information. We appreciate your understanding and cooperation as we navigate this issue.

If you have any questions or concerns, please do not hesitate to contact our customer service team at 021 203 2490.

Thank you for your continued trust in us.

Sincerely,

Signed at Pinelands on the 14th day of October 2024

For and behalf of Signal Hill Products (Pty) Ltd
Registration Number: 2013/035584/07

Authorised signatory(ies)

Name(s)

Konrad Kaiser

Desmond Jacobs



Directors: Desmond Jacobs · Konrad Kaiser · Litha Ayanda Yaya · Sabelo Sithebe · Roxanne Wakefield
Company Reg #: 2013/035584/07

CSRvrdoc01
CRXCC
15/10/2024 09:55

Vendor Return Document

Page: 1
DC: 7
User: U

Despatch DC: 3994 CILMOR D.C.

Shipment Date: 15/10/2024

Shipment Number: S3994000690653

Customer: V133033 SIGNALHILL PRODUCTS (PTY) LTD
Route: 9989 Stop: 1 Status: CLO
Truck / Container Type:
Carrier: CAR1 Trailer:
Seal No:

Delivery Address
166 GUNNERS CIRCLE

EPPING 7460
Tel: +27212005818

Pallet ID:*** 39948000093595367 *** XDCK PALLETMaster ID:

Order ID	Product	Description	Colour / Size	Pack Size	Supplied	Weight	UPC	Store/Sale Information Order
10532805	CIDER STRONGBOW	440ML CAN, GOL	440ML CAN	1	2208	0.0000	2200072701142	

Total Lines: 1 Total Packs: 2208

MANAGER (PRINT):

SIGN

DRIVER'S NAME AND SURNAME (PRINT):

SIGN

TRUCK REGISTR.

GATE PASS NO:

Report Parameter Criteria

Distribution Center: 7
Warehouse: 0
Route ID: 9989
Stop ID:
Customer Number:
Shipment Number: S3994000690653
Delivery Date:
Route Status: C

***** END OF REPORT *****



Shoprite Checkers (PTY) Ltd.

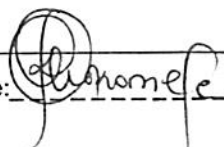
Proof of Returns

Document number: 8317326243

GRN: 50359331

Delivery Details	Supplier Details
Store Number: 39948	Supplier: 133033
Store Name: DC BASSON	Name: SIGNALHILL PRODUCTS (PTY) LTD
Division: South Africa	Address: Street: 166 GUNNERS CIRCLE
Credit Request Date: 15 Oct 2024	Town: EPPING
Return Purchase Order: 1163435570	Post Code: 7460
Approval Reference: 0168614969	
Created by: FI_BATCH	

Line	GTIN	Article Number	Article Description	Pack Size (UOM)	Quantity	Net Value	Tax	Gross Value
1	6009705710348	10532805	CIDER STRONGBOW 440ML CAN, GOLD	1 (EA)	2208 (EA	30,360.00	4,554.00	34,914.00
Total Credit Value								34,914.00

Receiving Clerk Signature: 

Driver Name: 

Employee number: _____

Driver signature: 

Vehicle Registration: 

Document number: 8317326243

Page 1 of 1

C/o Range rd & Anfield rd
Blackheath
Kuilsrivier
Cape Town

(021) 903 3880
Pieter@lrsc.co.za



Liquor Runners Cape Town

C/o Range rd & Anfield rd
Blackheath
Kuilsrivier
Cape Town

(021) 903 8874
Http://www.lrsa.co.za

REQUEST FOR CREDIT - CR1434973 2024-10-24 03:36:23

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.	Truck Description	Load Capacity	Driver Name	Dispatcher	Checker
----------	-------------------	---------------	-------------	------------	---------

Reason for Credit: Leakage

Customer Name: SHOPRITE BASSON DC

Brief Description of Credit:

Principal Customer Code: UPLIFT

Doc. Date: 2024-10-22 Doc. Ref: UPL22102024S GRV: 50359331 Credit Type: Upliftment Invoice Amt: R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
FG CD-052	STRONGBOW GOLD CAN 4 X 6 X 440ML	CS	24 x 440ML	R5	Leakage		92
Total Number of Items to be credited on Document Ref: UPL22102024SHP (1 Product Type)							92

Authorized by: _____
[date]



SIGNAL HILL PRODUCTS

Epping
166 Gunners Circle
Epping 1
Cape Town, WC, 7460
Phone: +27 (0) 21 203 2490
Web: <http://www.signalhillproducts.com>

Return for Credit

Order No.: CN094064
Order Date: 24/10/2024
Delivery Date: 26/10/2024
Customer ID: C0705
Currency: ZAR

BILL TO:		SHIP TO:				
Shoprite Holdings Ltd cnr old Paarl/kruisfontain Brackenfell Cape Town WC 7560 SOUTH AFRICA Attn: Caryn		Shoprite Checkers Cilmor Dc (Basson)_39948 cnr Cecil Morgan Drive & Cilmor cnr Cecil Morgan Drive & Cilmor Cape Town WC 8001 SOUTH AFRICA Attn: Caryn				
CUSTOMER P.O. NO.		TERMS		CONTACT		
				orders@signalhillproducts.com		
Customer Contact		SHIPPING TERMS		SHIP VIA		
		48 hrs from Nominated Order Day		Liquor Runners SA - Crew		
NO.	ITEM	QTY.	UOM	PRICE	DISC.	EXTENDED PRICE
1	FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL)	92.0000	CASE	330.0000	0%	30,360.00

PLEASE NOTE: The quantity delivered will be subject to stock availability. Shipment confirmation to follow.

Total Weight (KG) : 1,034.080000

Total Volume (L) : 971.520000

Sales Total: 30,360.00
Freight & Misc.: 0.00
Less Discount: 0.00
Tax Total: 4,554.00
Total (ZAR): 34,914.00

