

29/10/24 - NEEDS A Blue cited paper

## RETURNS ADVICE NOTE

**(QUALITY ISSUES ONLY)**

DATE:

14 / 10 / 2024



**CUSTOMER DETAIL**

OUTLET NAME:

ACCOUNT NUMBER (C-CODE):

**AREA:**

GROUP ACCOUNT REFERENCE  
/CLAIM NUMBER:

**DISTRIBUTION CENTRE OFFICE USE ONLY:**

**SHIPMENT NUMBER:**

**CREDIT NOTE NUMBER:**

## PRODUCT DETAILS

**REPRESENTATIVE**

**ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.**

## RETURN REASON CODES

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
502	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

**RETURN REASON DESCRIPTION**

## Leaking Cans

**AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)**

District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: <b>Tumi Motedi</b>	NAME:
SIGNATURE:	SIGNATURE: <i>Tumelo F Motedi</i>	SIGNATURE:

**UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)**

Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

**NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.**

UPL22102024 SHP

## RETURNS ADVICE NOTE

(QUALITY ISSUES ONLY)

**(QUALITY ISSUES ONLY)** 14/10/2024  
TICKET NO 2830 HB Ticket 02387453

DATE:

14 /10/2024



**CUSTOMER DETAIL**

OUTLET NAME: SHOPCHECK Cilmor	ACCOUNT NUMBER (C-CODE): c0705	AREA: Cape Town	GROUP ACCOUNT REFERENCE /CLAIM NUMBER: 
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## PRODUCT DETAILS

**REPRESENTATIVE**

**ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.**

## RETURN REASON CODES

CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
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603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

**RETURN REASON DESCRIPTION**

## Leaking Cans

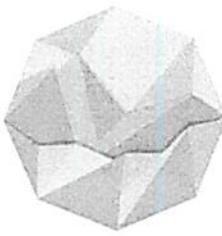
**AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)**

NAME OF EXPORTER QUANTITIES & BATCHES (PICK 10 OF EXPORTER)		
District manager (SHP)	Representative (SHP)	Customer
NAME:	NAME: <b>Tumi Motedi</b>	NAME:
SIGNATURE:	SIGNATURE: <i>Tumelo F Motedi</i>	SIGNATURE:

**UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)**

Customer NAME.	Driver NAME:	Distribution Centre NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

**NOTE:** PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.



## SIGNAL HILL PRODUCTS

Signal Hill Products PTY LTD  
166 Gunners Circle Epping 1,  
Cape Town 7645  
+27 (0)21 203 2490  
VAT #4460259833

14 October 2024

Dear Valued Customers,

We are reaching out to inform you of a serious issue that has come to our attention. It has been reported that external parties are impersonating our staff members and using our information fraudulently to request payments and changes to banking details. We want to emphasize that we take this matter very seriously and are actively working to address it.

To protect yourself and your accounts, we urge you to remain vigilant and consider the following precautions:

1. Verify Communications: Always confirm any requests for payment or changes to banking details by contacting us directly through official channels.
2. Be Wary of Impersonation: If you receive a message or call that seems suspicious or does not follow our usual communication protocols, please treat it with caution.
3. Report Suspicious Activity: If you encounter any suspicious communications, report them to us immediately. Your prompt action can help us combat this fraud effectively.

Your security is our top priority, and we are committed to protecting your information. We appreciate your understanding and cooperation as we navigate this issue.

If you have any questions or concerns, please do not hesitate to contact our customer service team at 021 203 2490.

Thank you for your continued trust in us.

Sincerely,

Signed at Pinelands on the 14th day of October 2024

For and behalf of Signal Hill Products (Pty) Ltd  
Registration Number: 2013/035584/07

Authorised signatory(ies)

K Kaiser

Name(s)  
Konrad Kaiser

D Jacobs

Desmond Jacobs



Bavaria  
MALT

Directors: Desmond Jacobs · Konrad Kaiser · Litha Ayanda Yaya · Sabelo Sithebe · Roxanne Wakefield  
Company Reg #: 2013/035584/07

CSRvrdoc01  
CRXCC  
15/10/2024 09:55

Vendor Return Document

Page: 1  
DC: 7  
User: U

Despatch DC: 3994 CILMOR D.C.

Shipment Date: 15/10/2024

Shipment Number: S3994000690653

Customer: V133033 SIGNALHILL PRODUCTS (PTY) LTD  
Route: 9989 Stop: 1 Status: CLO  
Truck / Container Type:  
Carrier: CAR1 Trailer:  
Seal No:

Delivery Address  
166 GUNNERS CIRCLE  
EPPING 7460  
Tel: +27212005818

Pallet ID:\*\*\* 39948000093595367 \*\*\* XDOCK PALLETMaster ID:

Order ID	Product	Description	Colour / Size	Pack Size	Supplied	Weight	UPC	Store/Sale Information Order
10532805	CIDER STRONGBOW	440ML CAN, GOL 440ML CAN		1	2208	0.0000	2200072701142	

Total Lines: 1 Total Packs: 2208

MANAGER (PRINT): *Paneela*

SIGN -----

DRIVER'S NAME AND SURNAME (PRINT): *SAKOBUS*

SIGN -----

GATE PASS NO: *360056*

TRUCK REGISTR. *(A1527576)*

Report Parameter Criteria

Distribution Center: 7  
Warehouse: 0  
Route ID: 9989  
Stop ID:  
Customer Number:  
Shipment Number: S3994000690653  
Delivery Date:  
Route Status: C

\*\*\*\*\* END OF REPORT \*\*\*\*\*



**Shoprite Checkers (PTY) Ltd.**

**Proof of Returns**

**Document number: 8317326243**

**GRN: 50359331**

<u>Delivery Details</u>		<u>Supplier Details</u>	
Store Number:	39948	Supplier:	133033
Store Name:	DC BASSON	Name:	SIGNALHILL PRODUCTS (PTY) LTD
Division:	South Africa	Address:	Street: 166 GUNNERS CIRCLE
Credit Request Date:	15 Oct 2024	Town:	EPPING
Return Purchase Order:	1163435570	Post Code:	7460
Approval Reference:	0168614969		
Created by:	FI_BATCH		

Line	GTIN	Article Number	Article Description	Pack Size (UOM)	Quantity	Net Value	Tax	Gross Value
1	6009705710348	10532805	CIDER STRONGBOW 440ML CAN, GOLD	1 (EA)	2208 ( EA)	30,360.00	4,554.00	34,914.00
Total Credit Value								34,914.00

Receiving Clerk Signature: Elizah Mfune  
Employee number: \_\_\_\_\_

Driver Name: SAKOBUS

Driver signature: [Signature]

Vehicle Registration: CA18529 S76

CN094064

C/o Range rd & Anfield rd  
 Blackheath  
 Kuilsrivier  
 Cape Town



Liquor Runners

(021) 903 3880

Pieter@lrsa.co.za

C/o Range rd &amp; Anfield rd

Blackheath

Kuilsrivier

Cape Town

(021) 903 8874

Liquor Runners Cape Town

Http://www.lrsa.co.za

## REQUEST FOR CREDIT - CR1434973

2024-10-24 03:36:23

LOAD SHEET Reference - LSID , DATE Delivered -

Reg. No.	Truck Description	Load Capacity	Driver Name	Dispatcher	Checker
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Reason for Credit: Leakage

Customer Name: SHOPRITE BASSON DC

Brief Description of Credit:

Principal Customer Code: UPLIFT

Doc. Date: 2024-10-22 Doc. Ref: UPL22102024S GRV: 50359331 Credit Type: Upliftment Invoice Amt: R 0

Stock Code	Stock Description	Unit	Packsize	Reason Code	Reason	Batch	QTY
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FG CD-052	STRONGBOW GOLD CAN 4 X 6 X 440ML	CS	24 x 440ML	R5	Leakage		92
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Total Number of Items to be credited on Document Ref: UPL22102024SHP (1 Product Type)

92

Authorized by: \_\_\_\_\_  
 [date]

1/1



SIGNAL HILL PRODUCTS

Epping  
166 Gunners Circle  
Epping 1  
Cape Town, WC, 7460  
Phone: +27 (0) 21 203 2490  
Web: <http://www.signalhillproducts.com>

## Return for Credit

Order No.: CN094064  
Order Date: 24/10/2024  
Delivery Date: 26/10/2024  
Customer ID: C0705  
Currency: ZAR

BILL TO:		SHIP TO:			
Customer Contact		TERMS		CONTACT	
Customer Contact		SHIPPING TERMS		SHIP VIA	
NO.	ITEM	QTY.	UOM	PRICE	DISC.
1	FG CD-052: Strongbow Gold Cider - 24 x 440ml CAN (4.5% ALC/VOL)	92.0000	CASE	330.0000	0%
				30,360.00	

PLEASE NOTE: The quantity delivered will be subject to stock availability. Shipment confirmation to follow.

Total Weight (KG) : 1,034.08000	Sales Total: 30,360.00
Total Volume (L) : 971.52000	Freight & Misc.: 0.00
	Less Discount: 0.00
	Tax Total: 4,554.00
	Total (ZAR): 34,914.00



KIX



**Bavaria**  
IMPORTED  
MALT