



Pernod Ricard
South Africa

Date 10 Oct. 2024

DELIVERY AND STOCK ISSUES

CUSTOMER NAME: Ultra Somerset west

ACCOUNT NUMBER

69607

CONTACT PERSON: Salvidore

TEL

0685460246

COMPLAINT RECEIVED BY Ray
(PRSA Employee / Representative):

WAREHOUSE Cape Town

Invoice Number	<u>1500152</u>	Invoice Date	<u>22.07</u>	Date of incident	<u>14.08</u>
Qty	<u>1</u>	<input checked="" type="checkbox"/> Bottle <input type="checkbox"/> Case	Product	<u>Ballantine's</u>	

SELECT COMPLAINT (X) AND COMPLETE THE QUESTIONS UNDERNEATH THAT BLOCK:

STOCK MISSING	DELIVERY PROBLEMS	UNSALEABLE UP-LIFT	PACKAGING PROBLEMS
Was case sealed? <input type="checkbox"/>	Was POD signed? <input type="checkbox"/>	Who authorized UpLift? <input type="text"/>	Lot number? <u>LKCT0882</u>
Did customer check stock on taking delivery? <input type="checkbox"/>	Driver's name <input type="text"/>	Why is it unsaleable? <input type="text"/>	Take photo if possible
Is there an indentation in case where bottle should be? <input type="checkbox"/>	Date order was captured / despatched? <input type="text"/> / <input type="text"/>	Should a VALUEcredit be done? <input type="checkbox"/>	Photo attached Y/N <input checked="" type="checkbox"/>
Lot number? <input type="text"/>			

Details: Bottle cap damaged

ACTION TO BE TAKEN & RESPONSE FROM WAREHOUSE

Date Referred To Action

FEEDBACK TO BE GIVEN WITHIN 3 DAYS OF RECEIVING THIS NOTICE:

SENT: FEEDBACK DATE:.....





Ballantine's
— FINEST —

ALCOHOL REDUCES DRIVING
ABILITY, DON'T DRINK AND DRIVE

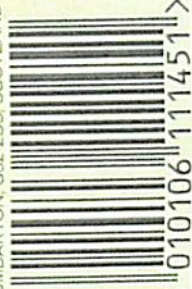
George Ballantine & Son
www.ballantines.com

www.wise-drinking.com
GEORGE BALLANTINE AND SON,
DUMBERTON, G82 2SS, SCOTLAND

750 ml



43% vol



26388039

LKCT0882
2023/02/08 14:28

