

Magdalene Adams

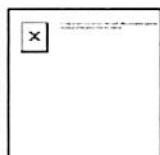
From: Liezel Lotriet <liezel@groupmeridian.co.za>
Sent: Monday, 06 May 2024 09:48
To: Magdalene Adams; Query @ Groupmeridian; Remo van Antwerpen; Sylvia Diedericks
Cc: Anro Brits; Chelldean Watson; Lungile Mkhabela; Ruaul De Ridder; Sylvia Diedericks
Subject: RE: TOPDS018 - Tops Die Boord- SO1171388

Good morning

SO1171388 cancelled

New SO1174603.

Thank you



Liezcel Lotriet
Customer Service Supervisor
Meridian Wine Distribution
T: +27 (0)861 113 959 | M:

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From: Magdalene Adams <orderscpt2@lrsa.co.za>
Sent: Monday, May 6, 2024 9:44 AM
To: Query @ Groupmeridian <query@groupmeridian.co.za>; Remo van Antwerpen <remo.vanantwerpen@groupmeridian.co.za>; Sylvia Diedericks <ct@lrsa.co.za>
Cc: Anro Brits <anro@groupmeridian.co.za>; Liezel Lotriet <liezel@groupmeridian.co.za>; Chelldean Watson <chelldean.watson@groupmeridian.co.za>; Lungile Mkhabela <lungile.mkhabela@groupmeridian.co.za>; Ruaul De Ridder <ruaul@lrsa.co.za>; Sylvia Diedericks <ct@lrsa.co.za>
Subject: RE: TOPDS018 - Tops Die Boord- SO1171388

Caution: This message comes from an external organisation.

Good morning

Will it be a possible to have this SO cancelled and process a new SO in aid for us to deliver between today and tomorrow?

In the interim our IT department can assess the problem and find a solution.

Kind Regards

Magdalene Adams

office 021 903 8874

Cell 066 123 0136

email orderscpt@lrsa.co.za

C/O Range and Anfield Rd, Blackheath, Cape town, 7599



From: Meridian Customer Service <query@groupmeridian.co.za>

Sent: Monday, May 6, 2024 9:00 AM

To: remo.vanantwerpen@groupmeridian.co.za; Sylvia Diedericks <ct@lrsa.co.za>

Cc: Magdalene Adams <orderscpt2@lrsa.co.za>; anro@groupmeridian.co.za; liezel@groupmeridian.co.za; chelldean.watson@groupmeridian.co.za; lungile.mkhabela@groupmeridian.co.za; Ruaul De Ridder <rualu@lrsa.co.za>

Subject: RE: TOPDS018 - Tops Die Boord- SO1171388

Hi Magdalene

We still dont have a reply or answer on the query raised last week ?

Still order is not picked or invoiced for delivery

When will this reach the customer and advise why nothing has happened with the order ?

SO1171388 ? Tops Die Boord 35260 DS

Thanks

Charmaine

----- Original Message -----

From: Remo van Antwerpen [remo.vanantwerpen@groupmeridian.co.za]

Sent: 2024/05/03, 07:38

To: orderscpt2@lrsa.co.za; query@groupmeridian.co.za

Cc: chelldean.watson@groupmeridian.co.za; lungile.mkhabela@groupmeridian.co.za; anro@groupmeridian.co.za; charmaine.forbay@groupmeridian.co.za; liezel@groupmeridian.co.za; rualu@lrsa.co.za

Subject: RE: TOPDS018 - Tops Die Boord- SO1171388

Good morning Magdalene,

Thank you for the feedback on the other two queries yesterday, I see feedback on the below missed order not delivered is still outstanding please advise?

Kind Regards



Remo van Antwerpen
Warehouse Planner
Meridian Wine Distribution
T: +27 (0)86 111 3959 |M:

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From: Remo van Antwerpen <remo.vanantwerpen@groupmeridian.co.za>
Sent: Thursday, May 2, 2024 3:06 PM
To: Query @ Groupmeridian <query@groupmeridian.co.za>; orderscpt2@lrsa.co.za
Cc: Charmaine Forbay <charmaine.forbay@groupmeridian.co.za>; Chelldean Watson <chelldean.watson@groupmeridian.co.za>; Liezel Lotriet <liezel@groupmeridian.co.za>
Subject: RE: TOPDS018 - Tops Die Boord- SO1171388

Hi Magdalene,

Following up on this, still awaiting your feedback on the order below?

Kind regards

From: Remo van Antwerpen <remo.vanantwerpen@groupmeridian.co.za>
Sent: Thursday, May 2, 2024 10:02 AM
To: orderscpt2@lrsa.co.za; Query @ Groupmeridian <query@groupmeridian.co.za>; Liezel Lotriet <liezel@groupmeridian.co.za>
Cc: Charmaine Forbay <charmaine.forbay@groupmeridian.co.za>; Chelldean Watson <chelldean.watson@groupmeridian.co.za>
Subject: RE: TOPDS018 - Tops Die Boord- SO1171388

Hi Liezel,

If I look at Libra this have been picked and printed by LR and its set up for Delivery Fridays, so I'm expecting this will be delivered tomorrow.

Magdalene please confirm this will be delivered tomorrow, I see for some reason this was debriefed on Tuesday 30/04/2024 please advise how that works?

Invoice Number tempSO1171388

Search

Document Details:

Invoice Amount: R 0.00 **Load ID :** 1402004
Principle: Craft Liquor Merchants
Payment Terms:
Captured By: Libra EDI
Capture Date: 2024-04-25
Capture Time: 16:05
Customer Code: diespar
Own Cust Code: 35260
Customer Name: TOPS SPAR DIE BOORD
Handover Finalized:
Handover Date:

Debrief Details:

Debrief Status:
GRV Number:
Debrief Date: 2024-04-30
Last Trip:
Previous Debrief:
Previous Delivery:
Last Change: 2024-04-25 16:05:44

Delivery Details:

Delivery Nr: SO1171388 **Weight :**
Delivery Date:
Trip Link:
Delivery Day: Fri
Delivery Route: STELLENBOSCH
Bay Nr:
Truck Capacity:
Truck Registration NR:
Truck Driver Name:
Driver Contact NR:
Shipment Nr:
Out Of Sequence:
OOS Value:
Sales Order: SO1171388

Call-In Details

Call-In:
POD Returned:
Returned Date:

Invoice Stock

Invoice Detail Line	Item Number	Description	Pack Size
2826587	ESMSAEXL	Sadko Exclusive Vodka	6 X 750ML
2826588	INCMEVSDEU	Meukow VS Deluxe	1 x 750ML

Kind Regards

From: Liezel Lotriet <liezel@groupmeridian.co.za>
Sent: Thursday, May 2, 2024 8:49 AM
To: Remo van Antwerpen <remo.vanantwerpen@groupmeridian.co.za>; Query @ Groupmeridian <query@groupmeridian.co.za>; orderscpt2@lrsa.co.za
Cc: CTN Orders <ctnorders@groupmeridian.co.za>
Subject: TOPDS018 - Tops Die Boord- SO1171388

Hi Remo

Hope you are well.

Would you be able to assist please.

LR says this SO is not on their sheet for picking, this is for tomorrow.

I cannot see any reason why it shouldn't be.

Thank you

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LRSA SINGLE PICK FOR COLLECTION / SPECIAL DELIVERY

Diespar	Stock Code	Stock Description	Packsize	Unit	Batch	Units QTY
					Load ID: 1402004	
		Craft Liquor Merchants				
		TOPS SPAR DIE BOORD				
		CS				
ESMSAEXL	Sadko Exclusive Vodka		6 x 750ML	CS		
		EA				
INCMEVSDEU	Meukow VS Deluxe		1 x 750ML	EA		
					1	
					2	
					3	

14/04/24
G

Checked By: _____

Picked By: ✓

2024/04/30 14:26:03

1/1