RETURNS ADVICE NOTE (QUALITY ISSUES ONLY)

DATE:

17 May 2024



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		***************************************		CUSTOME	R DETAIL				
OUTLET NAM Massmart v cash and ca	vholesale Trident	C15670	IMBER (C-CC	DDE):	AREA: Mokopane			IP ACCOUN M NUMBER:	T REFERENCE
DISTRIBUTION	CENTRE OFFICE USE	ONLY:			SHIPMENT NUMBE	R:	CRED	IT NOTE NU	JMBER;
				PRODUCT	DETAILS				
			REPRESENTA	TIVE				DRIVER	DISTRIBUTION
PRODUCT CODE	PRODUCT DESCRIPTIO	IN .	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
600970571 0508	Strongbow 440m	nl Red Berries	440ml	90 83 ds	A4009710E1	End Oct 2024	601		
60097057 10508	Strongbow 440m	nl Red Berries	440ml	⁵⁸ O	L3360710E0115	End Sept 2024	601		
					PROJECT OF THE PROPERTY OF THE				
						HOF	N		
			12.00		CASI	- B.	ANE	RRI	
					TEL GO	마과 중에 얼마나라를 보고 하다니	9166	FD :	
	Sent to He	imeken a	7 May	വവാം	GRV NO: _	ORTO	46		
ONLY TH				ES & E	BATCHES WIL	L BE CO	LLECT	ED & C	REDITED.
CODE DES	CRIPTION DETA	ML.	RE	TURN REA	SON CODES		•		
602 Intri	insic QUAL	ITY - Product wh	ere the content	is incorrect	(i.e. label, capsule, carto i.e. foreign object, taste, le under instruction from	small colour e	to		\ rch department.
RETURN REAS The car	SON DESCRIPTION is of the product lea	iks liquid as the	y burst open	and the	content is half full			÷	
	***************************************	. AGREED UP	LIFTMENT QU	ANTITIES &	BATCHES (PRIOR TO	UPLIFTMENT			
District manag	Leripa	F	Representative IAME: Mpho	(SHP)		Custome NAME:	M.	ساررو	
SIGNATURE:	La	S	BIGNATURE:	8	108	SIGNATI	JRE:		>
	~		UPLIFTMENT	EXICUTED	(DAY OF UPLIFTMENT	\			
Customer			river		TO ENTINEMI		on Centre		
NAME:	larline	N	IAME;			NAME:	751100	STATE OF THE PARTY	
SIGNATURE:	neall	S	IGNATURE:			SIGNATU	RE:		samu ny mandrona ara-daharanjarahan Mandrona daharan dahar

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY)

DATE:

17 May 2024



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	· · · · · · · · · · · · · · · · · · ·			CUSTOM	ER DETAIL			***************************************	
OUTLET NAM Massmart v cash and ca	vholesale Trident	C15670	MBER (C-CC	DDE):	AREA: Mokopane			PACCOUN' NUMBER:	T REFERENCE
DISTRIBUTION	CENTRE OFFICE USE	ONLY:		***	SHIPMENT NUMBE	R:	CREDI	T NOTE NU	MBER:
				PRODUC	T DETAILS				
	The state of the s		REPRESENTA					DRIVER	DISTRIBUTION
PRODUCT CODE	PRODUCT DESCRIPTION	ON CONTRACTOR OF THE PROPERTY	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
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60097057 10508	Strongbow 440m	nl Red Berries	440ml	58	L3360710E0115	End Sept 2024	601		1
		111							
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ONLY TH			1	-	BATCHES WIL	L BE CO	LLECT	ED & CI	REDITED.
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601 Extr 602 Intri	insic QUAI	LITY - Product wh	ere the content	is incorrec	g (i.e. label, capsule, cartor t, i.e. foreign object, taste, de under instruction from l	smell, colour, e	tc.		rch department.
The car	SON DESCRIPTION As of the product lea	aks liquid as the	y burst oper	and the	content is half full			45	
	THEOREM SACRAFT	AGREED UP	LIFTMENT QU	ANTITIES	& BATCHES (PRIOR TO	UPLIFTMENT)			
District manag	jer (SHP)		Representative			Custome NAME:	r	-01 Gen	
	Leripa,		IAME: Mpho	Mabitsi		NAME:			
SIGNATURE:	Jan	S	SIGNATURE:	8	ANS -	SIGNATU	JRE:		
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Customer		l n	river	PAIGOIE	- (DATO: OFEIFIMENT)		ion Centre	and the state of t	
NAME:			IAME:			NAME:			
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NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

Ranjini Padayachee

From:

Customer Care <customercare.za@heineken.com>

Sent:

Wednesday, 03 July 2024 11:31

To:

Ranjini Padayachee

Subject:

RE: FW: Massmart wholesale Trident cash and carry liquor C15670 RAN [

thread::BDxRwi6_BJeczx0M_TByPAY::]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Ranjini

Please see below snippet of approval.

RE: Massmart wholesale Trident cash and carry liquor C15670 RAN [ref:!00D4J0



Cynthia Reddy

To Chantalle Kalogwile; Makgosi Booysen

Cc Nieschka Christians; O Linale Ramorara; O Naledi Jiyane

Hi Chantalle

Yes, approved.

Regards



Cynthia Reddy

Senior Brewing Technologist

ZWIN

Reply

≪ Reply All

→ 1

INEKEN everages

Nieschka Christians

Customer Care Consultant

@ nieschka.christians@heineken.com | [021 809 7820 | 2 +27 (0) 21 809 8600

www.heinekenbeverages.co.za | 3 Howick Close, 7th Floor The Edge Building, Tygervalley

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WICHARD HOOSE HOOSE HOOSE	©CONDITIONS OF RETURN: Please supply us with Name of Section Name of MAPHOT NAPHOT NAPPROTECTIONS OF SETURN NAPPROTECTION	CREDIT NOTE as soon as possible	FIG
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