



STRONGBOW,
APPLE CIDERS

CREDIT NOTE NUMBER

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

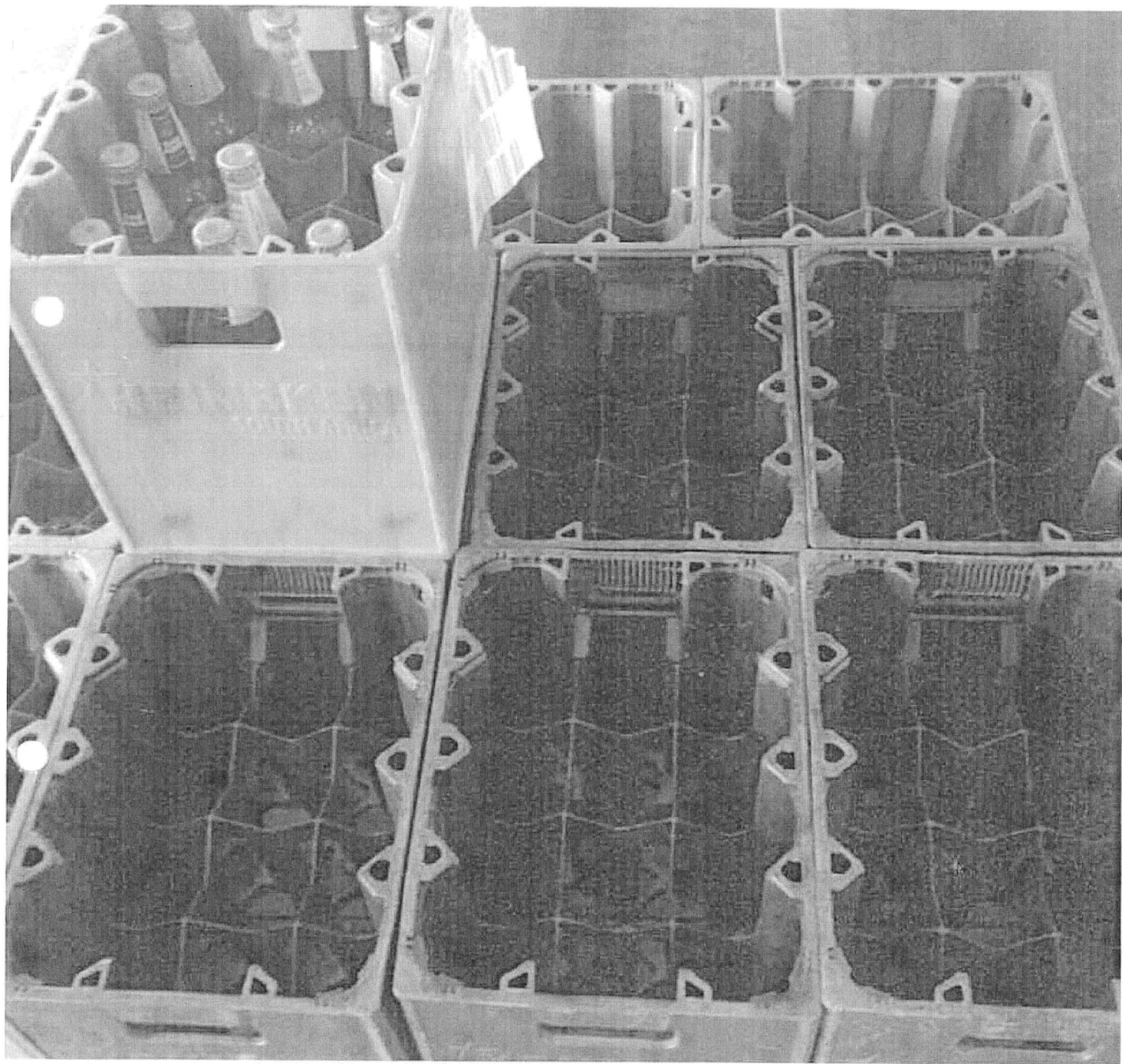
[illegible]

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

Liquormasters



Ranjini Padayachee

From: Ranjini Padayachee
Sent: Monday, 01 July 2024 16:10
To: Nieschka Christians
Cc: Deena Moodliar; Customer Care
Subject: RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY CRATE ON LAST LAYER
Attachments: Liquor Masters 01.07.2024.pdf; Strongbow Complaints Register 01.07.2024.xlsx

Hi Nieschka,

Please find attached RAN for approval – Liquor Masters.
The customer received a pallet delivery and found empty crates on the last layer of the pallet.

Kind Regards,

Ranjini Padayachee
Centralized Sales Manager
+27 71 855 4109



SIGNAL HILL PRODUCTS



Ranjini Padayachee

From: Customer Care <customercare.za@heineken.com>
Sent: Wednesday, 17 July 2024 08:54
To: Ranjini Padayachee
Subject: RE: RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY CRATE ON LAST LAYER [thread::pgdtA86ACAWumDEh3svlDQY::]

Follow Up Flag: Follow up
Flag Status: Flagged

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning

Apologies for the delay in our response.

Please see below approval granted.

Thank you.

Kind Regards
Nieschka Christians

----- Original Message -----

From: Makgosi Booysen [makgosi.booysen@heineken.com]
Sent: 2024/07/17 8:47 AM
To: customercare.za@heineken.com
Cc: marothi.makwala@heineken.com; sandiso.peter@heineken.com; chantalle.kalogwile@heineken.com
Subject: RE: RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY CRATE ON LAST LAYER [thread::pgdtA86ACAWumDEh3svlDQY::]

Good day,

Approval granted.

Regards

MB

Thanks Niecshka

@Makgosi: the batches tie in with the report Linale shared, may you please approve credit?

Regards,

From: Customer Care <customercare.za@heineken.com>
Sent: Monday, July 1, 2024 4:55 PM
To: Makgosi Booysen <makgosi.booysen@heineken.com>
Cc: Chantalle Kalogwile <Chantalle.Kalogwile@heineken.com>; Levy Makwala <Marothi.Makwala@heineken.com>; Sandiso Peter <Sandiso.Peter@heineken.com>
Subject: FW: RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY CRATE ON LAST LAYER [thread::pgdtA86ACAWumDEh3svIDQY::]

Good day QT

Please see below complaint for Liquor Masters, for leaking cans.

Assist with approving the RAN as per requested from SHP.

Thank you.

Kind Regards

INEKEN
beverages

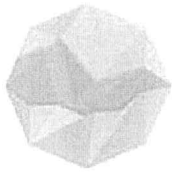
Nieschka Christians

Customer Care Consultant

@nieschka.christians@heineken.com | ☎ 021 809 7820 | 📠 +27 (0) 21 809 8600

www.heinekenbeverages.co.za | 3 Howick Close, 7th Floor The Edge Building, Tygervally

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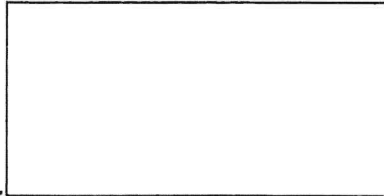
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thread::pgdtA86ACAWumDEh3svIDQY::

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