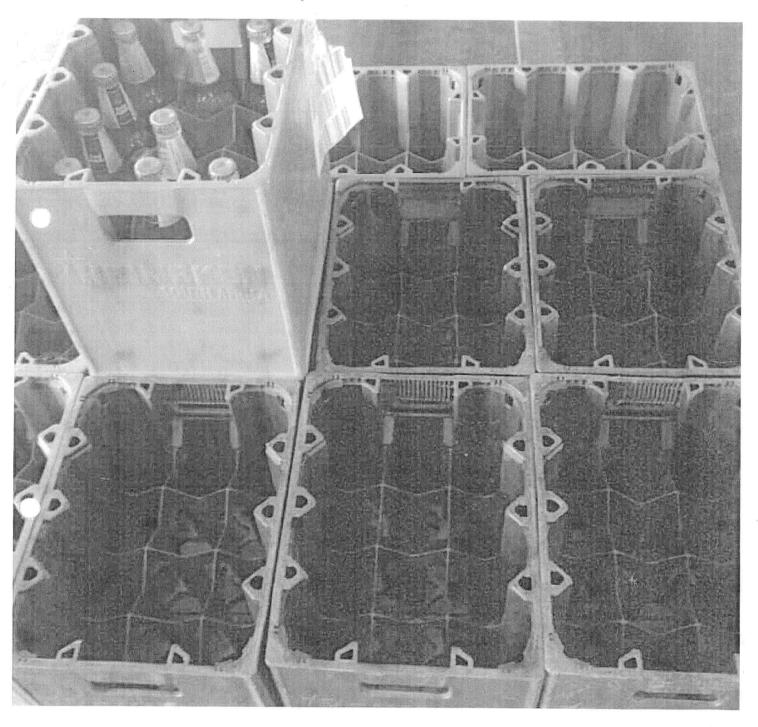
OUTLET NAM	NC TO THE RESERVE TO			-				APPLE	UBUW,	
Liquor	A .	ACCOUNT NU	MBER (C-C	CUSTO	MER DETAIL AREA:		Logo			
THE MEST		C175	+3		Poloknene		/CLAH	GROUP ACCOUNT REFERENCE /CLAIM NUMBER		
DISTRIBUTION CENTRE OFFICE USE ONLY				SHIPMENT NUMBER:			CREDIT NOTE NUMBER			
PRODUCT		F	EPRESENTA		OT DETAILS			1	6	
CODE	PRODUCT DESCRIPTION		PACK SIZE	CASES	BATCH NUMBER	EXPIRY	REASON	DRIVER	DISTRIBU	
1910379	Strongbow	6 111			44 093	DATE	CODE	CASES	CASES	
	700	Tioled 600s	112	12	7107	2025	Crates			
ONLYTHE	AROVE ARRE									
CODE DESCRIE	ABOVE APPR	OAFD GOV	ANTITIE	S & B	ATCHES WILL	BE COL	LECTE	D & CF	REDITED	
602 Extrinsic	QUALITY -	Product where t	he external p	ackaging (I	e label, capsule, carton,	elc.) is incorrec	of or damage.			
Stock Rec RETURN REASON D	all OUALITY.	Any product to t	ne withdrawal	from trade	e. labet, capsule, carton, e. foreign object, teste, sn under instruction from He	nall, colour, etc Ineken Quality	Managamen	l and Resear	ch department	
711.										
anet 1	red emp	ty cra	405	On	the last	+ lay	er of	de	Palle	
etrict manage (ALI)	GREED UPLIFTA	MENT QUAN	TITIES & B	ATCHES (PRIOR TO UP	LIFTMENT)				
ME: _ leboho Leripa		Repres NAME:	Representative (SHP) NAME: 1011/c 3 Madon sela SIGNATURE:			customer NAME: Dimarkerts 0				
		THE RESERVE OF THE PARTY OF THE								
		1 6	IR.O			SIGNATUR	RE:			

Customer Driver Distribution Centre
NAME: NAME:
SIGNATURE: SIGNATURE:
SIGNATURE:

NOTE PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the resummendation, a credit note will be passed in favour of the Customer.

Liquormasters



Ranjini Padayachee

From:

Ranjini Padayachee

Sent:

Monday, 01 July 2024 16:10

To:

Nieschka Christians

Cc:

Deena Moodliar; Customer Care

Subject:

RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY

CRATE ON LAST LAYER

Attachments:

Liquor Masters 01.07.2024.pdf; Strongbow Complaints Register 01.07.2024.xlsx

Hi Nieschka,

Please find attached RAN for approval – Liquor Masters.

The customer received a pallet delivery and found empty crates on the last layer of the pallet.

Kind Regards,

Ranjini Padayachee

Centralized Sales Manager

+27 71 855 4109



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Ranjini Padayachee

From: Sent: To: Subject:	Customer Care <customercare.za@heineken.com> Wednesday, 17 July 2024 08:54 Ranjini Padayachee RE: RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY CRATE ON LAST LAYER [thread::pgdtA86ACAWumDEh3svIDQY::]</customercare.za@heineken.com>							
Follow Up Flag: Flag Status:	Follow up Flagged							
CAUTION: This email originated from the sender and know the content is s		tion. Do not click links or o	open attachments unless you recognize					
Good morning								
Apologies for the delay in our	response.							
Please see below approval gr	anted.							
Thank you.								
Kind Regards Nieschka Christians								
	kgosi.booysen@hei ken.com ken.com; sandiso. en.com DVAL - LIQUOR MAS	peter@heineken.cor STERS 660ML PALLE						
Good day,								
Approval granted.								
Regards								
МВ								

Thanks Niecshka

@Makgosi: the batches tie in with the report Linale shared, may you please approve credit?

Regards,

From: Customer Care <customercare.za@heineken.com>

Sent: Monday, July 1, 2024 4:55 PM

To: Makgosi Booysen < makgosi.booysen@heineken.com>

Cc: Chantalle Kalogwile < Chantalle. Kalogwile@heineken.com>; Levy Makwala

<Marothi.Makwala@heineken.com>; Sandiso Peter <Sandiso.Peter@heineken.com>

Subject: FW: RAN FOR APPROVAL - LIQUOR MASTERS 660ML PALLET DELIVERED WITH EMPTY

CRATE ON LAST LAYER [thread::pgdtA86ACAWumDEh3svIDQY::]

Good day QT

Please see below complaint for Liquor Masters, for leaking cans.

Assist with approving the RAN as per requested from SHP.

Thank you.

Kind Regards



Nieschka Christians

Customer Care Consultant

@ nieschka.christians@heineken.com | \$\bar{\mathbb{L}}\$ 021 809 7820 | \$\mathbb{Z}\$ +27 (0) 21 809 8600

www.heinekenbeverages.co.za | 3 Howick Close, 7th Floor The Edge Building, Tygervalley

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thread::pgdtA86ACAWumDEh3svIDQY::
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