

AM MARKETING

Upliftment Request

AMUP98

15/08/2024

Tzaneen Cash & Carry

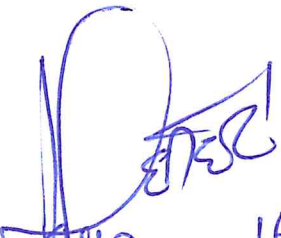
Tzaneen

(Signal Hill)

Dear Customer

Will you please return the below stock as requested:

Product	Quantity
Stongbow Red 440ml	18 Cases /


Customer
16/08/2024


Driver

All lose units
083 648 1376
for a photo

* Move stock to Return.

RETURNS ADVICE NOTE (QUALITY ISSUES ONLY) SHP Ticket 2157, HB CASE 02247941		DATE: 5/AUG 2024 
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CUSTOMER DETAIL			
OUTLET NAME: (iShanday)	ACCOUNT NUMBER (C-CODE):	AREA: Tzanen	GROUP ACCOUNT REFERENCE / CLAIM NUMBER:
Tzanen E&C	C15671	leadclaudewhatelyB...	

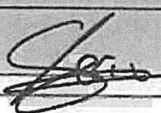
DISTRIBUTION CENTRE OFFICE USE ONLY:	SHIPMENT NUMBER:	CREDIT NOTE NUMBER:

PRODUCT DETAILS								
REPRESENTATIVE						DRIVER	DISTRIBUTION CENTRE	
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
601	Strongbow Red	4440	18	L3350710003	END SEP 2024	601		

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.

RETURN REASON CODES		
CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION
Leaking CAN

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)		
District manager (SHP)	Representative (SHP)	Customer
NAME: Teboho Leripa	NAME: Nelson Makwane	NAME:
SIGNATURE: 	SIGNATURE: 	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)		
Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.

Ranjini Padayachee

From: Nieschka Christians <Nieschka.Christians@heineken.com>
Sent: Monday, 12 August 2024 12:11
To: Ranjini Padayachee
Subject: RE: RAN for approval: Tzaneen Cash and Carry SHP ticket 2157 [thread::ACyEHzc2ATiYQrg1HwhHGQY::]

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good day Ranjini

HB Reference for Tzaneen Cash and Carry: **02247941**

Kind Regards



Nieschka Christians
CIC Customer Care Consultant

@ nieschka.christians@heineken.com | ☎ +27 21 8097820

www.heinekenbeverages.co.za | The Edge Building 3 Howick Close, Tyger Falls 7530

Please consider the environment before printing this email

SPEAK UP HEINEKEN Beverages is committed to conducting business with integrity and fairness. If you suspect fraud or corruption, report this anonymously via speakup.heineken.com

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From: Ranjini Padayachee <Ranjini@signalhillproducts.com>
Sent: Monday, August 12, 2024 12:01 PM
To: SHRZA1-CUSTOMERCARE <customercare.za@heineken.com>; Nieschka Christians <Nieschka.Christians@heineken.com>
Subject: RE: RAN for approval: Tzaneen Cash and Carry SHP ticket 2157 [thread::ACyEHzc2ATiYQrg1HwhHGQY::]

Hi,

Please confirm the HB case reference.

Kind Regards,
Ranjini

Ranjini Padayachee
Centralized Sales Manager

MASSTORES (PTY) LTD ACTING AS AN AGENT FOR MASSMART WHOLESALE (PTY) LTD (COMPANY REG. NO. 1987/001214/07)

PRIVATE BAG X4

Tzaneen C&C Liquor Store
Reg. No. 1991/06805/07

TAX INVOICE(RETURN NOTE)

SUNNIGHT

2157

Vat No. 4300119155

W07L - Tzaneen C&C Liquor Store
1000 Station & Claude Wheatley St
Tzaneen, 0850

Vendor: 9771 SIGNAL HILL PRODUCTS PTY LTD
166 GUNNERS CIRCLE

EPPING, WESTERN CAPL. 7460

Vendor Vat No. 4460259833

Tel: 0829241834

Contact: MR DESMOND JACOBS

DOCUMENT NUMBER: 5027196259

SO Number:

Triceps Number:

Document Date: 16.08.2024

Document Time: 14:19:08

Page: 1 of 1

Return Order NO: 4402314160

Courier Name NON COURTER

Distributor Reg. No. - Unconditional

Waybill No

ARTICLE NUMBER	BARCODE	ARTICLE DESCRIPTION SERIAL NUMBER	ARTICLE NO	VENDOR RETURN		PACK SIZE	COST (EXCL)	UNIT COST		TOTAL Vat%
				QTY	UOM			(EXCL)		
392284	6009705710522	STRONGBOW RED BERRIES CAN 440ML	FGCD048	432.00	EA	24	12.65	5,464.80		15

SUB TOTAL 5,464.80

VAT 819.72

TOTAL COST (INCL) 6,284.52

CONDITIONS OF RETURN: Please supply us with our TAX CREDIT NOTE as soon as possible

REMARKS:

DAMAGE - 02247941

VEHICLE REG

FRM252L

RETURN CLERK
Name PMASHA

Signature

CHECKED BY

DRIVER NAME

THATO

MOTSAT

ID NUMBER

8606015359082

SEAL NO: