



AM MARKETING

Upliftment Request

AMUP109

21/10/2024

Impala Liquor Store

Phalaborwa

Dear Customer

Will you please return the below stock as requested:

Product	Quantity
Strongbow Red Berries 24x440ml	17 Cases

Customer

Driver

RETURNS ADVICE NOTE**(QUALITY ISSUES ONLY)**

DATE:

11/10/2024



Ticket NR 2840 HB CASE 02387560

CUSTOMER DETAIL

OUTLET NAME:

impala liquor store

ACCOUNT NUMBER (C-CODE):

C13765

AREA:

3. Impala
gravelottevmain road
namkgaleGROUP ACCOUNT REFERENCE
/CLAIM NUMBER:

DISTRIBUTION CENTRE OFFICE USE ONLY:

SHIPMENT NUMBER:

CREDIT NOTE NUMBER:

PRODUCT DETAILS

REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
	Strongbow Red	440ml	17	L4027710E06 36	end October	601		

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.**RETURN REASON CODES**

CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
603	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION

leaking Can

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

District manager (SHP)	Representative (SHP)	Customer
NAME: Teboho Leripa	NAME: Nelson Mokabane	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)

Customer	Driver	Distribution Centre
NAME:	NAME:	NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.