



AM MARKETING

Upliftment Request

AMUP103

17/09/2024

Impala Liquor Store

(Signal Hill)

Dear Customer

Will you please return the below stock as requested:

Product	Quantity
Strongbow Gold 24x440ml	17 Cases ✓
Strongbow Red Berries 24x440ml	2 Cases ✓

Bongani KHOSA
Customer

Nico
Driver

RETURNS ADVICE NOTE
(QUALITY ISSUES ONLY)DATE:
06/09/2024

Ticket No. 2473 Heineken case 02313358

CUSTOMER DETAIL

OUTLET NAME: Impala liquor store	ACCOUNT NUMBER (C-CODE): 13765	AREA: 3 mpala namakgale1391	GROUP ACCOUNT REFERENCE /CLAIM NUMBER:
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DISTRIBUTION CENTRE OFFICE USE ONLY:

SHIPMENT NUMBER:

CREDIT NOTE NUMBER:

PRODUCT DETAILS

REPRESENTATIVE							DRIVER	DISTRIBUTION CENTRE
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BATCH NUMBER	EXPIRY DATE	REASON CODE	CASES	CASES
601	Strongbow Gold	440ml	17	L3344710E0647	end sep	601		
601	Strongbow Red	440ml	2	L4027710E0637	end Oct	601		

ONLY THE ABOVE APPROVED QUANTITIES & BATCHES WILL BE COLLECTED & CREDITED.**RETURN REASON CODES**

CODE	DESCRIPTION	DETAIL
601	Extrinsic	QUALITY - Product where the external packaging (i.e. label, capsule, carton, etc.) is incorrect or damaged.
602	Intrinsic	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
303	Stock Recall	QUALITY - Any product to be withdrawal from trade under instruction from Heineken Quality Management and Research department.

RETURN REASON DESCRIPTION

leaking can

AGREED UPLIFTMENT QUANTITIES & BATCHES (PRIOR TO UPLIFTMENT)

District manager (SHP) NAME: Teboho Leripa	Representative (SHP) NAME: Nelson Mokabane	Customer NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

UPLIFTMENT EXECUTED (DAY OF UPLIFTMENT)

Customer NAME:	Driver NAME:	Distribution Centre NAME:
SIGNATURE:	SIGNATURE:	SIGNATURE:

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE, but serves to inform the company that its sales representative recommends that a credit note be passed for the reason specified above. Should the Regional Sales Manager in his/her sole discretion accept this recommendation, a credit note will be passed in favour of the Customer. No refunds or product replacements will be given.