

Cancel as per Aniska

RETURNS ADVICE NOTE

Ticket 986

DATE:

17/04/2024



CUSTOMER DETAIL

OUTLET NAME:

HARMONY BENDULANG

ACCOUNT NUMBER (HEINEKEN):

C13762

AREA:

LIMPUPU

GROUP ACCOUNT REFERENCE / CLAIM NUMBER:

DISTRIBUTION CENTRE OFFICE USE ONLY:

SHIPMENT NUMBER:

CREDIT NOTE NUMBER:

PRODUCT DETAILS

REPRESENTATIVE						DRIVER		DISTRIBUTION CENTRE		
PRODUCT CODE	PRODUCT DESCRIPTION	PACK SIZE	CASES	BOTTLES	REASON CODE	CASES	BOTTLES	CASES	BOTTLES	REASON CODE
0070382	SBOW AC Gold RB Crate	12x660ml								
0070333	SBOW AC Gold Can Tray	4(6x440ml)	15							
0070332	SBOW AC Gold NRB Tray	4(6x330ml)								
0070383	SBOW Redb&ap RB Crate	12x660ml								
0070335	SBOW Redb&ap Can Tray	4(6x440ml)	3							
0070332	SBOW AC Gold NRB Tray	4(6x330ml)								
	Popping Cans.									
	Red Berry	13 360710E			End Sep 2024					
	Gold	13 343710E			End Sep 2024					
	Submitted to Heineken	17/4								
	Submitted to SHP for uplift	23/4/24								

RETURN REASON CODES

CODE	DESCRIPTION	DETAIL
601	External Damage	QUALITY - Product where the external packaging (i.e. label, capsula, carton, etc.) is incorrect or damaged
602	Internal Damage	QUALITY - Product where the content is incorrect, i.e. foreign object, taste, smell, colour, etc.
604	Product Withdrawal	QUALITY - Any product to be withdrawn from trade under instruction from Distell Quality Management and Research department

DISTRICT MANAGER (SHP)	REPRESENTATIVE (SHP)	CUSTOMER	DRIVER	DISTRIBUTION CENTRE
NAME	NAME	NAME	NAME	NAME
SIGNATURE	SIGNATURE	SIGNATURE	SIGNATURE	SIGNATURE

NOTE: PLEASE NOTE THAT THIS IS NOT A CREDIT NOTE. It is used to inform the company that the sales representative recommends that a credit note be passed for the reasons specified above. The District Sales Manager in his/her sole discretion accepts this recommendation. A credit note will be passed in favour of the Customer. No refund or goods will be given.