



Signal Hill Products (PTY) LTD

Shipment Confirmation

| SHP COMPANY DETAILS: | | SHIP TO DETAILS: | |
|----------------------|---|-------------------|--------------|
| Company Name | Epping | Name: | SOUTH AFRICA |
| Address | 156 Gunners Circle Epping 1 Cape Town WC 7450 | Delivery Address | |
| Phone: | +27 (0) 21 203 2480 | Shipping Contact: | |
| Email: | debtors@signalhillproducts.com | | |
| SHIPMENT DETAILS: | | SHIPMENT NOTES: | |
| Shipment Number: | SS134371 | | |
| Sales Order Nbr: | SO114444 | | |
| Processed Date: | 28/06/2024 | | |
| Warehouse: | LRFG04 | | |
| Customer ID: | | | |
| Customer Name: | 1,796,400,000 | | |
| Shipment Weight: | Liquor Runners SA | | |
| Ship Via: | | | |

| NO. | ITEM ID | ITEM | UOM | QTY | LOT / SERIAL NBR | TOTAL WEIGHT |
|-----|-----------|---|------|----------|------------------|--------------|
| 1 | FG CD-048 | Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL) | CASE | 100.0000 | 3333710E | 1,124.0000 |
| 2 | FG CD-048 | Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL) | CASE | 60.0000 | 3333710E | 674.4000 |

Driver: 

Driver Signature: 

Cust Received By:

Cust Signature: 

DPBC Packed By:

DPBC Checked By:

Date:

Truck Reg: J13B 898 FS

Total Qty:

160.0000

Signal Hill Products (PTY) LTD

Shipment Confirmation

SHIP COMPANY DETAILS:

Company Name: Epping
Address: 166 Gunners Circle
Epping 1
Cape Town
WC
7460
Phone: +27 (0) 21 203 2490
Email: debtors@signalhillproducts.com

SHIP TO DETAILS:

Name: SOUTH AFRICA
Delivery Address:
Shipping Contact:

SHIPMENT DETAILS:

Shipment Number: SS138371
Sales Order Nbr: SO114444
Processed Date: 28/06/2024
Warehouse: LRFG04
Customer ID:
Customer Name: 1,798.400000
Shipment Weight: Liquor Runners SA
Ship Via:

SHIPMENT NOTES:

| NO. | ITEM ID | ITEM | UOM | QTY | LOT / SERIAL NBR | TOTAL WEIGHT |
|-----|-----------|---|------|----------|------------------|--------------|
| 1 | FG CD-048 | Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL) | CASE | 100.0000 | 3333710E | 1,124.0000 |
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Driver:

Driver Signature:

Truck Reg:

Cust Received By:

Cust Signature

DPBC Packed By:

DPBC Checked By:

Date:

Total Qty:

160.0000

LRSA SINGLE PICK SLIP FOR INTER BRANCH TRANSFER

9226862

LR SEDIBENG IBT TO RECEIVE 0 PALLETS

tempSS138371

| St Code | St Desc | Pack Size | Batch | Unit | Units QTY |
|---------|---------|-----------|-------|------|-----------|
|---------|---------|-----------|-------|------|-----------|

SHPSA

LR SEDIBENG IBT

CS 160

| | | | | | |
|-----------|---|------------|----------|----|-----|
| FG CD-048 | Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL) | 24 x 440ML | 3333710E | CS | 60 |
| FG CD-048 | Strongbow Red Berries Cider - 24 x 440ml CAN (4.5% ALC/VOL) | 24 x 440ML | 3333710E | CS | 100 |

| | |
|----------------|-----|
| Total Cases: | 160 |
| Total Pallets: | 0 |

Picked By: _____

Checked By: _____

Friday 28 June 2024

R SEDIBENG IBT TO RECEIVE 0 PALLETS

tempSS138371

| Scanned | St Code | St Desc | PackSize | Unit | Units QTY | Scan QTY | Variance |
|---------|-----------|--|------------|------|-----------|----------|----------|
| | FG CD-048 | Strongbow Red Berries Cider - 24 x 440ml C | 24 x 440ML | CS | 160 | 0 | 160 |
| | | | | | 160.00 | 0.00 | 160.00 |

[Handwritten signature]

Christina Hayes

From: Charl Le Roux
Sent: Tuesday, July 16, 2024 2:28 PM
To: Christina Hayes
Subject: FW: Strongbow Stock to be Decanted
Attachments: SO113439 - decanting.pdf; SO114444 - decanting.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

PODs. Bongani from HKN signed both.

Ill share the credits as soon as HKN created them but recon this will do.

Kind Regards

Charl Le Roux
Business Support Specialist

office 051 435 4711
mobile 082 921 7886
email charl.leroux@lrsa.co.za

254 OR Tambo, Hamilton, Bloemfontein, 9301



From: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>
Sent: Tuesday, July 16, 2024 1:41 PM
To: Bongani Shibukulane <Bongani.Shibukulane@heineken.com>; Deena Moodliar <Deena.Moodliar@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Ashwin Moodley <Ashwin.Moodley@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; thiru.ramsamy@heineken.com; Anikar Ahir <Anikar.Ahir@heineken.com>; Hannes Van den Heever <Hannes.vanDenHeever@heineken.com>
Subject: RE: Strongbow Stock to be Decanted

Good day all,

Attached is a breakdown of the stock sent to Wadeville for decanting which for which a credit needs to be passed.

@Ashwin Moodley, please can you assist with creating an RFC for these returns as per attached doc?
The RFC to be against SHP and stock was debriefed at Wadeville Production.

Kind regards,
Tasveer Rughubeer

From: Tasveer Rughubeer

Sent: Tuesday, July 16, 2024 7:58 AM

To: Bongani Shibukulane <Bongani.Shibukulane@heineken.com>; Deena Moodliar <Deena.Moodliar@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Thiru Ramsamy <thiru.ramsamy@heineken.com>; Anikar Ahir <Anikar.Ahir@heineken.com>; Hannes Van den Heever <Hannes.vanDenHeever@heineken.com>
Subject: RE: Strongbow Stock to be Decanted

Good day Bongani,

Where you advised of the RAN / RFC references upon receiving the stock? The debrief / return process should be the normal process of receiving stock and would not differ.

Kind regards,
Tasveer Rughubeer

From: Bongani Shibukulane <Bongani.Shibukulane@heineken.com>

Sent: Monday, July 15, 2024 4:27 PM

To: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>; Deena Moodliar <Deena.Moodliar@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Thiru Ramsamy <thiru.ramsamy@heineken.com>; Anikar Ahir <Anikar.Ahir@heineken.com>; Hannes Van den Heever <Hannes.vanDenHeever@heineken.com>
Subject: RE: Strongbow Stock to be Decanted

Hi Tasveer,

We need help with getting the credits passed. The stock was received at Wadeville and some of it already decanted because it is ciders, however if you can assist on your end in getting the credits passed, we can then send it back to LR and SHP.

We are quite unfamiliar with this process as it differs from what we normally do.

Thank you and kind regards,
Dankie en vriendelike groete,
Bongani

From: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>

Sent: Monday, July 15, 2024 2:09 PM

To: Deena Moodliar <Deena.Moodliar@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Bongani Shibukulane <Bongani.Shibukulane@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>

Cc: Andre Nel <andre.nel@signalhillproducts.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Thiru Ramsamy <thiru.ramsamy@heineken.com>; Anikar Ahir <Anikar.Ahir@heineken.com>; Hannes Van den Heever <Hannes.vanDenHeever@heineken.com>
Subject: RE: Strongbow Stock to be Decanted

Thank you for the feedback Deena.

@Nicolette Pretorius, based on your earlier feedback the stock you would have received came from Wadeville warehouse, do you have any documentation on this?

@Bongani Shibukulane / @Stanley Thorpe, would you be able to confirm when the SBow stock was received and that the relevant credits were passed?

Kind regards,
Tasveer Rughubeer

From: Deena Moodliar <Deena.Moodliar@heineken.com>
Sent: Monday, July 15, 2024 1:47 PM
To: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Bongani Shibukulane <Bongani.Shibukulane@heineken.com>; Thiru Ramsamy <thiru.ramsamy@heineken.com>; Anikar Ahir <Anikar.Ahir@heineken.com>; Hannes Van den Heever <Hannes.vanDenHeever@heineken.com>
Subject: RE: Strongbow Stock to be Decanted

Hi Tasveer

All quality related complaints are logged and approved by HB QC.

CIC track complaints which include batch numbers and quantities, with exception of incorrect BB date on 660ml RB (~pallets) that was returned from SHP depots.

Agreement is for all approved returns to be sent to Sedibeng.

Regards

Deena

From: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>
Sent: Monday, July 15, 2024 1:35 PM
To: Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Deena Moodliar <Deena.Moodliar@heineken.com>; Bongani Shibukulane <Bongani.Shibukulane@heineken.com>; Thiru Ramsamy <thiru.ramsamy@heineken.com>; Anikar Ahir <Anikar.Ahir@heineken.com>; Hannes Van den Heever <Hannes.vanDenHeever@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>
Subject: RE: Strongbow Stock to be Decanted

Good day Charl,

Do you perhaps have feedback on the

- What are the volumes we are looking at that is being returned for decanting?
- Is this a once off or will it be continuous process for expired Sbow?
- Who authorized the stock to move to Wadeville?
- Will there be a specific CC and GL relating to SHP that the stock can be written off against?
- When would this process start from?
- Where is the stock currently?

@Deena Moodliar, can you perhaps provide guidance from a contractual point? Is there a tracker between Heineken and SH relating to the returns and batches to identify quality issues?
Is there an approval process with regards to these returns?

We also need to keep in mind that the depot is not necessarily geared to take in large amounts of returns.

Kind regards,
Tasveer Rughubeer

From: Nicolette Pretorius <Nicolette.Pretorius@heineken.com>

Sent: Monday, July 15, 2024 9:44 AM

To: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>; Charl Le Roux <charl.leroux@lrsa.co.za>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joeline Meth <Joeline.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Deena Moodliar <Deena.Moodliar@heineken.com>; Bongani Shibukulane <Bongani.Shibukulane@heineken.com>

Cc: Andre Nel <andre.nel@signalhillproducts.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>

Subject: RE: Strongbow Stock to be Decanted

From: Tasveer Rughubeer <tasveer.rughubeer@heineken.com>

Sent: Monday, July 15, 2024 9:42 AM

To: Charl Le Roux <charl.leroux@lrsa.co.za>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joeline Meth <Joeline.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Nikie Ndlovu <nikie.ndlovu@heineken.com>; Deena Moodliar <Deena.Moodliar@heineken.com>

Cc: Andre Nel <andre.nel@signalhillproducts.com>

Subject: RE: Strongbow Stock to be Decanted

Good day team,

A few questions from my side:

- What are the volumes we are looking at that is being returned for decanting?
- Is this a once off or will it be continuous process for expired Sbow?
- Who authorized the stock to move to Wadeville?
- Will there be a specific CC and GL relating to SHP that the stock can be written off against?
- When would this process start from?
- Where is the stock currently?

@Nikie Ndlovu, would we be able to claim back the excise for the SBow stock that is being sent back from SHP?

@Nicolette Pretorius, would you be able to pass the credits on your side as well or would this need to be received and processed at Wadeville Distribution then written off and transferred to you? – This is received by Wadeville Warehouse @Stanley Thorpe @Bongani Shibukulane and then transferred to decanting as non valuated cider

Kind regards,
Tasveer Rughubeer

From: Charl Le Roux <charl.leroux@lrsa.co.za>
Sent: Monday, July 15, 2024 8:26 AM
To: Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Tasveer Rughubeer <tasveer.rughubeer@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>
Subject: RE: Strongbow Stock to be Decanted

Hey Nicolette!

We have been shipping stock on behalf of SHP back to Sedibeng since Jan about so it's a surprise that we needed to reroute a few weeks ago.

But let me explain it on our end in short.

The team at Sedibeng there receives the shipment, provides us with a GRV sheet as evidence it has been received.

We use the GRV to close and book in the stock on the Signal Hill ERP.

The Sedibeng team compares the stock with the SHP "Returns Advice Note" and create a credit against Signal Hill.

We shipped to Sedibeng in the past:

Strongbow Gold – All Packs
Strongbow Red Berry – All Packs.

Kind Regards

Charl Le Roux
Business Support Specialist

office 051 435 4711
mobile 082 921 7886
email charl.leroux@lrsa.co.za

254 OR Tambo, Hamilton, Bloemfontein, 9301



From: Nicolette Pretorius <Nicolette.Pretorius@heineken.com>
Sent: Monday, July 15, 2024 8:20 AM
To: Charl Le Roux <charl.leroux@lrsa.co.za>; Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>; Tasveer Rughubeer <tasveer.rughubeer@heineken.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>
Subject: RE: Strongbow Stock to be Decanted

Good morning all

Just a note from decanting at Wadeville. All non beer items can be sent to the Decanting in Wadeville.

@Tasveer Rughubeer please advise where all beer should be sent to.

Strongbow is a cider and can be decanted at the Distillery decanting in Wadeville.

Hope that clears up the confusion.

Kind regards
Nicolette Pretorius

From: Charl Le Roux <charl.leroux@lrsa.co.za>
Sent: Monday, July 15, 2024 8:18 AM
To: Stanley Thorpe <Stanley.Thorpe@heineken.com>; Joelene Meth <Joelene.Meth@heineken.com>; Thatoage Mokgotho <thatoage.mokgotho@signalhillproducts.com>; Nicolette Pretorius <Nicolette.Pretorius@heineken.com>; Khethani.Ramulongo@heineken.com <IMCEAMAILTO-Khethani+2ERamulongo+40heineken+2Ecom@eurprd08.prod.outlook.com>
Cc: Andre Nel <andre.nel@signalhillproducts.com>
Subject: RE: Strongbow Stock to be Decanted

Morning Everyone

May I suggest we setup a call? The below is a bit more confusing now as we move stock from Sedibeng Brewery as far as I know.

Can you please suggest 30mins so we can jump on a call and map this out?

Kind Regards

Charl Le Roux
Business Support Specialist

office 051 435 4711