

From: Ephraim Pekane <ephraim@lrsa.co.za>
Sent: Wednesday, 11 December 2024 12:06
To: Celeste Wiggins <celeste@lrsa.co.za>
Cc: John Donaldson <john.donaldson@lrsa.co.za>
Subject: TMS ID Removal request

Hi Celeste


Please remove the below TMS ID from Libra

- 63795072 – Customer address not found

Hi Ephraim,



We can't just reject loads – the address is on Libra?

Customer Configure

Customer Code	<input type="text" value="4773684"/>	Comm Type	<input type="text" value="Havent Asked"/> <input checked="" type="checkbox"/> Do Not Email <input checked="" type="checkbox"/> Do Not SMS	Special instruction	<input type="text"/>
Customer Name	<input type="text" value="VILLAGE ANN TAVERN CC"/>	Do not Email customer reason	<input type="text"/>		
Customer Address	<input type="text" value="0 MOSUPATSELA STREET, STAND 3984 B, SOWETO 1864"/>	Do not SMS customer reason	<input type="text"/>		
City	<input type="text" value="SOWETO"/>	Longitude	<input type="text" value="27.981750488279999"/>	Distance Type	<input type="text" value="Local"/>
Route Allocated	<input type="text" value="Soweto MO / TUE / WED / THU / FRI / SAT / S"/>	Latitude	<input type="text" value="-26.184459686280000"/>	<input type="checkbox"/> Beer Customer	
Depot to Customer Distance Matrix <input type="button" value="Refresh"/>					
					

RE: TMS ID Removal request



Ephraim Pekane
To  Celeste Wiggins
Cc  John Donaldson

Start your reply all with: [Here is the information.](#) [Let me see what I can find out.](#) [Ok, thanks for letting me know.](#)  Feedback

We went to this customer twice without finding the address, our vehicle was even knocked at the back while trying to get directions.

This is not the first time we get this request



 Reply

 Reply All

 Forward





Wed 2024/12/11 14:16

