FAC: 09 RIVERSANDS DC WAREHOUSE: 01 RIVERSANDS PURCHASE ORDER #: M5391736 PECEIPT NUMBER#: 000141009 VENDOR: M00205 DIAGEO SOUTH AFRICA (PTY) LTD VENDOR: M00205 DIAGEO SOUTH AFRICA (PTY) LTD PACK LINE NUMBER BARCODE DESCRIPTION SIZE SIZE OO1 M0114819 05000267194325 JOHNNIE WALKER BLUE 2 CRYST 3 RECEIPT TOTALS RECEIPT TOTALS PACK LINE DESCRIPTION OTY DELIVERED EQUIPMENT DELIVERED: EQUIPMENT DELIVERED:	MAD0002
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CHEP PALLET

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THIS GRN (1 PAGES) IS ACCEPTED ON BEHALF OF THE SUPPLIER BY VIRTUE OF THE ABOVE SIGNATURE

LIQUOR RUNNERS

14:47

GOODS RECEIPT / ISSUE

52505 No

	To be completed on receipt of go	nds fron	n Produce	ers, Truck	drivers o	r Warehouse	
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CHEP never sells or transfers ownership of its Equip Report Illegal Activity— Contact Tip-Offs Anonymous	ment. Unauthorised trading, appropriation, use of on 0800 003 310 or email chep@tip-offs.com	al of CHEP equipment is strictly prohibited.

Celeste Wiggins

From:

Lucinda Borrageiro

Sent:

Tuesday, 07 January 2025 11:02

To:

Tiaan@trsav.co.za; Ruaul De Ridder; Shaun Ponton; 'Andries Pretorius'; Jorrie

Jordaan; Heinrich Veer; 'Christo Schoeman'; 'Carl De Beer'; 'Affaan Loonat'

Cc:

Selwyn Kok; Nickolai Naidoo; Ashley Storie

Subject:

RE: Makro JHB 118360005, 118360006 and 118361051

Good day

Please advise if we have received the second grv for the below?

Kind Regards

Lucinda Borrageiro

office

031 0231141

email

Lucinda@lrsa.co.za

Pocket 3A Clairwood Logistics Park, C/O Basil February Road, Clairwood, 4060



Liquor Runners







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Mandatory safety shoes/reflector vest required on all LR Operations

From: Tiaan@trsav.co.za <Tiaan@trsav.co.za>

Sent: Friday, 20 December 2024 15:26

To: Ruaul De Ridder <ruaul@lrsa.co.za>; Shaun Ponton <shaun@lrsa.co.za>; 'Andries Pretorius' <andries@trsav.co.za>; Jorrie Jordaan <jorrie@lrsa.co.za>; Heinrich Veer <heinrich@lrsa.co.za>; 'Christo Schoeman' <christo@trsav.co.za>; 'Carl De Beer' <carl@trsav.co.za>; 'Affaan Loonat' <dccontroller@trsav.co.za>

Cc: Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borrageiro <lucinda@lrsa.co.za>; Nickolai Naidoo

<nickolai@Irsa.co.za>; Ashley Storie <ashley@Irsa.co.za>

Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Hello Ruaul

We have asked the DC for a second GRV as per the attached ,and will also send it through once we receive it from them.

Walter will be able to assist, below is his email address

Walter.monyuko@massmart.co.za

Tiaan Diamond Total Risk Solutions AV

083 414 3394

10 010 001 1038

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Tiaan@trsav.co.za

https://trsav.co.za/



Unit G, Wingfield Park, 3 Geertsma Road, Jetpark, Boksburg, 1469

From: Ruaul De Ridder < ruaul@Irsa.co.za > Sent: Friday, 20 December 2024 09:37

To: <u>Tiaan@trsav.co.za</u>; Shaun Ponton <<u>shaun@Irsa.co.za</u>>; 'Andries Pretorius' <<u>andries@trsav.co.za</u>>; Jorrie Jordaan <<u>jorrie@Irsa.co.za</u>>; Heinrich Veer <<u>heinrich@Irsa.co.za</u>>; 'Christo Schoeman' <<u>christo@trsav.co.za</u>>; 'Carl De Beer' <<u>carl@trsav.co.za</u>>; 'Affaan Loonat' <<u>dccontroller@trsav.co.za</u>>

Cc: Selwyn Kok <selwyn@lrsa.co.za>; Lucinda Borrageiro < lucinda@lrsa.co.za>; Nickolai Naidoo

<nickolai@Irsa.co.za>; Ashley Storie <ashley@Irsa.co.za>

Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Well done thank you all, Who will be able to assist us with a GRV for the stock?

Kind Regards

Ruaul de Ridder

cell 066 201 2803 office 051 435 4711

email ruaul@lrsa.co.za

254 Oliver Tambo, Hamilton, Bloemfontein, 9301





Mandatory safety shoes/Reflector vest required on all LR operation

From: <u>Tiaan@trsav.co.za</u> <<u>Tiaan@trsav.co.za</u>> Sent: Friday, December 20, 2024 7:34 AM

To: Ruaul De Ridder < ruaul@lrsa.co.za >; Shaun Ponton < shaun@lrsa.co.za >; 'Andries Pretorius'

<andries@trsav.co.za>; Jorrie Jordaan <jorrie@lrsa.co.za>; Heinrich Veer <heinrich@lrsa.co.za>; 'Christo Schoeman' <christo@trsav.co.za>; 'Carl De Beer' <carl@trsav.co.za>; 'Affaan Loonat' <dccontroller@trsav.co.za> Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Good Morning Ruaul

Please see feedback below.

Bin count was done by Walter

System – 125cs Physically – 249cs Extra in bin – 124cs

The receiving sheet shows that a pallet contains 40cs per pallet but the pallets that was sent had 50cs per pallet.

According to Walter they are going to cancel the claim.

Please see attached mail sent to him for a second GRV.

Tiaan Diamond Total Risk Solutions AV

① 083 414 3394

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(*)

100 001 1038

<u>Tiaan@trsav.co.za</u> https://trsav.co.za/



Unit G, Wingfield Park, 3 Geertsma Road, Jetpark, Boksburg, 1469

From: Ruaul De Ridder < ruaul@lrsa.co.za > Sent: Thursday, 19 December 2024 09:29

To: <u>Tiaan@trsav.co.za</u>; Shaun Ponton <<u>shaun@lrsa.co.za</u>>; 'Andries Pretorius' <<u>andries@trsav.co.za</u>>; Jorrie Jordaan <<u>jorrie@lrsa.co.za</u>>; Heinrich Veer <<u>heinrich@lrsa.co.za</u>>; 'Christo Schoeman' <<u>christo@trsav.co.za</u>>; 'Carl De Beer'

<<u>carl@trsav.co.za</u>>; 'Affaan Loonat' <<u>dccontroller@trsav.co.za</u>>
Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Dear Tiaan

Please share an updated with us asap please.

Kind Regards

Ruaul de Ridder

cell 066 201 2803 office 051 435 4711 email ruaul@lrsa.co.za 254 Oliver Tambo, Hamilton, Bloemfontein, 9301





Mandatory safety shoes/Reflector vest required on all LR operation

From: <u>Tiaan@trsav.co.za</u> < <u>Tiaan@trsav.co.za</u>>
Sent: Wednesday, December 18, 2024 7:52 PM

To: Ruaul De Ridder < ruaul@lrsa.co.za >; Shaun Ponton < shaun@lrsa.co.za >; 'Andries Pretorius'

<andries@trsav.co.za>; Jorrie Jordaan <jorrie@lrsa.co.za>; Heinrich Veer <heinrich@lrsa.co.za>; 'Christo Schoeman'

<<u>christo@trsav.co.za</u>>; 'Carl De Beer' <<u>carl@trsav.co.za</u>>; 'Affaan Loonat' <<u>dccontroller@trsav.co.za</u>>

Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Hello Ruaul

One of our DC supervisors went there and showed them that all the stock was sent,

They advised him that Ngube is on shift again from tonight and he will be able to assist with this sir.

He will be there at 18:00 see him and we will give you another update tomorrow on this.

Tiaan Diamond

Total Risk Solutions AV

① 083 414 3394

2 010 001 1038

Tiaan@trsav.co.za

https://trsav.co.za/



Unit G, Wingfield Park, 3 Geertsma Road, Jetpark, Boksburg, 1469

From: Ruaul De Ridder < ruaul@lrsa.co.za > Sent: Tuesday, 17 December 2024 10:18

To: <u>Tiaan@trsav.co.za</u>; Shaun Ponton <<u>shaun@lrsa.co.za</u>>; 'Andries Pretorius' <<u>andries@trsav.co.za</u>>; Jorrie Jordaan <<u>jorrie@lrsa.co.za</u>>; Heinrich Veer <<u>heinrich@lrsa.co.za</u>>; 'Christo Schoeman' <<u>christo@trsav.co.za</u>>; 'Carl De Beer'

<<u>carl@trsav.co.za</u>>; 'Affaan Loonat' <<u>dccontroller@trsav.co.za</u>> Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Thank you Tiaan, Please keep me updated as I need to close out asap please.

Kind Regards

Ruaul de Ridder

cell 066 201 2803 office 051 435 4711 email ruaul@lrsa.co.za

254 Oliver Tambo, Hamilton, Bloemfontein, 9301





Mandatory safety shoes/Reflector vest required on all LR operation

From: <u>Tiaan@trsav.co.za</u> < <u>Tiaan@trsav.co.za</u> > **Sent:** Friday, December 13, 2024 2:21 PM

To: Shaun Ponton < shaun@lrsa.co.za >; 'Andries Pretorius' < andries@trsav.co.za >; Ruaul De Ridder < ruaul@lrsa.co.za >; Jorrie Jordaan < iorrie@lrsa.co.za >; Heinrich Veer < heinrich@lrsa.co.za >; 'Christo Schoeman'

<christo@trsav.co.za>; 'Carl De Beer' <carl@trsav.co.za>; 'Affaan Loonat' <dccontroller@trsav.co.za>

Subject: RE: Makro JHB 118360005, 118360006 and 118361051

Hello Shaun

I have asked Carl to assist us and see if we can sort this out for you.

@'Carl De Beer' carl@trsav.co.za as discussed.

Tiaan Diamond Total Risk Solutions AV

083 414 3394

2 010 001 1038

Tiaan@trsav.co.za

https://trsav.co.za/



Unit G, Wingfield Park, 3 Geertsma Road, Jetpark, Boksburg, 1469

From: Shaun Ponton < sent: Friday, 13 December 2024 12:38

To: 'Andries Pretorius' <andries@trsav.co.za>; Ruaul De Ridder <<u>ruaul@lrsa.co.za</u>>; Jorrie Jordaan

<jorrie@Irsa.co.za>; Heinrich Veer < heinrich@Irsa.co.za>; Tiaan@trsav.co.za

Subject: FW: Makro JHB 118360005, 118360006 and 118361051

Importance: High

Hi Andries.

Can you assist, Know you not doing Makro for us, But need some help here,

A load was delivered to Makro DC, attached is Video footage of stock, Makro claiming 3 pallets short delivered,

Heinrich has sent the tracking report and no deviations

Can you assist with staff that works at Makro,

Kind Regards

Shaun Ponton

office 012 010 3142 mobile 066 212 1608 email shaun@lrsa.co.za

Twenty One Warehouse Park, Purlin Road North, WH1, Sterkfontein



From: Ruaul De Ridder < ruaul@lrsa.co.za > Sent: Friday, 13 December 2024 12:15

To: Shaun Ponton <<u>shaun@lrsa.co.za</u>>; Heinrich Veer <<u>heinrich@lrsa.co.za</u>> Cc: Selwyn Kok <<u>selwyn@lrsa.co.za</u>>; Jorrie Jordaan <<u>jorrie@lrsa.co.za</u>> Subject: FW: Makro JHB 118360005, 118360006 and 118361051

Importance: High

@Shaun Ponton Kort Hulp asb, Die DC claim 140 CS short. Transport delivery. Kan ons Toshka vra om te help hier? Die stock was gelaai.

@Heinrich Veer We need tracking on this truck asap please.

Kind Regards

Ruaul de Ridder

cell 066 201 2803 office 051 435 4711 email ruaul@lrsa.co.za

254 Oliver Tambo, Hamilton, Bloemfontein, 9301





Mandatory safety shoes/Reflector vest required on all LR operation

From: Selwyn Kok <<u>selwyn@lrsa.co.za</u>>
Sent: Friday, December 13, 2024 11:55 AM

To: Ruaul De Ridder < ruaul@lrsa.co.za >; Ashley Storie < ashley@lrsa.co.za >

Subject: FW: Makro JHB 118360005, 118360006 and 118361051

Importance: High

Hi Ruaul

Need your assistance with the matter below

- 1st Issue the Market returns for Diageo was only reported today at 09h10 delivery was yesterday, I don't have the full details
 Market return is not reported to Diageo yet
- 2nd DC claims driver was short loaded we short delivered 140 cases Tanqueray 750ml (771708)

The order required 712 cases and as per DC requirements pallet should only be stacked 5 high , 50 cases per pallet.

Normal Config, 6 high, 60 cases

We dispatched 14 full pallets (as per DC config) and 12 cases

14 x 50 cases = 700 cases 700 cases + 12 cases = 712 cases (as per order requirements)

Attached is a photo and camera footage of the stock in questioned.

The correct stock was loaded as per the invoice, don't think the driver understood what needed to be done her – he just accepted there count or there's theft

How do we report this matter

Regards , Selwyn

From: Sanele Mbuli <sanele@lrsa.co.za>
Sent: Friday, 13 December 2024 09:10

To: Jean Kruger < <u>jean@lrsa.co.za</u>>; Nickolai Naidoo < <u>nickolai@lrsa.co.za</u>>; Narkesh Motheelal < <u>nick@lrsa.co.za</u>>;

Lucinda Borrageiro < lucinda@lrsa.co.za >; Selwyn Kok < selwyn@lrsa.co.za >

Cc: Heinrich Veer < heinrich@lrsa.co.za >; John Donaldson < john.donaldson@lrsa.co.za >; Juan De Bruin < juan@lrsa.co.za >; Donovan Magee < donovan@lrsa.co.za >; Lesley Sedibe < lesley-sedibe@lrsa.co.za >

Subject: Re: Makro JHB 118360005, 118360006 and 118361051

Good Day Team,

Customer informed the driver that 3 pallets short on this load, and short deliveries on the truck. Please see attached POD.

From: Sanele Mbuli < sanele@lrsa.co.za > Sent: Thursday, December 12, 2024 2:52 PM

To: Jean Kruger < iean@lrsa.co.za >; Nickolai Naidoo < nickolai@lrsa.co.za >; Narkesh Motheelal < nick@lrsa.co.za >;

Lucinda Borrageiro < lucinda@Irsa.co.za>; Selwyn Kok < selwyn@Irsa.co.za>

Cc: Heinrich Veer < heinrich@lrsa.co.za >; John Donaldson < john.donaldson@lrsa.co.za >; Juan De Bruin < juan@lrsa.co.za >; Donovan Magee < donovan@lrsa.co.za >; Lesley Sedibe < lesley-sedibe@lrsa.co.za >

Subject: Makro JHB 118360005, 118360006 and 118361051

Good Day Team,

Please note the following truck HYH503FS with Order number: 118360005, 118360006 and 118361051 that loaded on the 10th at Clairwood to Makro JHB has been waiting to offload at the customer since 11h30. The initial offloading slot was 12h30, driver has informed me that nothing has been done concerning his offloading time, may you please assist on getting the truck offloaded so that it can go load for its 2nd load.

Kind Regards Sanele Mbuli			
Saffete Mouti			
Email: sanele@lrsa.co.za			
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Virus-free. <u>www.avast.com</u>	